

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	1,369	1,355	14	1.0%	
ED Attendances	7,346	7,347	-1	0.0%	
Emergency presentations	7,225	7,054	171	2.4%	
Emergency presentation by triage category	T1: Resuscitation	25	15	10	66.7%
	T2: Emergency	1,017	1,016	1	0.1%
	T3: Urgent	2,432	2,461	-29	-1.2%
	T4: Semi-urgent	3,522	3,340	182	5.4%
	T5: Non-urgent	229	222	7	3.2%
Admissions to hospital from EDs	1,644	1,527	117	7.7%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	12m	9m	3m	9m
	T2: Emergency 90th percentile time to treatment	33m	25m	8m	26m
	% started treatment on time	44.5%	57.6%	-13.1 percentage points	61.4%
	Median time to treatment	19m	18m	1m	20m
	T3: Urgent 90th percentile time to treatment	1h 25m	1h 00m	25m	1h 14m
	% started treatment on time	67.1%	74.0%	-6.9 percentage points	68.8%
	Median time to treatment	24m	19m	5m	26m
	T4: Semi-urgent 90th percentile time to treatment	2h 21m	1h 36m	45m	1h 54m
	% started treatment on time	71.9%	82.4%	-10.5 percentage points	75.7%
	Median time to treatment	19m	18m	1m	26m
	T5: Non-urgent 90th percentile time to treatment	2h 15m	1h 25m	50m	1h 56m
	% started treatment on time	86.9%	95.6%	-8.7 percentage points	90.8%
Patients starting treatment on time %	66.8%	76.2%	-9.4 percentage points	72.6%	
Median time to leave the ED	3h 26m	3h 05m	21m	2h 35m	
90th percentile time to leave the ED	7h 06m	6h 25m	41m	6h 34m	
Patients leaving the ED within four hours of presentation	64.1%	72.8%	-8.7 percentage points	74.4%	
Transfer of care	Median transfer of care time (minutes)	13m	11m	2m	12m
	90th percentile transfer of care time (minutes)	26m	22m	4m	28m
	Percent on target	92.6%	95.7%	-3.1 percentage points	91.2%

Elective surgery activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed		407	440	-33	-7.5%
Urgency category	Urgent	92	95	-3	-3.2%
	Semi-urgent	163	173	-10	-5.8%
	Non-urgent	131	151	-20	-13.2%
Patients on waiting list ready for elective surgery at the end of quarter		901	584	317	54.3%
Urgency category	Urgent	6	<5		
	Semi-urgent	151	126	25	19.8%
	Non-urgent	744	458	286	62.4%

Elective surgery performance

			Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	12 days	10 days	2 days	16 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	71 days	61 days	10 days	55 days
		90th percentile	134 days	85 days	49 days	89 days
	Non-urgent	Median	294 days	244 days	50 days	336 days
		90th percentile	440 days	363 days	77 days	413 days
Elective surgery procedures performed on time	All procedures		79%	99.8%	-20.8 percentage points	83.5%
	Urgent		100.0%	100.0%	0.0 percentage points	99.9%
	Semi-urgent		69.3%	100.0%	-30.7 percentage points	91.4%
	Non-urgent		76.3%	99.3%	-23.0 percentage points	71.6%

Admitted patient activity

BHI does not report admitted patient activity for this facility.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes