

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	1,273	1,448	-175	-12.1%	
ED Attendances	7,784	7,639	145	1.9%	
Emergency presentations	7,540	7,401	139	1.9%	
Emergency presentation by triage category	T1: Resuscitation	44	55	-11	-20.0%
	T2: Emergency	1,253	1,120	133	11.9%
	T3: Urgent	3,661	2,757	904	32.8%
	T4: Semi-urgent	2,249	2,991	-742	-24.8%
	T5: Non-urgent	333	478	-145	-30.3%
Admissions to hospital from EDs	1,815	1,981	-166	-8.4%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	25m	26m	-1m	24m
	% started treatment on time	62.1%	62.5%	-0.4 percentage points	67.3%
	Median time to treatment	17m	25m	-8m	21m
	T3: Urgent 90th percentile time to treatment	1h 02m	1h 28m	-26m	1h 11m
	% started treatment on time	73.7%	61.4%	12.3 percentage points	69.1%
	Median time to treatment	24m	33m	-9m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 30m	2h 08m	-38m	1h 48m
	% started treatment on time	81.0%	69.3%	11.7 percentage points	75.9%
	Median time to treatment	22m	27m	-5m	7m
	T5: Non-urgent 90th percentile time to treatment	1h 37m	1h 41m	-4m	1h 17m
	% started treatment on time	94.3%	94.6%	-0.3 percentage points	95.5%
Patients starting treatment on time %	74.7%	66.6%	8.1 percentage points	75.6%	
Median time to leave the ED	2h 33m	2h 55m	-22m	2h 55m	
90th percentile time to leave the ED	6h 43m	6h 26m	17m	7h 56m	
Patients leaving the ED within four hours of presentation	78.0%	79.4%	-1.4 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	12m
	90th percentile transfer of care time (minutes)	23m	24m	-1m	33m
	Percent on target	95.7%	94.1%	1.6 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	1,058	754	304	40.3%
Urgency category				
Urgent	195	130	65	50.0%
Semi-urgent	301	281	20	7.1%
Non-urgent	552	338	214	63.3%
Patients on waiting list ready for elective surgery at the end of quarter	1,484	1,426	58	4.1%
Urgency category				
Urgent	6	9	-3	-33.3%
Semi-urgent	200	144	56	38.9%
Non-urgent	1,278	1,273	5	0.4%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	4 days	7 days	-3 days	15 days
		90th percentile	28 days	25 days	3 days	28 days
	Semi-urgent	Median	64 days	43 days	21 days	57 days
		90th percentile	86 days	83 days	3 days	103 days
	Non-urgent	Median	358 days	257 days	101 days	340 days
		90th percentile	460 days	356 days	104 days	450 days
Elective surgery procedures performed on time	All procedures	74.4%	98.9%	-24.5 percentage points	78.1%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.6%	
	Semi-urgent	98.3%	99.6%	-1.3 percentage points	86.2%	
	Non-urgent	52.4%	97.9%	-45.5 percentage points	62.6%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	4,244	4,332	-88	-2.0%
	Acute	4,198	4,264	-66	-1.5%
	Acute Overnight	2,252	2,341	-89	-3.8%
	Acute Same Day	1,946	1,923	23	1.2%
	Non-acute	46	68	-22	-32.4%
	Mental health	0	0		
Average length of stay (days)	Acute	2.1	2.1	0.0	
	Acute Overnight	3.1	3.0	0.1	
	Non-acute	21.3	15.7	5.6	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	9,838	9,916	-78	-0.8%
	Acute	8,857	8,851	6	0.1%
	Non-acute	981	1,065	-84	-7.9%
	Mental health	0	0	0	
Babies born in Auburn Hospital	307	342	-35	-10.2%	

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(n/a) not applicable

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