

Emergency department activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
All arrivals at ED by ambulance	23,913	23,048	865	3.8%	
ED Attendances	107,552	106,872	680	0.6%	
Emergency presentations	103,366	102,114	1,252	1.2%	
Emergency presentation by triage category	T1: Resuscitation	433	371	62	16.7%
	T2: Emergency	11,378	11,444	-66	-0.6%
	T3: Urgent	27,026	27,324	-298	-1.1%
	T4: Semi-urgent	50,251	49,218	1,033	2.1%
	T5: Non-urgent	14,278	13,757	521	3.8%
Admissions to hospital from EDs	20,788	21,899	-1,111	-5.1%	

Emergency department performance

	Jan-Mar 2020	Jan-Mar 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	9m
	T2: Emergency 90th percentile time to treatment	28m	26m	2m	26m
	% started treatment on time	72.8%	74.7%	-1.9 percentage points	62.4%
	Median time to treatment	20m	20m	0m	21m
	T3: Urgent 90th percentile time to treatment	1h 17m	1h 18m	-1m	1h 12m
	% started treatment on time	70.5%	70.5%	0.0 percentage points	68.7%
	Median time to treatment	31m	32m	-1m	26m
	T4: Semi-urgent 90th percentile time to treatment	2h 03m	2h 01m	2m	1h 44m
	% started treatment on time	73%	72.9%	0.1 percentage points	77.3%
	Median time to treatment	31m	32m	-1m	20m
	T5: Non-urgent 90th percentile time to treatment	2h 06m	2h 05m	1m	1h 36m
	% started treatment on time	89.3%	89.2%	0.1 percentage points	93.8%
Patients starting treatment on time %	74.3%	74.4%	-0.1 percentage points	74.1%	
Median time to leave the ED	2h 31m	2h 31m	0m	2h 47m	
90th percentile time to leave the ED	6h 54m	6h 40m	14m	7h 31m	
Patients leaving the ED within four hours of presentation	72.0%	74.1%	-2.1 percentage points	70.6%	
Transfer of care	Median transfer of care time (minutes)	9m	9m	0m	12m
	90th percentile transfer of care time (minutes)	30m	26m	4m	32m
	Percent on target	89.6%	91.8%	-2.2 percentage points	88.5%

Notes: 'ED attendances' includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for <Parameters.Quarter> and provided only for comparison purposes

Elective surgery activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change
Elective surgery procedures performed	6,708	7,273	-565	-7.8%
Urgency category				
Urgent	1,329	1,347	-18	-1.3%
Semi-urgent	2,015	2,296	-281	-12.2%
Non-urgent	3,054	3,248	-194	-6.0%
Patients on waiting list ready for elective surgery at the end of quarter	11,753	11,099	654	5.9%
Urgency category				
Urgent	262	303	-41	-13.5%
Semi-urgent	1,662	1,904	-242	-12.7%
Non-urgent	9,829	8,892	937	10.5%

Elective surgery performance

		Jan-Mar 2020	Jan-Mar 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	11 days	12 days	-1 days	10 days
		90th percentile	27 days	26 days	1 days	26 days
	Semi-urgent	Median	44 days	46 days	-2 days	50 days
		90th percentile	83 days	83 days	0 days	88 days
	Non-urgent	Median	232 days	204 days	28 days	260 days
		90th percentile	357 days	354 days	3 days	363 days
Elective surgery procedures performed on time	All procedures	98.5%	98.6%	-0.1 percentage points	93.9%	
	Urgent	100%	99.9%	0.1 percentage points	99.9%	
	Semi-urgent	98.9%	99%	-0.1 percentage points	92.7%	
	Non-urgent	97.6%	97.9%	-0.3 percentage points	91.8%	

Admitted patient activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
Episodes	All episodes	53,139	54,667	-1,528	-2.8%
	Acute	50,695	52,352	-1,657	-3.2%
	Acute Overnight	28,549	29,534	-985	-3.3%
	Acute Same Day	22,146	22,818	-672	-2.9%
	Non-acute	1,082	1,047	35	3.3%
	Mental health	1,362	1,268	94	7.4%
Average length of stay (days)	Acute	3.0	3.0	0.0	
	Acute Overnight	4.6	4.5	0.1	
	Non-acute	16.0	16.3	-0.3	
	Mental health	21.7	17.0	4.7	
Hospital bed days	All bed days	199,869	193,128	6,741	3.5%
	Acute	153,013	154,480	-1,467	-0.9%
	Non-acute	17,296	17,107	189	1.1%
	Mental health	29,560	21,541	8,019	37.2%
Babies born in Hunter New England public hospitals	1,946	2,051	-105	-5.1%	

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(n/a) not applicable

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