

Emergency department activity

| | Oct-Dec 2020 | Oct-Dec 2019 | Difference | % change | |
|---|-------------------|--------------|------------|----------|--------|
| All arrivals at ED by ambulance | 590 | 574 | 16 | 2.8% | |
| ED Attendances | 3,690 | 3,804 | -114 | -3.0% | |
| Emergency presentations | 3,624 | 3,729 | -105 | -2.8% | |
| Emergency presentation by triage category | T1: Resuscitation | 6 | 9 | -3 | -33.3% |
| | T2: Emergency | 372 | 379 | -7 | -1.8% |
| | T3: Urgent | 1,163 | 1,284 | -121 | -9.4% |
| | T4: Semi-urgent | 1,635 | 1,669 | -34 | -2.0% |
| | T5: Non-urgent | 448 | 388 | 60 | 15.5% |
| Admissions to hospital from EDs | 387 | 505 | -118 | -23.4% | |

Emergency department performance

| | Oct-Dec 2020 | Oct-Dec 2019 | Difference | Peer group results | |
|---|---|--------------|-----------------------|-------------------------|--------|
| Time to treatment by triage category | Median time to treatment | 9m | 8m | 1m | 8m |
| | T2: Emergency 90th percentile time to treatment | 24m | 25m | -1m | 23m |
| | % started treatment on time | 58.9% | 70.0% | -11.1 percentage points | 68.5% |
| | Median time to treatment | 19m | 20m | -1m | 18m |
| | T3: Urgent 90th percentile time to treatment | 54m | 55m | -1m | 59m |
| | % started treatment on time | 72.1% | 70.5% | 1.6 percentage points | 73.5% |
| | Median time to treatment | 25m | 29m | -4m | 25m |
| | T4: Semi-urgent 90th percentile time to treatment | 1h 35m | 1h 51m | -16m | 1h 40m |
| | % started treatment on time | 79.9% | 74.3% | 5.6 percentage points | 78.1% |
| | Median time to treatment | 23m | 25m | -2m | 21m |
| | T5: Non-urgent 90th percentile time to treatment | 1h 33m | 1h 51m | -18m | 1h 40m |
| | % started treatment on time | 93.3% | 92.0% | 1.3 percentage points | 93.3% |
| Patients starting treatment on time % | 76.6% | 74.2% | 2.4 percentage points | 77.8% | |
| Median time to leave the ED | 1h 45m | 1h 56m | -11m | 1h 50m | |
| 90th percentile time to leave the ED | 4h 45m | 4h 41m | 4m | 5h 10m | |
| Patients leaving the ED within four hours of presentation | 85.2% | 85.2% | 0.0 percentage points | 83.5% | |
| Transfer of care | Median transfer of care time (minutes) | 8m | 8m | 0m | 10m |
| | 90th percentile transfer of care time (minutes) | 19m | 19m | 0m | 23m |
| | Percent on target | 97.9% | 97.5% | 0.4 percentage points | 94.5% |

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

| | Oct-Dec 2020 | Oct-Dec 2019 | Difference | % change |
|--|--------------|--------------|------------|----------|
| Elective surgery procedures performed | 128 | 185 | -57 | -30.8% |
| Urgency category | Urgent | <5 | <5 | |
| | Semi-urgent | <5 | 6 | |
| | Non-urgent | 127 | 179 | -52 |
| Patients on waiting list ready for elective surgery at the end of quarter | 250 | 203 | 47 | 23.2% |
| Urgency category | Urgent | 0 | 0 | |
| | Semi-urgent | 0 | <5 | |
| | Non-urgent | 250 | 203 | 47 |

Elective surgery performance

| | | Oct-Dec 2020 | Oct-Dec 2019 | Difference | Peer group results | |
|--|----------------|-----------------|--------------|-----------------------|--------------------|----------|
| Waiting time (days) | Urgent | Median | (*) | (*) | 14 days | |
| | | 90th percentile | (*) | (*) | 27 days | |
| | Semi-urgent | Median | (*) | (*) | 42 days | |
| | | 90th percentile | (*) | (*) | 85 days | |
| | Non-urgent | Median | 244 days | 105 days | 139 days | 285 days |
| | | 90th percentile | 252 days | 141 days | 111 days | 427 days |
| Elective surgery procedures performed on time | All procedures | 100% | 100% | 0.0 percentage points | 83.0% | |
| | Urgent | (*) | (*) | | 99.8% | |
| | Semi-urgent | (*) | (*) | | 93.0% | |
| | Non-urgent | 100.0% | 100.0% | 0.0 percentage points | 74.5% | |

Admitted patient activity

| | Oct-Dec 2020 | Oct-Dec 2019 | Difference | % change | |
|--------------------------------------|-----------------|--------------|------------|----------|--------|
| Episodes | All episodes | 990 | 1,182 | -192 | -16.2% |
| | Acute | 963 | 1,154 | -191 | -16.6% |
| | Acute Overnight | 417 | 545 | -128 | -23.5% |
| | Acute Same Day | 546 | 609 | -63 | -10.3% |
| | Non-acute | 27 | 28 | -1 | -3.6% |
| | Mental health | 0 | 0 | | |
| Average length of stay (days) | Acute | 2.2 | 2.1 | 0.1 | |
| | Acute Overnight | 3.7 | 3.3 | 0.4 | |
| | Non-acute | 5.7 | 4.9 | 0.8 | |
| | Mental health | n/a | n/a | | |
| Hospital bed days | All bed days | 2,256 | 2,557 | -301 | -11.8% |
| | Acute | 2,102 | 2,421 | -319 | -13.2% |
| | Non-acute | 154 | 136 | 18 | 13.2% |
| | Mental health | 0 | 0 | 0 | |

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(n/a) not applicable

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