

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	547	467	80	17.1%	
ED Attendances	3,367	3,619	-252	-7.0%	
Emergency presentations	3,155	3,456	-301	-8.7%	
Emergency presentation by triage category	T1: Resuscitation	10	10	0	0.0%
	T2: Emergency	332	306	26	8.5%
	T3: Urgent	1,020	1,067	-47	-4.4%
	T4: Semi-urgent	1,613	1,830	-217	-11.9%
	T5: Non-urgent	180	243	-63	-25.9%
Admissions to hospital from EDs	350	306	44	14.4%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	10m	-3m	8m
	T2: Emergency 90th percentile time to treatment	33m	36m	-3m	23m
	% started treatment on time	71.8%	53.6%	18.2 percentage points	68.5%
	Median time to treatment	18m	25m	-7m	18m
	T3: Urgent 90th percentile time to treatment	1h 16m	1h 12m	4m	59m
	% started treatment on time	69.5%	58.0%	11.5 percentage points	73.5%
	Median time to treatment	34m	35m	-1m	25m
	T4: Semi-urgent 90th percentile time to treatment	2h 10m	2h 03m	7m	1h 40m
	% started treatment on time	66.8%	66.9%	-0.1 percentage points	78.1%
	Median time to treatment	18m	27m	-9m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 43m	1h 36m	7m	1h 40m
	% started treatment on time	91.4%	92.7%	-1.3 percentage points	93.3%
Patients starting treatment on time %	69.5%	64.6%	4.9 percentage points	77.8%	
Median time to leave the ED	1h 59m	1h 53m	6m	1h 50m	
90th percentile time to leave the ED	5h 11m	4h 59m	12m	5h 10m	
Patients leaving the ED within four hours of presentation	82.7%	83.3%	-0.6 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	13m	14m	-1m	10m
	90th percentile transfer of care time (minutes)	36m	34m	2m	23m
	Percent on target	86.2%	86.5%	-0.3 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>	0	28	-28	-100.0%
<b>Urgency category</b>				
Urgent	0	0	0	
Semi-urgent	0	0	0	
Non-urgent	0	28	-28	-100.0%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	0	12	-12	-100.0%
<b>Urgency category</b>				
Urgent	0	0	0	
Semi-urgent	0	0	0	
Non-urgent	0	12	-12	-100.0%

### Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results
<b>Waiting time (days)</b>	Urgent	Median	(n/a)	(n/a)	14 days
		90th percentile	(n/a)	(n/a)	27 days
	Semi-urgent	Median	(n/a)	(n/a)	42 days
		90th percentile	(n/a)	(n/a)	85 days
	Non-urgent	Median	(n/a)	75 days	285 days
		90th percentile	(n/a)	(*)	427 days
<b>Elective surgery procedures performed on time</b>	All procedures	(n/a)	100%	83.0%	
	Urgent	(n/a)	(n/a)	99.8%	
	Semi-urgent	(n/a)	(n/a)	93.0%	
	Non-urgent	(n/a)	100.0%	74.5%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	497	486	11	2.3%
	Acute	403	383	20	5.2%
	Acute Overnight	384	350	34	9.7%
	Acute Same Day	19	33	-14	-42.4%
	Non-acute	94	103	-9	-8.7%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	4.4	4.4	0.0	
	Acute Overnight	4.6	4.8	-0.2	
	Non-acute	14.9	12.3	2.6	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	3,174	2,966	208	7.0%
	Acute	1,769	1,699	70	4.1%
	Non-acute	1,405	1,267	138	10.9%
	Mental health	0	0	0	

Notes: All Maclean District Hospital elective surgery was transferred to Grafton Base Hospital from March 2020 as part of Northern NSW LHD's COVID-19 response. These patients are included in Grafton Base Hospital results.

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(n/a) not applicable

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