

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	2,100	2,383	-283	-11.9%	
ED Attendances	13,719	9,837	3,882	39.5%	
Emergency presentations	13,244	9,238	4,006	43.4%	
Emergency presentation by triage category	T1: Resuscitation	27	15	12	80.0%
	T2: Emergency	777	913	-136	-14.9%
	T3: Urgent	2,441	3,052	-611	-20.0%
	T4: Semi-urgent	4,147	3,875	272	7.0%
	T5: Non-urgent	5,852	1,383	4,469	323.1%
Admissions to hospital from EDs	2,648	3,122	-474	-15.2%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	9m	-2m	8m
	T2: Emergency 90th percentile time to treatment	17m	27m	-10m	21m
	% started treatment on time	77.4%	56.5%	20.9 percentage points	70.9%
	Median time to treatment	18m	29m	-11m	18m
	T3: Urgent 90th percentile time to treatment	59m	1h 28m	-29m	58m
	% started treatment on time	72.9%	52.4%	20.5 percentage points	74.9%
	Median time to treatment	21m	41m	-20m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 14m	2h 27m	-73m	1h 26m
	% started treatment on time	85.7%	61.1%	24.6 percentage points	82.5%
	Median time to treatment	3m	29m	-26m	5m
	T5: Non-urgent 90th percentile time to treatment	24m	2h 33m	-129m	50m
	% started treatment on time	99.4%	82.9%	16.5 percentage points	97.8%
Patients starting treatment on time %	88.9%	60.6%	28.3 percentage points	81.4%	
Median time to leave the ED	1h 14m	3h 00m	-106m	2h 42m	
90th percentile time to leave the ED	5h 38m	7h 49m	-131m	7h 43m	
Patients leaving the ED within four hours of presentation	83.9%	69.1%	14.8 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	12m	13m	-1m	11m
	90th percentile transfer of care time (minutes)	35m	33m	2m	30m
	Percent on target	87.3%	87.5%	-0.2 percentage points	89.8%

Notes: For Dubbo Base Hospital, 83.0% of triage 5 attendances were due to COVID-19 testing provided by the ED. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	1,126	1,024	102	10.0%	
Urgency category	Urgent	195	157	38	24.2%
	Semi-urgent	328	326	2	0.6%
	Non-urgent	520	432	88	20.4%
Patients on waiting list ready for elective surgery at the end of quarter	2,462	2,028	434	21.4%	
Urgency category	Urgent	36	21	15	71.4%
	Semi-urgent	249	268	-19	-7.1%
	Non-urgent	2,177	1,739	438	25.2%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	19 days	18 days	1 days	15 days
		90th percentile	27 days	27 days	0 days	27 days
	Semi-urgent	Median	70 days	68 days	2 days	58 days
		90th percentile	130 days	94 days	36 days	120 days
	Non-urgent	Median	370 days	322 days	48 days	352 days
		90th percentile	460 days	362 days	98 days	445 days
Elective surgery procedures performed on time	All procedures	63.1%	92.3%	-29.2 percentage points	74.1%	
	Urgent	99.5%	100%	-0.5 percentage points	99.7%	
	Semi-urgent	74.1%	88.7%	-14.6 percentage points	81.4%	
	Non-urgent	42.5%	92.4%	-49.9 percentage points	58.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	6,702	7,518	-816	-10.9%
	Acute	6,546	7,386	-840	-11.4%
	Acute Overnight	3,494	3,690	-196	-5.3%
	Acute Same Day	3,052	3,696	-644	-17.4%
	Non-acute	0	0		
	Mental health	156	132	24	18.2%
Average length of stay (days)	Acute	2.2	2.2	0.0	
	Acute Overnight	3.2	3.4	-0.2	
	Non-acute	n/a	n/a		
	Mental health	10.4	11.6	-1.2	
Hospital bed days	All bed days	15,777	17,608	-1,831	-10.4%
	Acute	14,162	16,078	-1,916	-11.9%
	Non-acute	0	0	0	
	Mental health	1,615	1,530	85	5.6%

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