

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	478	507	-29	-5.7%	
ED Attendances	3,425	3,714	-289	-7.8%	
Emergency presentations	3,327	3,530	-203	-5.8%	
Emergency presentation by triage category	T1: Resuscitation	6	11	-5	-45.5%
	T2: Emergency	330	399	-69	-17.3%
	T3: Urgent	1,041	1,209	-168	-13.9%
	T4: Semi-urgent	1,530	1,478	52	3.5%
	T5: Non-urgent	420	433	-13	-3.0%
Admissions to hospital from EDs	174	181	-7	-3.9%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	9m	-2m	8m
	T2: Emergency 90th percentile time to treatment	11m	22m	-11m	23m
	% started treatment on time	89.4%	61.2%	28.2 percentage points	68.5%
	Median time to treatment	13m	19m	-6m	18m
	T3: Urgent 90th percentile time to treatment	34m	51m	-17m	59m
	% started treatment on time	88.2%	75.9%	12.3 percentage points	73.5%
	Median time to treatment	12m	25m	-13m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 17m	1h 44m	-27m	1h 40m
	% started treatment on time	86.2%	79.6%	6.6 percentage points	78.1%
	Median time to treatment	15m	26m	-11m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 56m	1h 56m	0m	1h 40m
	% started treatment on time	90.5%	91.0%	-0.5 percentage points	93.3%
Patients starting treatment on time %	87.7%	77.4%	10.3 percentage points	77.8%	
Median time to leave the ED	2h 06m	2h 14m	-8m	1h 50m	
90th percentile time to leave the ED	5h 04m	5h 28m	-24m	5h 10m	
Patients leaving the ED within four hours of presentation	81.9%	79.3%	2.6 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	10m
	90th percentile transfer of care time (minutes)	26m	32m	-6m	23m
	Percent on target	93.6%	88.9%	4.7 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed		426	291	135	46.4%
Urgency category	Urgent	<5	5		
	Semi-urgent	41	15	26	173.3%
	Non-urgent	385	271	114	42.1%
Patients on waiting list ready for elective surgery at the end of quarter		872	963	-91	-9.4%
Urgency category	Urgent	0	0	0	
	Semi-urgent	9	6	3	50.0%
	Non-urgent	863	957	-94	-9.8%

Elective surgery performance

			Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	(*)	(*)		14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	71 days	59 days	12 days	42 days
		90th percentile	(*)	(*)		85 days
	Non-urgent	Median	351 days	325 days	26 days	285 days
		90th percentile	437 days	352 days	85 days	427 days
Elective surgery procedures performed on time	All procedures		59.2%	95.2%	-36.0 percentage points	83.0%
	Urgent		(*)	(*)		99.8%
	Semi-urgent		69.2%	93.3%	-24.1 percentage points	93.0%
	Non-urgent		57.9%	95.2%	-37.3 percentage points	74.5%

Admitted patient activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Episodes	All episodes	948	990	-42	-4.2%
	Acute	894	949	-55	-5.8%
	Acute Overnight	249	279	-30	-10.8%
	Acute Same Day	645	670	-25	-3.7%
	Non-acute	54	41	13	31.7%
	Mental health	0	0		
Average length of stay (days)	Acute	2.3	2.8	-0.5	
	Acute Overnight	5.8	7.1	-1.3	
	Non-acute	12.6	12.9	-0.3	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,780	3,185	-405	-12.7%
	Acute	2,099	2,658	-559	-21.0%
	Non-acute	681	527	154	29.2%
	Mental health	0	0	0	
Babies born in Macksville District Hospital		8	11	-3	-27.3%

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(n/a) not applicable

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