

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	2,530	2,235	295	13.2%	
All ED presentations	12,830	11,728	1,102	9.4%	
All emergency presentations	12,759	11,650	1,109	9.5%	
Emergency presentation by triage category	T1: Resuscitation	20	26	-6	-23.1%
	T2: Emergency	2,056	2,144	-88	-4.1%
	T3: Urgent	3,799	3,311	488	14.7%
	T4: Semi-urgent	5,563	5,011	552	11.0%
	T5: Non-urgent	1,321	1,158	163	14.1%
Admissions to hospital from EDs	2,276	2,253	23	1.0%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	39m	25m	14m	26m
	% started treatment on time	74.6%	79.4%	-4.8 percentage points	67.2%
	Median time to treatment	24m	24m	0m	23m
	T3: Urgent 90th percentile time to treatment	1h 53m	1h 30m	23m	1h 24m
	% started treatment on time	63.9%	70.8%	-6.9 percentage points	64.6%
	Median time to treatment	48m	42m	6m	31m
	T4: Semi-urgent 90th percentile time to treatment	2h 34m	2h 14m	20m	1h 58m
	% started treatment on time	58.8%	68.2%	-9.4 percentage points	72.9%
	Median time to treatment	55m	49m	6m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 27m	2h 40m	-13m	1h 57m
	% started treatment on time	83.6%	82.2%	1.4 percentage points	90.7%
Patients starting treatment on time %	65.3%	72.4%	-7.1 percentage points	70.6%	
Median time to leave the ED	3h 15m	3h 19m	-4m	3h 12m	
90th percentile time to leave the ED	8h 03m	8h 18m	-15m	8h 05m	
Patients leaving the ED within four hours of presentation	70.4%	66.4%	4.0 percentage points	67.8%	
Transfer of care	Median transfer of care time (minutes)	8m	9m	-1m	12m
	90th percentile transfer of care time (minutes)	19m	18m	1m	29m
	Percent on target	97.7%	98.1%	-0.4 percentage points	90.2%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed	540	575	-35	-6.1%
Urgency category				
Urgent	83	90	-7	-7.8%
Semi-urgent	203	225	-22	-9.8%
Non-urgent	235	243	-8	-3.3%
Patients on waiting list ready for elective surgery at the end of quarter	897	898	-1	-0.1%
Urgency category				
Urgent	14	23	-9	-39.1%
Semi-urgent	128	156	-28	-17.9%
Non-urgent	755	719	36	5.0%

Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	7 days	12 days	-5 days	13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	40 days	51 days	-11 days	51 days
		90th percentile	84 days	80 days	4 days	85 days
	Non-urgent	Median	273 days	201 days	72 days	263 days
		90th percentile	358 days	349 days	9 days	357 days
Elective surgery procedures performed on time	All procedures	97.5%	99.5%	-2.0 percentage points	96.7%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	98%	99.1%	-1.1 percentage points	96.1%	
	Non-urgent	96.2%	99.6%	-3.4 percentage points	96.0%	

Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Episodes	All episodes	4,185	4,290	-105	-2.4%
	Acute	3,998	4,068	-70	-1.7%
	Acute Overnight	3,224	3,246	-22	-0.7%
	Acute Same Day	774	822	-48	-5.8%
	Non-acute	0	0		
	Mental health	187	222	-35	-15.8%
Average length of stay (days)	Acute	3.3	3.3	0.0	
	Acute Overnight	3.9	3.9	0.0	
	Non-acute	n/a	n/a		
	Mental health	13.5	8.6	4.9	
Hospital bed days	All bed days	15,825	15,431	394	2.6%
	Acute	13,296	13,532	-236	-1.7%
	Non-acute	0	0	0	
	Mental health	2,529	1,899	630	33.2%
Babies born in Maitland Hospital	384	360	24	6.7%	

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(n/a) not applicable

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