

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		4,590	4,383	207	4.7%
All ED presentations		13,621	12,901	720	5.6%
Emergency presentations		13,543	12,822	721	5.6%
Triage category	T1: Resuscitation	224	171	53	31.0%
	T2: Emergency	4,124	3,819	305	8.0%
	T3: Urgent	4,743	4,783	-40	-0.8%
	T4: Semi-urgent	3,671	3,383	288	8.5%
	T5: Non-urgent	781	666	115	17.3%
Admissions to hospital from EDs		6,059	5,604	455	8.1%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		11,873	11,883	-10	-0.1%
	All acute episodes	11,270	11,429	-159	-1.4%
	Acute overnight	7,693	7,742	-49	-0.6%
	Same-day	3,577	3,687	-110	-3.0%
	Non-acute	238	164	74	45.1%
	Mental health	365	290	75	25.9%
Average length of stay (days)	Acute	3.4	3.3	0.1	
	Acute overnight	4.6	4.4	0.2	
	Non-acute	10.7	12.3	-1.6	
	Mental health	14.8	12.7	2.1	
Hospital bed days	All bed days	46,656	43,791	2,865	6.5%
	Acute	38,697	38,077	620	1.6%
	Non-acute	2,555	2,018	537	26.6%
	Mental health	5,404	3,696	1,708	46.2%
Babies born in Blacktown Hospital		915	830	85	10.2%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		823	800	23	2.9%
Urgency category	Urgent	141	137	4	2.9%
	Semi-urgent	335	273	62	22.7%
	Non-urgent	298	356	-58	-16.3%
Patients on waiting list ready for elective surgery at the end of quarter		734	742	-8	-1.1%
Urgency category	Urgent	19	18	1	5.6%
	Semi-urgent	190	159	31	19.5%
	Non-urgent	525	565	-40	-7.1%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	14m	-5m
		90th percentile time to treatment	25m	44m	-19m
		% started treatment on time	66.9%	39.7%	27.2 percentage points
	T3: Urgent	Median time to treatment	23m	38m	-15m
		90th percentile time to treatment	1h 28m	2h 24m	-56m
		% started treatment on time	66.5%	41%	25.5 percentage points
	T4: Semi-urgent	Median time to treatment	31m	45m	-14m
		90th percentile time to treatment	1h 54m	2h 21m	-27m
		% started treatment on time	75.3%	62%	13.3 percentage points
	T5: Non-urgent	Median time to treatment	32m	37m	-5m
		90th percentile time to treatment	2h 04m	2h 18m	-14m
		% started treatment on time	89%	86.6%	2.4 percentage points
Patients starting treatment on time %			70.2%	48.0%	22.2 percentage points
Median time to leave the ED			3h 39m	3h 48m	-9m
90th percentile time to leave the ED			12h 23m	16h 28m	-245m
Patients leaving the ED within four hours of presentation			63.6%	55.7%	7.9 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	17m	-3m
	90th percentile transfer of care time (minutes)		28m	45m	-17m
	Percent on target		91.1%	81.0%	10.1 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	13 days	11 days	2 days
		90th percentile	28 days	26 days	2 days
	Semi-urgent	Median	37 days	41 days	-4 days
		90th percentile	83 days	83 days	0 days
	Non-urgent	Median	146 days	145 days	1 days
		90th percentile	350 days	354 days	-4 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

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(n/a) No elective surgeries performed