

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	4,864	4,826	38	0.8%	
ED Attendances	24,356	29,373	-5,017	-17.1%	
Emergency presentations	23,314	27,811	-4,497	-16.2%	
Emergency presentation by triage category	T1: Resuscitation	91	109	-18	-16.5%
	T2: Emergency	2,903	2,766	137	5.0%
	T3: Urgent	7,684	8,803	-1,119	-12.7%
	T4: Semi-urgent	9,043	11,501	-2,458	-21.4%
	T5: Non-urgent	3,593	4,632	-1,039	-22.4%
Admissions to hospital from EDs	3,706	4,197	-491	-11.7%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	21m	23m	-2m	23m
	% started treatment on time	67.8%	67.3%	0.5 percentage points	65.4%
	Median time to treatment	18m	20m	-2m	18m
	T3: Urgent 90th percentile time to treatment	52m	1h 04m	-12m	58m
	% started treatment on time	76.2%	70.7%	5.5 percentage points	74.4%
	Median time to treatment	21m	30m	-9m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 22m	1h 56m	-34m	1h 27m
	% started treatment on time	83.4%	73.1%	10.3 percentage points	82.3%
	Median time to treatment	18m	28m	-10m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 20m	2h 04m	-44m	1h 06m
	% started treatment on time	95.6%	89.4%	6.2 percentage points	96.9%
Patients starting treatment on time %	80.8%	74.2%	6.6 percentage points	78.9%	
Median time to leave the ED	2h 07m	2h 13m	-6m	2h 42m	
90th percentile time to leave the ED	5h 12m	5h 22m	-10m	7h 35m	
Patients leaving the ED within four hours of presentation	82.3%	80.5%	1.8 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	11m
	90th percentile transfer of care time (minutes)	24m	22m	2m	30m
	Percent on target	93.3%	94.5%	-1.2 percentage points	89.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	1,581	1,652	-71	-4.3%
Urgency category				
Urgent	293	215	78	36.3%
Semi-urgent	500	471	29	6.2%
Non-urgent	767	940	-173	-18.4%
Patients on waiting list ready for elective surgery at the end of quarter	2,449	2,275	174	7.6%
Urgency category				
Urgent	65	28	37	132.1%
Semi-urgent	286	314	-28	-8.9%
Non-urgent	2,098	1,933	165	8.5%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	16 days	15 days	1 days	12 days
		90th percentile	27 days	28 days	-1 days	26 days
	Semi-urgent	Median	50 days	43 days	7 days	49 days
		90th percentile	106 days	79 days	27 days	109 days
	Non-urgent	Median	256 days	146 days	110 days	330 days
		90th percentile	429 days	359 days	70 days	441 days
Elective surgery procedures performed on time	All procedures	81.2%	95%	-13.8 percentage points	79.8%	
	Urgent	100%	99.5%	0.5 percentage points	99.8%	
	Semi-urgent	85.8%	99.6%	-13.8 percentage points	84.9%	
	Non-urgent	70.8%	91.7%	-20.9 percentage points	65.8%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	12,683	13,072	-389	-3.0%
	Acute	11,695	12,060	-365	-3.0%
	Acute Overnight	5,337	5,907	-570	-9.6%
	Acute Same Day	6,358	6,153	205	3.3%
	Non-acute	608	641	-33	-5.1%
	Mental health	380	371	9	2.4%
Average length of stay (days)	Acute	2.2	2.3	-0.1	
	Acute Overnight	3.5	3.7	-0.2	
	Non-acute	11.1	11.2	-0.1	
	Mental health	11.7	15.7	-4.0	
Hospital bed days	All bed days	36,371	40,939	-4,568	-11.2%
	Acute	25,178	27,915	-2,737	-9.8%
	Non-acute	6,751	7,207	-456	-6.3%
	Mental health	4,442	5,817	-1,375	-23.6%

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(n/a) not applicable

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