

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	4,890	5,557	-667	-12.0%	
ED Attendances	19,962	20,642	-680	-3.3%	
Emergency presentations	19,823	20,553	-730	-3.6%	
Emergency presentation by triage category	T1: Resuscitation	163	173	-10	-5.8%
	T2: Emergency	2,437	2,525	-88	-3.5%
	T3: Urgent	7,459	10,002	-2,543	-25.4%
	T4: Semi-urgent	4,737	6,961	-2,224	-31.9%
	T5: Non-urgent	5,027	892	4,135	463.6%
Admissions to hospital from EDs	6,203	6,955	-752	-10.8%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	10m	11m	-1m	8m
	T2: Emergency 90th percentile time to treatment	24m	27m	-3m	22m
	% started treatment on time	51.7%	44.9%	6.8 percentage points	64.5%
	Median time to treatment	19m	26m	-7m	16m
	T3: Urgent 90th percentile time to treatment	40m	1h 11m	-31m	46m
	% started treatment on time	79.4%	59.5%	19.9 percentage points	79.7%
	Median time to treatment	20m	34m	-14m	19m
	T4: Semi-urgent 90th percentile time to treatment	46m	1h 27m	-41m	1h 04m
	% started treatment on time	95.7%	77.1%	18.6 percentage points	88.7%
T5: Non-urgent	Median time to treatment	10m	35m	-25m	13m
	90th percentile time to treatment	25m	1h 40m	-75m	55m
	% started treatment on time	100%	94.6%	5.4 percentage points	98.3%
Patients starting treatment on time %	85.0%	64.9%	20.1 percentage points	81.2%	
Median time to leave the ED	2h 25m	3h 32m	-67m	3h 10m	
90th percentile time to leave the ED	6h 38m	9h 10m	-152m	7h 58m	
Patients leaving the ED within four hours of presentation	74.4%	61.6%	12.8 percentage points	66.6%	
Transfer of care	Median transfer of care time (minutes)	12m	13m	-1m	11m
	90th percentile transfer of care time (minutes)	24m	35m	-11m	26m
	Percent on target	94.8%	86.4%	8.4 percentage points	92.5%

Notes: For St George Hospital, 87% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	969	1,527	-558	-36.5%
Urgency category				
Urgent	387	449	-62	-13.8%
Semi-urgent	393	620	-227	-36.6%
Non-urgent	144	351	-207	-59.0%
Patients on waiting list ready for elective surgery at the end of quarter	1,805	1,429	376	26.3%
Urgency category				
Urgent	91	61	30	49.2%
Semi-urgent	547	393	154	39.2%
Non-urgent	1,167	975	192	19.7%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	13 days	15 days	-2 days	8 days
		90th percentile	25 days	27 days	-2 days	23 days
	Semi-urgent	Median	67 days	55 days	12 days	47 days
		90th percentile	150 days	97 days	53 days	110 days
	Non-urgent	Median	269 days	272 days	-3 days	228 days
		90th percentile	466 days	399 days	67 days	431 days
Elective surgery procedures performed on time	All procedures	80.4%	88.5%	-8.1 percentage points	87.8%	
	Urgent	100%	99.8%	0.2 percentage points	99.8%	
	Semi-urgent	64.9%	86.8%	-21.9 percentage points	82.5%	
	Non-urgent	70.1%	77.2%	-7.1 percentage points	69.1%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	15,119	17,062	-1,943	-11.4%
	Acute	14,224	15,867	-1,643	-10.4%
	Acute Overnight	7,410	9,074	-1,664	-18.3%
	Acute Same Day	6,814	6,793	21	0.3%
	Non-acute	608	938	-330	-35.2%
	Mental health	287	257	30	11.7%
Average length of stay (days)	Acute	2.9	3.2		
	Acute Overnight	4.6	4.8		
	Non-acute	7.0	5.8		
	Mental health	13.2	18.6		
Hospital bed days	All bed days	48,933	61,013	-12,080	-19.8%
	Acute	40,928	50,764	-9,836	-19.4%
	Non-acute	4,226	5,459	-1,233	-22.6%
	Mental health	3,779	4,790	-1,011	-21.1%
Babies born in St George Hospital	575	672	-97	-14.4%	

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