

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	2,199	2,053	146	7.1%	
All ED presentations	13,491	13,501	-10	-0.1%	
All emergency presentations	13,086	12,886	200	1.6%	
Emergency presentation by triage category	T1: Resuscitation	74	65	9	13.8%
	T2: Emergency	1,703	1,684	19	1.1%
	T3: Urgent	5,991	5,628	363	6.4%
	T4: Semi-urgent	4,281	4,385	-104	-2.4%
	T5: Non-urgent	1,037	1,124	-87	-7.7%
Admissions to hospital from EDs	4,243	3,806	437	11.5%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results		
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	6m	1m	8m
		90th percentile time to treatment	18m	14m	4m	26m
		% started treatment on time	73.8%	82.7%	-8.9 percentage points	67.2%
	T3: Urgent	Median time to treatment	18m	15m	3m	23m
		90th percentile time to treatment	52m	47m	5m	1h 24m
		% started treatment on time	74.9%	78.8%	-3.9 percentage points	64.6%
	T4: Semi-urgent	Median time to treatment	17m	16m	1m	31m
		90th percentile time to treatment	1h 16m	1h 08m	8m	1h 58m
		% started treatment on time	85.1%	86.8%	-1.7 percentage points	72.9%
T5: Non-urgent	Median time to treatment	14m	12m	2m	29m	
	90th percentile time to treatment	1h 17m	1h 01m	16m	1h 57m	
	% started treatment on time	96%	97.6%	-1.6 percentage points	90.7%	
Patients starting treatment on time %	79.7%	83.6%	-3.9 percentage points	70.6%		
Median time to leave the ED	2h 16m	2h 13m	3m	3h 12m		
90th percentile time to leave the ED	6h 03m	6h 10m	-7m	8h 05m		
Patients leaving the ED within four hours of presentation	76.6%	78.0%	-1.4 percentage points	67.8%		
Transfer of care	Median transfer of care time (minutes)	10m	8m	2m	12m	
	90th percentile transfer of care time (minutes)	34m	22m	12m	29m	
	Percent on target	87.2%	94.3%	-7.1 percentage points	90.2%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed	857	831	26	3.1%
Urgency category				
Urgent	261	216	45	20.8%
Semi-urgent	330	321	9	2.8%
Non-urgent	157	192	-35	-18.2%
Patients on waiting list ready for elective surgery at the end of quarter	1,164	872	292	33.5%
Urgency category				
Urgent	60	47	13	27.7%
Semi-urgent	266	188	78	41.5%
Non-urgent	838	637	201	31.6%

Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	12 days	9 days	3 days	13 days
		90th percentile	27 days	28 days	-1 days	27 days
	Semi-urgent	Median	62 days	43 days	19 days	51 days
		90th percentile	141 days	85 days	56 days	85 days
	Non-urgent	Median	247 days	297 days	-50 days	263 days
		90th percentile	428 days	362 days	66 days	357 days
Elective surgery procedures performed on time	All procedures	84.2%	98.2%	-14.0 percentage points	96.7%	
	Urgent	99.6%	100%	-0.4 percentage points	99.9%	
	Semi-urgent	75.8%	98.1%	-22.3 percentage points	96.1%	
	Non-urgent	76.4%	96.4%	-20.0 percentage points	96.0%	

Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Episodes	All episodes	8,335	8,207	128	1.6%
	Acute	7,961	7,863	98	1.2%
	Acute Overnight	4,316	4,210	106	2.5%
	Acute Same Day	3,645	3,653	-8	-0.2%
	Non-acute	134	157	-23	-14.6%
	Mental health	240	187	53	28.3%
Average length of stay (days)	Acute	2.5	2.3	0.2	
	Acute Overnight	3.7	3.4	0.3	
	Non-acute	7.6	9.0	-1.4	
	Mental health	9.3	11.1	-1.8	
Hospital bed days	All bed days	22,976	21,572	1,404	6.5%
	Acute	19,720	18,084	1,636	9.0%
	Non-acute	1,022	1,411	-389	-27.6%
	Mental health	2,234	2,077	157	7.6%
Babies born in The Tweed Hospital	274	313	-39	-12.5%	

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(n/a) not applicable

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