

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		665	620	45	7.3%
All ED presentations		5,585	5,261	324	6.2%
Emergency presentations		5,485	5,076	409	8.1%
Triage category	T1: Resuscitation	36	30	6	20.0%
	T2: Emergency	371	384	-13	-3.4%
	T3: Urgent	1,558	1,446	112	7.7%
	T4: Semi-urgent	2,810	2,307	503	21.8%
	T5: Non-urgent	710	909	-199	-21.9%
Admissions to hospital from EDs		428	377	51	13.5%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		2,216	1,984	232	11.7%
	All acute episodes	2,141	1,948	193	9.9%
	Acute overnight	856	808	48	5.9%
	Same-day	1,285	1,140	145	12.7%
	Non-acute	75	36	39	108.3%
	Mental health	0	0		
Average length of stay (days)	Acute	1.6	2.0	-0.4	
	Acute overnight	2.6	3.4	-0.8	
	Non-acute	5.1	10.0	-4.9	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	3,885	4,243	-358	-8.4%
	Acute	3,506	3,882	-376	-9.7%
	Non-acute	379	361	18	5.0%
	Mental health	0	0	0	
Babies born in Queanbeyan Hospital and Health Service		148	140	8	5.7%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		318	255	63	24.7%
Urgency category	Urgent	61	56	5	8.9%
	Semi-urgent	165	121	44	36.4%
	Non-urgent	86	72	14	19.4%
Patients on waiting list ready for elective surgery at the end of quarter		249	209	40	19.1%
Urgency category	Urgent	5	<5		
	Semi-urgent	87	74	13	17.6%
	Non-urgent	157	135	22	16.3%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	9m	-1m
		90th percentile time to treatment	21m	29m	-8m
		% started treatment on time	67.1%	59.8%	7.3 percentage points
	T3: Urgent	Median time to treatment	21m	23m	-2m
		90th percentile time to treatment	59m	1h 08m	-9m
		% started treatment on time	68.9%	64.3%	4.6 percentage points
	T4: Semi-urgent	Median time to treatment	28m	29m	-1m
		90th percentile time to treatment	1h 47m	1h 51m	-4m
		% started treatment on time	73.7%	73.7%	0.0 percentage points
	T5: Non-urgent	Median time to treatment	33m	30m	3m
		90th percentile time to treatment	2h 12m	1h 53m	19m
		% started treatment on time	87.3%	91.7%	-4.4 percentage points
Patients starting treatment on time %			73.3%	72.7%	0.6 percentage points
Median time to leave the ED			2h 10m	2h 14m	-4m
90th percentile time to leave the ED			4h 32m	5h 07m	-35m
Patients leaving the ED within four hours of presentation			86.7%	83.7%	3.0 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	10m	-1m
	90th percentile transfer of care time (minutes)		15m	18m	-3m
	Percent on target		99.0%	98.0%	1.0 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	12 days	14 days	-2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	51 days	54 days	-3 days
		90th percentile	78 days	75 days	3 days
	Non-urgent	Median	107 days	88 days	19 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		99.7%	100%	-0.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.4%	100%	-0.6 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed