

## Emergency department activity

|   |                   | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
|---|-------------------|--------------|--------------|------------|----------|
| All arrivals at ED by ambulance           |                   | 514          | 540          | -26        | -4.8%    |
| All ED presentations                      |                   | 3,196        | 2,957        | 239        | 8.1%     |
| All emergency presentations               |                   | 3,076        | 2,728        | 348        | 12.8%    |
| Emergency presentation by triage category | T1: Resuscitation | 24           | 8            | 16         | 200.0%   |
|   | T2: Emergency     | 412          | 367          | 45         | 12.3%    |
|   | T3: Urgent        | 982          | 846          | 136        | 16.1%    |
|   | T4: Semi-urgent   | 1,254        | 1,092        | 162        | 14.8%    |
|   | T5: Non-urgent    | 404          | 415          | -11        | -2.7%    |
| Admissions to hospital from EDs           |                   | 372          | 442          | -70        | -15.8%   |

## Emergency department performance

|   |   | Jul-Sep 2019 | Jul-Sep 2018 | Difference             | Peer group results |
|---|---|--------------|--------------|------------------------|--------------------|
| Time to treatment by triage category                      | Median time to treatment                          | 8m           | 8m           | 0m                     | 8m                 |
|   | T2: Emergency 90th percentile time to treatment   | 24m          | 27m          | -3m                    | 25m                |
|   | % started treatment on time                       | 61.8%        | 67.9%        | -6.1 percentage points | 65.7%              |
|   | Median time to treatment                          | 18m          | 18m          | 0m                     | 19m                |
|   | T3: Urgent 90th percentile time to treatment      | 1h 02m       | 52m          | 10m                    | 1h 01m             |
|   | % started treatment on time                       | 73.8%        | 74.5%        | -0.7 percentage points | 72.0%              |
|   | Median time to treatment                          | 27m          | 29m          | -2m                    | 26m                |
|   | T4: Semi-urgent 90th percentile time to treatment | 1h 53m       | 1h 44m       | 9m                     | 1h 45m             |
|   | % started treatment on time                       | 75.4%        | 77.4%        | -2.0 percentage points | 76.8%              |
|   | Median time to treatment                          | 24m          | 29m          | -5m                    | 23m                |
|   | T5: Non-urgent 90th percentile time to treatment  | 2h 04m       | 1h 45m       | 19m                    | 1h 50m             |
|   | % started treatment on time                       | 89.5%        | 93%          | -3.5 percentage points | 91.7%              |
| Patients starting treatment on time %                     |   | 74.7%        | 77.5%        | -2.8 percentage points | 75.9%              |
| Median time to leave the ED                               |   | 2h 04m       | 1h 52m       | 12m                    | 1h 52m             |
| 90th percentile time to leave the ED                      |   | 5h 10m       | 4h 53m       | 17m                    | 5h 10m             |
| Patients leaving the ED within four hours of presentation |   | 81.8%        | 84.3%        | -2.5 percentage points | 83.5%              |
| Transfer of care  | Median transfer of care time (minutes)            | 7m           | 7m           | 0m                     | 10m                |
|   | 90th percentile transfer of care time (minutes)   | 19m          | 17m          | 2m                     | 24m                |
|   | Percent on target                                 | 95.7%        | 98.3%        | -2.6 percentage points | 94.0%              |

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jul-Sep 2019 and provided only for comparison purposes

## Elective surgery activity

|   |             | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
|---|-------------|--------------|--------------|------------|----------|
| Elective surgery procedures performed                                     |             | 85           | 75           | 10         | 13.3%    |
| Urgency category  | Urgent      | 7            | 11           | -4         | -36.4%   |
|   | Semi-urgent | 18           | 16           | 2          | 12.5%    |
|   | Non-urgent  | 60           | 39           | 21         | 53.8%    |
| Patients on waiting list ready for elective surgery at the end of quarter |             | 38           | 63           | -25        | -39.7%   |
| Urgency category  | Urgent      | 0            | 0            | 0          |          |
|   | Semi-urgent | <5           | 8            |            |          |
|   | Non-urgent  | 38           | 55           | -17        | -30.9%   |

## Elective surgery performance

|  |                | Jul-Sep 2019    | Jul-Sep 2018 | Difference            | Peer group results |
|--|----------------|-----------------|--------------|-----------------------|--------------------|
| <b>Waiting time (days)</b>                           | Urgent         | Median          | (*)          | 12 days               | 13 days            |
|  |                | 90th percentile | (*)          | (*)                   | 27 days            |
|  | Semi-urgent    | Median          | 53 days      | 50 days               | 41 days            |
|  |                | 90th percentile | (*)          | (*)                   | 77 days            |
|  | Non-urgent     | Median          | 58 days      | 219 days              | 148 days           |
|  |                | 90th percentile | (*)          | (*)                   | 333 days           |
| <b>Elective surgery procedures performed on time</b> | All procedures | 100%            | 98.5%        | 1.5 percentage points | 99.6%              |
|  | Urgent         | (*)             | 100%         |                       | 99.8%              |
|  | Semi-urgent    | 100%            | 100%         | 0.0 percentage points | 99.5%              |
|  | Non-urgent     | 100%            | 97.4%        | 2.6 percentage points | 99.7%              |
|  |                |                 |              |                       |                    |

## Admitted patient activity

|   |                 | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
|---|-----------------|--------------|--------------|------------|----------|
| <b>Episodes</b>   | All episodes    | 998          | 1,211        | -213       | -17.6%   |
|   | Acute           | 958          | 1,179        | -221       | -18.7%   |
|   | Acute Overnight | 434          | 513          | -79        | -15.4%   |
|   | Acute Same Day  | 524          | 666          | -142       | -21.3%   |
|   | Non-acute       | 40           | 32           | 8          | 25.0%    |
|   | Mental health   | 0            | 0            |            |          |
| <b>Average length of stay (days)</b>                    | Acute           | 1.8          | 1.8          | 0.0        |          |
|   | Acute Overnight | 2.8          | 2.9          | -0.1       |          |
|   | Non-acute       | 8.3          | 4.0          | 4.3        |          |
|   | Mental health   | n/a          | n/a          |            |          |
| <b>Hospital bed days</b>                                | All bed days    | 2,085        | 2,276        | -191       | -8.4%    |
|   | Acute           | 1,755        | 2,148        | -393       | -18.3%   |
|   | Non-acute       | 330          | 128          | 202        | 157.8%   |
|   | Mental health   | 0            | 0            | 0          |          |
| <b>Babies born in Cooma Hospital and Health Service</b> |                 | 34           | 26           | 8          | 30.8%    |

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(n/a) not applicable

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