

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	1,100	1,319	-219	-16.6%	
ED Attendances	4,296	4,975	-679	-13.6%	
Emergency presentations	4,195	4,874	-679	-13.9%	
Emergency presentation by triage category	T1: Resuscitation	27	22	5	22.7%
	T2: Emergency	595	460	135	29.3%
	T3: Urgent	1,810	2,127	-317	-14.9%
	T4: Semi-urgent	1,560	1,933	-373	-19.3%
	T5: Non-urgent	203	332	-129	-38.9%
Admissions to hospital from EDs	766	843	-77	-9.1%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	13m	-4m	9m
	T2: Emergency 90th percentile time to treatment	22m	32m	-10m	22m
	% started treatment on time	59%	40.8%	18.2 percentage points	65.4%
	Median time to treatment	17m	26m	-9m	18m
	T3: Urgent 90th percentile time to treatment	58m	1h 48m	-50m	57m
	% started treatment on time	75.3%	57.3%	18.0 percentage points	75.2%
	Median time to treatment	17m	30m	-13m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 18m	2h 19m	-61m	1h 30m
	% started treatment on time	86.3%	71.4%	14.9 percentage points	82.0%
	Median time to treatment	19m	30m	-11m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 39m	2h 09m	-30m	1h 30m
	% started treatment on time	91.5%	88.5%	3.0 percentage points	94.6%
Patients starting treatment on time %	77.5%	62.6%	14.9 percentage points	78.3%	
Median time to leave the ED	2h 43m	3h 00m	-17m	2h 25m	
90th percentile time to leave the ED	6h 02m	7h 06m	-64m	6h 24m	
Patients leaving the ED within four hours of presentation	73.0%	67.0%	6.0 percentage points	76.2%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	11m
	90th percentile transfer of care time (minutes)	23m	26m	-3m	25m
	Percent on target	94.7%	92.6%	2.1 percentage points	93.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	470	418	52	12.4%
Urgency category				
Urgent	59	60	-1	-1.7%
Semi-urgent	100	128	-28	-21.9%
Non-urgent	301	221	80	36.2%
Patients on waiting list ready for elective surgery at the end of quarter	856	975	-119	-12.2%
Urgency category				
Urgent	21	6	15	250.0%
Semi-urgent	53	90	-37	-41.1%
Non-urgent	782	879	-97	-11.0%

Elective surgery performance


		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	19 days	14 days	5 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	58 days	46 days	12 days	56 days
		90th percentile	84 days	78 days	6 days	95 days
	Non-urgent	Median	384 days	330 days	54 days	344 days
		90th percentile	453 days	360 days	93 days	426 days
Elective surgery procedures performed on time	All procedures	63.7%	98.8%	-35.1 percentage points	79.9%	
	Urgent	100%	100%	0.0 percentage points	99.6%	
	Semi-urgent	100%	99.2%	0.8 percentage points	88.5%	
	Non-urgent	44.5%	98.2%	-53.7 percentage points	68.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	2,180	1,980	200	10.1%
	Acute	2,151	1,946	205	10.5%
	Acute Overnight	1,248	1,177	71	6.0%
	Acute Same Day	903	769	134	17.4%
	Non-acute	29	34	-5	-14.7%
	Mental health	0	0		
Average length of stay (days)	Acute	2.3	2.6	-0.3	
	Acute Overnight	3.2	3.6	-0.4	
	Non-acute	16.1	15.9	0.2	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	5,363	5,558	-195	-3.5%
	Acute	4,897	5,016	-119	-2.4%
	Non-acute	466	542	-76	-14.0%
	Mental health	0	0	0	

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