

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		2,622	2,359	263	11.1%
All ED presentations		8,470	7,953	517	6.5%
All emergency presentations		8,331	7,819	512	6.5%
Emergency presentation by triage category	T1: Resuscitation	56	26	30	115.4%
	T2: Emergency	1,457	1,355	102	7.5%
	T3: Urgent	2,620	2,411	209	8.7%
	T4: Semi-urgent	2,941	2,752	189	6.9%
	T5: Non-urgent	1,257	1,275	-18	-1.4%
Admissions to hospital from EDs		1,977	2,002	-25	-1.2%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	10m	25m	-15m	29m
	% started treatment on time	93%	73.7%	19.3 percentage points	63.8%
	Median time to treatment	20m	18m	2m	23m
	T3: Urgent 90th percentile time to treatment	1h 08m	1h 33m	-25m	1h 27m
	% started treatment on time	84.9%	67.2%	17.7 percentage points	63.7%
	Median time to treatment	33m	31m	2m	32m
	T4: Semi-urgent 90th percentile time to treatment	1h 43m	2h 23m	-40m	2h 03m
	% started treatment on time	85.6%	67.8%	17.8 percentage points	72.0%
	Median time to treatment	30m	30m	0m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 55m	2h 02m	-7m	2h 02m
	% started treatment on time	93.8%	89.7%	4.1 percentage points	89.6%
Patients starting treatment on time %		87.9%	72.1%	15.8 percentage points	69.1%
Median time to leave the ED		3h 28m	3h 03m	25m	3h 18m
90th percentile time to leave the ED		7h 55m	6h 50m	65m	8h 47m
Patients leaving the ED within four hours of presentation		60.4%	70.9%	-10.5 percentage points	64.7%
Transfer of care	Median transfer of care time (minutes)	6m	5m	1m	13m
	90th percentile transfer of care time (minutes)	38m	24m	14m	38m
	Percent on target	86.4%	92.4%	-6.0 percentage points	85.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed	622	706	-84	-11.9%
Urgency category	Urgent	149	-56	-37.6%
	Semi-urgent	196	-12	-6.1%
	Non-urgent	306	10	3.3%
Patients on waiting list ready for elective surgery at the end of quarter	1,376	1,152	224	19.4%
Urgency category	Urgent	16	2	12.5%
	Semi-urgent	170	-33	-19.4%
	Non-urgent	966	255	26.4%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	21 days	16 days	5 days	14 days
		90th percentile	(*)	28 days		27 days
	Semi-urgent	Median	54 days	42 days	12 days	51 days
		90th percentile	83 days	83 days	0 days	85 days
	Non-urgent	Median	278 days	304 days	-26 days	282 days
		90th percentile	348 days	357 days	-9 days	361 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points	95.2%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		100%	100%	0.0 percentage points	95.3%
	Non-urgent		100%	100%	0.0 percentage points	93.3%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	5,845	5,644	201	3.6%
	Acute	5,654	5,472	182	3.3%
	Acute Overnight	2,518	2,559	-41	-1.6%
	Acute Same Day	3,136	2,913	223	7.7%
	Non-acute	80	90	-10	-11.1%
	Mental health	111	82	29	35.4%
Average length of stay (days)	Acute	2.4	2.6	-0.2	
	Acute Overnight	4.1	4.5	-0.4	
	Non-acute	6.9	4.8	2.1	
	Mental health	8.5	15.0	-6.5	
Hospital bed days	All bed days	15,029	16,098	-1,069	-6.6%
	Acute	13,538	14,438	-900	-6.2%
	Non-acute	549	432	117	27.1%
	Mental health	942	1,228	-286	-23.3%
Babies born in Manning Hospital		159	131	28	21.4%

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(n/a) not applicable

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