

## Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		629	622	7	1.1%
All ED presentations		4,482	4,166	316	7.6%
All emergency presentations		4,332	3,946	386	9.8%
Emergency presentation by triage category	T1: Resuscitation	12	10	2	20.0%
	T2: Emergency	392	362	30	8.3%
	T3: Urgent	1,358	1,220	138	11.3%
	T4: Semi-urgent	2,253	2,072	181	8.7%
	T5: Non-urgent	317	282	35	12.4%
Admissions to hospital from EDs		277	279	-2	-0.7%

## Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	9m	8m	1m	8m
	T2: Emergency 90th percentile time to treatment	27m	17m	10m	25m
	% started treatment on time	55.1%	70.6%	-15.5 percentage points	65.7%
	Median time to treatment	22m	16m	6m	19m
	T3: Urgent 90th percentile time to treatment	1h 06m	45m	21m	1h 01m
	% started treatment on time	67.4%	81%	-13.6 percentage points	72.0%
	Median time to treatment	25m	19m	6m	26m
	T4: Semi-urgent 90th percentile time to treatment	2h 00m	1h 22m	38m	1h 45m
	% started treatment on time	76%	83.7%	-7.7 percentage points	76.8%
	Median time to treatment	21m	16m	5m	23m
	T5: Non-urgent 90th percentile time to treatment	2h 08m	1h 14m	54m	1h 50m
	% started treatment on time	88.9%	94.2%	-5.3 percentage points	91.7%
Patients starting treatment on time %		72.1%	82.2%	-10.1 percentage points	75.9%
Median time to leave the ED		2h 00m	1h 59m	1m	1h 52m
90th percentile time to leave the ED		5h 41m	5h 26m	15m	5h 10m
Patients leaving the ED within four hours of presentation		79.7%	81.4%	-1.7 percentage points	83.5%
Transfer of care	Median transfer of care time (minutes)	14m	13m**	1m	10m
	90th percentile transfer of care time (minutes)	33m	28m**	5m	24m
	Percent on target	87.1%	90.5%**	-3.4 percentage points	94.0%

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sep 2019 and provided only for comparison purposes

## Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018		Difference	% change
Elective surgery procedures performed		278	286		-8	-2.8%
Urgency category	Urgent	45	58		-13	-22.4%
	Semi-urgent	130	122		8	6.6%
	Non-urgent	72	88		-16	-18.2%
Patients on waiting list ready for elective surgery at the end of quarter		289	267		22	8.2%
Urgency category	Urgent	10	15		-5	-33.3%
	Semi-urgent	116	82		34	41.5%
	Non-urgent	163	170		-7	-4.1%

## Elective surgery performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	15 days	-1 days	13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	42 days	48 days	-6 days	41 days
		90th percentile	84 days	86 days	-2 days	77 days
	Non-urgent	Median	230 days	213 days	17 days	148 days
		90th percentile	(*)	(*)		333 days
Elective surgery procedures performed on time	All procedures		98.8%	97.4%	1.4 percentage points	99.6%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		97.7%	96.7%	1.0 percentage points	99.5%
	Non-urgent		100%	96.6%	3.4 percentage points	99.7%

## Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	1,734	1,754	-20	-1.1%
	Acute	1,569	1,579	-10	-0.6%
	Acute Overnight	353	394	-41	-10.4%
	Acute Same Day	1,216	1,185	31	2.6%
	Non-acute	165	175	-10	-5.7%
	Mental health	0	0		
Average length of stay (days)	Acute	2.1	2.0	0.1	
	Acute Overnight	5.9	5.0	0.9	
	Non-acute	15.1	15.7	-0.6	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	5,789	5,887	-98	-1.7%
	Acute	3,298	3,148	150	4.8%
	Non-acute	2,491	2,739	-248	-9.1%
	Mental health	0	0	0	
Babies born in Ballina District Hospital		<5	<5		

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(n/a) not applicable

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