

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	171,159	179,056	-7,897	-4.4%	
ED Attendances	711,422	764,572	-53,150	-7.0%	
Emergency presentations	684,301	740,578	-56,277	-7.6%	
Emergency presentation by triage category	T1: Resuscitation	5,511	5,439	72	1.3%
	T2: Emergency	96,869	99,601	-2,732	-2.7%
	T3: Urgent	237,434	269,549	-32,115	-11.9%
	T4: Semi-urgent	252,290	301,589	-49,299	-16.3%
	T5: Non-urgent	92,197	64,400	27,797	43.2%
Admissions to hospital from EDs	178,124	198,694	-20,570	-10.4%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m
	T2: Emergency 90th percentile time to treatment	23m	29m	-6m
	% started treatment on time	65.4%	61.3%	4.1 percentage points
	Median time to treatment	18m	22m	-4m
	T3: Urgent 90th percentile time to treatment	58m	1h 22m	-24m
	% started treatment on time	74.4%	65.1%	9.3 percentage points
	Median time to treatment	22m	29m	-7m
	T4: Semi-urgent 90th percentile time to treatment	1h 27m	1h 56m	-29m
	% started treatment on time	82.3%	74.3%	8.0 percentage points
	Median time to treatment	10m	24m	-14m
	T5: Non-urgent 90th percentile time to treatment	1h 06m	1h 53m	-47m
	% started treatment on time	96.9%	91.4%	5.5 percentage points
Patients starting treatment on time %	78.9%	70.3%	8.6 percentage points	
Median time to leave the ED	2h 42m	3h 01m	-19m	
90th percentile time to leave the ED	7h 35m	8h 06m	-31m	
Patients leaving the ED within four hours of presentation	71.5%	68.1%	3.4 percentage points	
Transfer of care	Median transfer of care time (minutes)	11m	13m	-2m
	90th percentile transfer of care time (minutes)	30m	40m	-10m
	Percent on target	89.4%	84.4%	5.0 percentage points

Notes: For NSW, 6.3% (44,796) of ED attendances were identified as patients visiting an ED only for a COVID-19 test. Of 92,197 triage 5 emergency presentations, 38.3% (35,303) were for a COVID-19 test. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	64,668	62,087	2,581	4.2%	
Urgency category	Urgent	14,729	13,411	1,318	9.8%
	Semi-urgent	19,220	19,856	-636	-3.2%
	Non-urgent	27,951	25,883	2,068	8.0%
Patients on waiting list ready for elective surgery at the end of quarter	95,052	85,028	10,024	11.8%	
Urgency category	Urgent	2,186	1,858	328	17.7%
	Semi-urgent	15,744	13,238	2,506	18.9%
	Non-urgent	77,122	69,932	7,190	10.3%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	
Waiting time (days)	Urgent	Median	12 days	11 days	1 days
		90th percentile	26 days	26 days	0 days
	Semi-urgent	Median	49 days	45 days	4 days
		90th percentile	109 days	84 days	25 days
	Non-urgent	Median	330 days	240 days	90 days
		90th percentile	441 days	359 days	82 days
Elective surgery procedures performed on time	All procedures	79.8%	96.6%	-16.8 percentage points	
	Urgent	99.8%	99.9%	-0.1 percentage points	
	Semi-urgent	84.9%	96.8%	-11.9 percentage points	
	Non-urgent	65.8%	94.6%	-28.8 percentage points	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	482,119	499,497	-17,378	-3.5%
	Acute	454,123	468,359	-14,236	-3.0%
	Acute Overnight	232,238	250,379	-18,141	-7.2%
	Acute Same Day	221,885	217,980	3,905	1.8%
	Non-acute	17,073	19,717	-2,644	-13.4%
	Mental health	10,923	11,421	-498	-4.4%
Average length of stay (days)	Acute	2.8	2.9	-0.1	
	Acute Overnight	4.5	4.6	-0.1	
	Non-acute	12.5	12.1	0.4	
	Mental health	19.8	17.1	2.7	
Hospital bed days	All bed days	1,706,467	1,803,459	-96,992	-5.4%
	Acute	1,276,566	1,370,200	-93,634	-6.8%
	Non-acute	213,480	238,119	-24,639	-10.3%
	Mental health	216,421	195,140	21,281	10.9%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes