

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	935	945	-10	-1.1%	
All ED presentations	4,841	4,590	251	5.5%	
All emergency presentations	4,647	4,420	227	5.1%	
Emergency presentation by triage category	T1: Resuscitation	21	12	9	75.0%
	T2: Emergency	513	555	-42	-7.6%
	T3: Urgent	1,655	1,729	-74	-4.3%
	T4: Semi-urgent	1,931	1,801	130	7.2%
	T5: Non-urgent	527	323	204	63.2%
Admissions to hospital from EDs	961	920	41	4.5%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results		
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	10m	-1m	8m
		90th percentile time to treatment	22m	26m	-4m	23m
		% started treatment on time	66.1%	57.4%	8.7 percentage points	66.1%
	T3: Urgent	Median time to treatment	24m	23m	1m	20m
		90th percentile time to treatment	1h 30m	1h 26m	4m	1h 07m
		% started treatment on time	62.3%	63%	-0.7 percentage points	71.5%
	T4: Semi-urgent	Median time to treatment	35m	33m	2m	24m
		90th percentile time to treatment	2h 27m	2h 05m	22m	1h 47m
		% started treatment on time	66.3%	69.8%	-3.5 percentage points	77.5%
	T5: Non-urgent	Median time to treatment	27m	30m	-3m	24m
		90th percentile time to treatment	2h 27m	1h 51m	36m	1h 54m
		% started treatment on time	85.3%	91%	-5.7 percentage points	91.2%
Patients starting treatment on time %	66.7%	66.7%	0.0 percentage points	75.3%		
Median time to leave the ED	2h 48m	2h 33m	15m	2h 34m		
90th percentile time to leave the ED	5h 57m	5h 18m	39m	6h 23m		
Patients leaving the ED within four hours of presentation	75.0%	77.7%	-2.7 percentage points	76.2%		
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	11m	
	90th percentile transfer of care time (minutes)	28m	28m	0m	23m	
	Percent on target	90.9%	90.7%	0.2 percentage points	94.1%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed	374	357	17	4.8%
Urgency category				
Urgent	58	56	2	3.6%
Semi-urgent	151	133	18	13.5%
Non-urgent	157	167	-10	-6.0%
Patients on waiting list ready for elective surgery at the end of quarter	770	743	27	3.6%
Urgency category				
Urgent	9	18	-9	-50.0%
Semi-urgent	68	83	-15	-18.1%
Non-urgent	693	642	51	7.9%

Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	9 days	18 days	-9 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	50 days	51 days	-1 days	54 days
		90th percentile	85 days	84 days	1 days	85 days
	Non-urgent	Median	258 days	300 days	-42 days	267 days
		90th percentile	357 days	364 days	-7 days	357 days
Elective surgery procedures performed on time	All procedures	97.8%	94.7%	3.1 percentage points	97.8%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	98.7%	97%	1.7 percentage points	98.8%	
	Non-urgent	96.2%	91%	5.2 percentage points	96.7%	

Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Episodes	All episodes	2,700	2,714	-14	-0.5%
	Acute	2,394	2,373	21	0.9%
	Acute Overnight	1,250	1,203	47	3.9%
	Acute Same Day	1,144	1,170	-26	-2.2%
	Non-acute	95	127	-32	-25.2%
	Mental health	211	214	-3	-1.4%
Average length of stay (days)	Acute	2.6	2.5	0.1	
	Acute Overnight	4.1	3.9	0.2	
	Non-acute	8.4	8.3	0.1	
	Mental health	8.4	9.8	-1.4	
Hospital bed days	All bed days	8,849	8,981	-132	-1.5%
	Acute	6,278	5,831	447	7.7%
	Non-acute	802	1,056	-254	-24.1%
	Mental health	1,769	2,094	-325	-15.5%
Babies born in Goulburn Base Hospital and Health Service	80	69	11	15.9%	

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(n/a) not applicable

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