

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	318	392	-74	-18.9%	
ED Attendances	2,747	3,759	-1,012	-26.9%	
Emergency presentations	2,617	3,567	-950	-26.6%	
Emergency presentation by triage category	T1: Resuscitation	7	8	-1	-12.5%
	T2: Emergency	278	262	16	6.1%
	T3: Urgent	818	1,176	-358	-30.4%
	T4: Semi-urgent	1,230	1,796	-566	-31.5%
	T5: Non-urgent	284	325	-41	-12.6%
Admissions to hospital from EDs	93	163	-70	-42.9%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	12m	-3m	8m
	T2: Emergency 90th percentile time to treatment	26m	41m	-15m	22m
	% started treatment on time	56.3%	44.7%	11.6 percentage points	69.3%
	Median time to treatment	17m	24m	-7m	16m
	T3: Urgent 90th percentile time to treatment	41m	1h 29m	-48m	50m
	% started treatment on time	82.4%	60.5%	21.9 percentage points	77.6%
	Median time to treatment	20m	44m	-24m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 22m	2h 32m	-70m	1h 23m
	% started treatment on time	83.7%	60.1%	23.6 percentage points	83.0%
T5: Non-urgent	Median time to treatment	17m	29m	-12m	17m
	90th percentile time to treatment	1h 38m	2h 10m	-32m	1h 18m
	% started treatment on time	92.8%	87.1%	5.7 percentage points	95.9%
Patients starting treatment on time %	81.1%	61.3%	19.8 percentage points	81.8%	
Median time to leave the ED	1h 16m	1h 39m	-23m	1h 46m	
90th percentile time to leave the ED	3h 40m	4h 39m	-59m	5h 06m	
Patients leaving the ED within four hours of presentation	92.0%	86.7%	5.3 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	11m	13m	-2m	9m
	90th percentile transfer of care time (minutes)	24m	29m	-5m	22m
	Percent on target	95.4%	90.4%	5.0 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
<b>Elective surgery procedures performed</b>	252	266	-14	-5.3%
<b>Urgency category</b>				
Urgent	13	13	0	0.0%
Semi-urgent	97	92	5	5.4%
Non-urgent	102	123	-21	-17.1%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	238	227	11	4.8%
<b>Urgency category</b>				
Urgent	<5	<5		
Semi-urgent	51	48	3	6.3%
Non-urgent	187	179	8	4.5%

### Elective surgery performance


		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	16 days	10 days	6 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	38 days	47 days	-9 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	136 days	122 days	14 days	257 days
		90th percentile	252 days	293 days	-41 days	437 days
<b>Elective surgery procedures performed on time</b>	All procedures	96.2%	98.7%	-2.5 percentage points	83.5%	
	Urgent	100%	92.3%	7.7 percentage points	99.8%	
	Semi-urgent	91.8%	98.9%	-7.1 percentage points	89.0%	
	Non-urgent	100%	99.2%	0.8 percentage points	77.1%	

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	511	633	-122	-19.3%
	Acute	435	519	-84	-16.2%
	Acute Overnight	189	261	-72	-27.6%
	Acute Same Day	246	258	-12	-4.7%
	Non-acute	76	114	-38	-33.3%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	2.2	1.9	0.3	
	Acute Overnight	3.7	2.7	1.0	
	Non-acute	10.1	7.5	2.6	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	1,720	1,819	-99	-5.4%
	Acute	950	965	-15	-1.6%
	Non-acute	770	854	-84	-9.8%
	Mental health	0	0	0	

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(n/a) not applicable

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