

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	912	954	-42	-4.4%	
ED Attendances	6,039	7,443	-1,404	-18.9%	
Emergency presentations	5,766	7,133	-1,367	-19.2%	
Emergency presentation by triage category	T1: Resuscitation	15	15	0	0.0%
	T2: Emergency	586	771	-185	-24.0%
	T3: Urgent	1,947	2,141	-194	-9.1%
	T4: Semi-urgent	2,776	3,449	-673	-19.5%
	T5: Non-urgent	442	757	-315	-41.6%
Admissions to hospital from EDs	363	428	-65	-15.2%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	10m	10m	0m	8m
	T2: Emergency 90th percentile time to treatment	23m	23m	0m	22m
	% started treatment on time	51.6%	53%	-1.4 percentage points	68.5%
	Median time to treatment	18m	21m	-3m	16m
	T3: Urgent 90th percentile time to treatment	44m	56m	-12m	46m
	% started treatment on time	76.4%	67.7%	8.7 percentage points	79.0%
	Median time to treatment	19m	24m	-5m	19m
	T4: Semi-urgent 90th percentile time to treatment	58m	1h 26m	-28m	1h 14m
	% started treatment on time	90.9%	80.9%	10.0 percentage points	86.0%
T5: Non-urgent	Median time to treatment	19m	27m	-8m	16m
	90th percentile time to treatment	1h 01m	1h 34m	-33m	1h 11m
	% started treatment on time	97.8%	94.7%	3.1 percentage points	97.0%
Patients starting treatment on time %	82.4%	75.2%	7.2 percentage points	83.4%	
Median time to leave the ED	1h 34m	1h 49m	-15m	1h 40m	
90th percentile time to leave the ED	5h 15m	5h 07m	8m	4h 54m	
Patients leaving the ED within four hours of presentation	84.1%	84.8%	-0.7 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	10m	11m	-1m	9m
	90th percentile transfer of care time (minutes)	22m	21m	1m	21m
	Percent on target	95.6%	96.0%	-0.4 percentage points	95.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	171	385	-214	-55.6%
Urgency category				
Urgent	13	22	-9	-40.9%
Semi-urgent	37	53	-16	-30.2%
Non-urgent	121	304	-183	-60.2%
Patients on waiting list ready for elective surgery at the end of quarter	833	577	256	44.4%
Urgency category				
Urgent	<5	<5		
Semi-urgent	37	47	-10	-21.3%
Non-urgent	796	530	266	50.2%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	18 days	17 days	1 days	10 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	53 days	52 days	1 days	42 days
		90th percentile	(*)	(*)		104 days
	Non-urgent	Median	244 days	162 days	82 days	232 days
		90th percentile	335 days	230 days	105 days	410 days
Elective surgery procedures performed on time	All procedures	92.4%	100%	-7.6 percentage points	87.8%	
	Urgent	92.3%	100%	-7.7 percentage points	99.8%	
	Semi-urgent	73%	100%	-27.0 percentage points	86.1%	
	Non-urgent	98.3%	100%	-1.7 percentage points	82.0%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	2,228	2,566	-338	-13.2%
	Acute	2,086	2,381	-295	-12.4%
	Acute Overnight	561	670	-109	-16.3%
	Acute Same Day	1,525	1,711	-186	-10.9%
	Non-acute	72	109	-37	-33.9%
	Mental health	70	76	-6	-7.9%
Average length of stay (days)	Acute	2.0	2.1		
	Acute Overnight	4.8	4.8		
	Non-acute	11.7	7.3		
	Mental health	7.3	9.0		
Hospital bed days	All bed days	5,568	6,405	-837	-13.1%
	Acute	4,216	4,924	-708	-14.4%
	Non-acute	843	794	49	6.2%
	Mental health	509	687	-178	-25.9%
Babies born in Kempsey District Hospital	49	66	-17	-25.8%	

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(n/a) not applicable

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