

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		952	912	40	4.4%
All ED presentations		4,533	4,066	467	11.5%
All emergency presentations		4,375	3,888	487	12.5%
Emergency presentation by triage category	T1: Resuscitation	8	12	-4	-33.3%
	T2: Emergency	187	253	-66	-26.1%
	T3: Urgent	962	1,020	-58	-5.7%
	T4: Semi-urgent	2,749	2,314	435	18.8%
	T5: Non-urgent	469	289	180	62.3%
Admissions to hospital from EDs		937	908	29	3.2%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	11m	8m	3m	9m
	T2: Emergency 90th percentile time to treatment	59m	38m	21m	27m
	% started treatment on time	48.1%	58.2%	-10.1 percentage points	61.1%
	Median time to treatment	32m	22m	10m	21m
	T3: Urgent 90th percentile time to treatment	1h 52m	1h 12m	40m	1h 22m
	% started treatment on time	48.4%	63.4%	-15.0 percentage points	66.3%
	Median time to treatment	54m	29m	25m	28m
	T4: Semi-urgent 90th percentile time to treatment	2h 57m	1h 49m	68m	2h 00m
	% started treatment on time	54.1%	75.3%	-21.2 percentage points	73.4%
	Median time to treatment	45m	21m	24m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 49m	1h 28m	81m	2h 03m
	% started treatment on time	81.7%	95.1%	-13.4 percentage points	89.5%
Patients starting treatment on time %		55.1%	72.2%	-17.1 percentage points	70.6%
Median time to leave the ED		2h 28m	2h 05m	23m	2h 41m
90th percentile time to leave the ED		5h 55m	5h 27m	28m	6h 47m
Patients leaving the ED within four hours of presentation		74.4%	78.9%	-4.5 percentage points	73.7%
Transfer of care	Median transfer of care time (minutes)	6m**	4m**	2m	11m**
	90th percentile transfer of care time (minutes)	43m**	30m**	13m	27m**
	Percent on target	85.7%**	89.4%**	-3.7 percentage points	91.5%**

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sep 2019 and provided only for comparison purposes

Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018		Difference	% change
Elective surgery procedures performed		382	305		77	25.2%
Urgency category	Urgent	49	46		3	6.5%
	Semi-urgent	129	137		-8	-5.8%
	Non-urgent	196	116		80	69.0%
Patients on waiting list ready for elective surgery at the end of quarter		706	613		93	15.2%
Urgency category	Urgent	13	12		1	8.3%
	Semi-urgent	87	109		-22	-20.2%
	Non-urgent	606	492		114	23.2%

Elective surgery performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	23 days	16 days	7 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	71 days	68 days	3 days	49 days
		90th percentile	87 days	85 days	2 days	82 days
	Non-urgent	Median	293 days	292 days	1 days	273 days
		90th percentile	356 days	358 days	-2 days	359 days
Elective surgery procedures performed on time	All procedures		99.7%	100%	-0.3 percentage points	97.8%
	Urgent		100%	100%	0.0 percentage points	99.9%
	Semi-urgent		100%	100%	0.0 percentage points	99.3%
	Non-urgent		99.5%	100%	-0.5 percentage points	96.2%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	2,711	2,560	151	5.9%
	Acute	2,587	2,436	151	6.2%
	Acute Overnight	1,386	1,369	17	1.2%
	Acute Same Day	1,201	1,067	134	12.6%
	Non-acute	40	52	-12	-23.1%
	Mental health	84	72	12	16.7%
Average length of stay (days)	Acute	2.6	2.6	0.0	
	Acute Overnight	4.0	3.8	0.2	
	Non-acute	15.0	8.5	6.5	
	Mental health	5.5	8.0	-2.5	
Hospital bed days	All bed days	7,775	7,289	486	6.7%
	Acute	6,714	6,274	440	7.0%
	Non-acute	598	442	156	35.3%
	Mental health	463	573	-110	-19.2%
Babies born in Armidale Hospital		77	77	0	0.0%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sep 2019 and provided only for comparison purposes