## Healthcare Quarterly, Jul-Sep 2019

## Concord Repatriation General Hospital





Emergency department a	activity				
		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance  All ED presentations  All emergency presentations		3,134	2,855	279	9.8%
		11,082 10,979	10,134	948 874	9.4%
			10,105		
	T1: Resuscitation	77	89	-12	-13.5%
Emergency presentation by triage category	T2: Emergency	1,537	1,301	236	18.1%
	T3: Urgent	5,311	4,780	531	11.1%
	T4: Semi-urgent	3,625	3,560	65	1.8%
	T5: Non-urgent	429	375	54	14.4%
Admissions to hospital from EDs		4,429	4,109	320	7.8%

Emergency de	partment per	formance				
			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
		Median time to treatment	10m	9m	1m	9m
	T2: Emergency	90th percentile time to treatment	22m	17m	5m	31m
		% started treatment on time	52.6%	66.4%	-13.8 percentage points	56.3%
		Median time to treatment	25m	21m	4m	25m
	T3: Urgent	90th percentile time to treatment	1h 21m	1h 01m	20m	1h 32m
Time to treatment		% started treatment on time	63.5%	72.8%	-9.3 percentage points	59.8%
by triage category		Median time to treatment	34m	26m	8m	33m
	T4: Semi-urgent	90th percentile time to treatment	1h 58m	1h 26m	32m	2h 03m
		% started treatment on time	72.1%	83.1%	-11.0 percentage points	71.1%
		Median time to treatment	29m	22m	7m	31m
	T5: Non-urgent	90th percentile time to treatment	1h 58m	1h 38m	20m	2h 06m
		% started treatment on time	90.7%	94.1%	-3.4 percentage points	88.7%
Patients starting treatment on time %		65.7%	76.3%	-10.6 percentage points	64.2%	
Median time to lear	Median time to leave the ED			3h 30m	8m	3h 43m
90th percentile tim	90th percentile time to leave the ED			6h 49m	58m	10h 10m
Patients leaving the ED within four hours of presentation		66.9%	74.7%	-7.8 percentage points	57.6%	
	Median transfer of	f care time (minutes)	12m	11m	1m	14m
Transfer of care	90th percentile tra	insfer of care time (minutes)	23m	20m	3m	48m
	Percent on target		95.8%	98.4%	-2.6 percentage points	80.3%

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy

## Healthcare Quarterly, Jul-Sep 2019

## Concord Repatriation General Hospital

Principal referral (A1)



Elective surgery activity							
		Jul-Sep 2019	Jul-Sep 2018	Difference	% change		
Elective surgery procedures performed		2,287	2,263	24	1.1%		
	Urgent	480	432	48	11.1%		
Urgency category	Semi-urgent	726	655	71	10.8%		
	Non-urgent	887	945	-58	-6.1%		
Patients on waiting list ready for elective surgery at the end of quarter		1,922	1,953	-31	-1.6%		
	Urgent	51	36	15	41.7%		
Urgency category	Semi-urgent	401	387	14	3.6%		
	Non-urgent	1,470	1,530	-60	-3.9%		

Elective surgery performance							
			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	6 days	6 days	0 days	9 days	
		90th percentile	21 days	22 days	-1 days	25 days	
	Semi-urgent	Median	40 days	47 days	-7 days	41 days	
		90th percentile	81 days	81 days	0 days	83 days	
	Non-urgent	Median	92 days	113 days	-21 days	193 days	
		90th percentile	291 days	257 days	34 days	360 days	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points	96.3%	
	Urgent		100%	100%	0.0 percentage points	99.9%	
	Semi-urgent		100%	100%	0.0 percentage points	96.3%	
	Non-urgent		100%	100%	0.0 percentage points	93.5%	

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
	All episodes	16,577	15,785	792	5.0%
	Acute	14,467	13,746	721	5.2%
	Acute Overnight	5,343	5,118	225	4.4%
Episodes	Acute Same Day	9,124	8,628	496	5.7%
	Non-acute	491	527	-36	-6.8%
	Mental health	1,619	1,512	107	7.1%
Average length of stay	Acute	2.7	2.6	0.1	
(days)	Acute Overnight	5.6	5.3	0.3	
	Non-acute	15.2	14.0	1.2	
	Mental health	8.8	8.9	-0.1	
Hospital bed days	All bed days	60,718	56,680	4,038	7.1%
	Acute	39,049	35,836	3,213	9.0%
	Non-acute	7,485	7,374	111	1.5%
	Mental health	14,184	13,470	714	5.3%

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Results are for Jul-Sep 2019 and provided only for comparison purposes