

Healthcare Quarterly, Jul-Sep 2019

Shoalhaven District Memorial Hospital

Major (B)



Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		2,864	2,718	146	5.4%
All ED presentations		10,208	9,776	432	4.4%
All emergency presentations		10,069	9,673	396	4.1%
Emergency presentation by triage category	T1: Resuscitation	47	64	-17	-26.6%
	T2: Emergency	1,113	1,145	-32	-2.8%
	T3: Urgent	3,697	3,417	280	8.2%
	T4: Semi-urgent	4,320	4,193	127	3.0%
	T5: Non-urgent	892	854	38	4.4%
Admissions to hospital from EDs		1,895	1,784	111	6.2%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	14m	11m	3m	8m
	T2: Emergency 90th percentile time to treatment	51m	35m	16m	29m
	% started treatment on time	34.3%	47.3%	-13.0 percentage points	63.8%
	Median time to treatment	37m	29m	8m	23m
	T3: Urgent 90th percentile time to treatment	2h 47m	1h 45m	62m	1h 27m
	% started treatment on time	41.5%	54.4%	-12.9 percentage points	63.7%
	Median time to treatment	46m	34m	12m	32m
	T4: Semi-urgent 90th percentile time to treatment	3h 05m	2h 09m	56m	2h 03m
	% started treatment on time	59.1%	70%	-10.9 percentage points	72.0%
	Median time to treatment	47m	29m	18m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 40m	1h 58m	42m	2h 02m
	% started treatment on time	81.6%	90.5%	-8.9 percentage points	89.6%
Patients starting treatment on time %		51.2%	63.1%	-11.9 percentage points	69.1%
Median time to leave the ED		3h 43m	3h 10m	33m	3h 18m
90th percentile time to leave the ED		12h 11m	9h 26m	165m	8h 47m
Patients leaving the ED within four hours of presentation		54.9%	63.9%	-9.0 percentage points	64.7%
Transfer of care	Median transfer of care time (minutes)	14m	11m	3m	13m
	90th percentile transfer of care time (minutes)	58m	29m	29m	38m
	Percent on target	75.0%	90.4%	-15.4 percentage points	85.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		962	972	-10	-1.0%
Urgency category	Urgent	211	194	17	8.8%
	Semi-urgent	334	300	34	11.3%
	Non-urgent	375	428	-53	-12.4%
Patients on waiting list ready for elective surgery at the end of quarter		1,612	1,540	72	4.7%
Urgency category	Urgent	22	22	0	0.0%
	Semi-urgent	294	193	101	52.3%
	Non-urgent	1,296	1,325	-29	-2.2%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	17 days	15 days	2 days	14 days
		90th percentile	28 days	27 days	1 days	27 days
	Semi-urgent	Median	53 days	63 days	-10 days	51 days
		90th percentile	126 days	89 days	37 days	85 days
	Non-urgent	Median	254 days	286 days	-32 days	282 days
		90th percentile	400 days	412 days	-12 days	361 days
Elective surgery procedures performed on time	All procedures		81%	89%	-8.0 percentage points	95.2%
	Urgent		97.2%	100%	-2.8 percentage points	99.8%
	Semi-urgent		77.2%	91%	-13.8 percentage points	95.3%
	Non-urgent		75.2%	82.7%	-7.5 percentage points	93.3%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	5,277	5,005	272	5.4%
	Acute	5,100	4,812	288	6.0%
	Acute Overnight	2,813	2,652	161	6.1%
	Acute Same Day	2,287	2,160	127	5.9%
	Non-acute	108	128	-20	-15.6%
	Mental health	69	65	4	6.2%
Average length of stay (days)	Acute	3.0	2.8	0.2	
	Acute Overnight	4.6	4.2	0.4	
	Non-acute	15.9	13.4	2.5	
	Mental health	20.1	18.8	1.3	
Hospital bed days	All bed days	18,379	16,344	2,035	12.5%
	Acute	15,272	13,401	1,871	14.0%
	Non-acute	1,722	1,718	4	0.2%
	Mental health	1,385	1,225	160	13.1%
Babies born in Shoalhaven District Memorial Hospital		232	220	12	5.5%

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(n/a) not applicable

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