

Appendix Table 4a: NSW Emergency department performance measures by peer group
 Median and 90th percentile times patients waited to start treatment in the emergency department by NSW hospitals and hospital peer groups, July to September 2017.

	Triage 2		Triage 3		Triage 4		Triage 5	
	Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile
New South Wales	9	29	23	83	30	121	26	118
A1 peer group: Principal referral								
Bankstown / Lidcombe Hospital	13	43	32	130	39	152	31	147
Concord Hospital	9	18	23	69	26	84	18	74
Gosford Hospital	7	23	24	92	42	134	28	122
John Hunter Hospital	7	18	24	93	43	148	48	169
Liverpool Hospital	8	35	18	71	21	81	15	70
Nepean Hospital	14	59	45	162	47	163	38	158
Prince of Wales Hospital	10	27	21	77	20	94	27	118
Royal North Shore Hospital	8	20	20	57	30	83	32	106
Royal Prince Alfred Hospital	12	26	29	94	36	125	32	126
St George Hospital	11	32	30	87	43	106	43	120
St Vincent's Hospital, Darlinghurst	5	17	16	70	19	104	11	108
Westmead Hospital	11	73	30	138	47	145	41	138
Wollongong Hospital	9	28	23	89	27	119	29	133
Total A1 peer group	9	35	25	94	34	122	34	129
A2 peer group: Paediatric specialist								
Sydney Children's Hospital	10	24	22	54	45	137	56	140
The Children's Hospital at Westmead	8	26	24	65	54	199	58	*
Total A2 peer group	9	25	23	62	50	173	56	143
A3 peer group: Ungrouped acute - tertiary referral								
Calvary Mater Newcastle	6	18	17	55	22	100	29	121
Sydney/Sydney Eye Hospital	8	15	20	46	28	78	33	96
Total A3 peer group	6	18	18	51	25	89	32	107

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	Triage 2		Triage 3		Triage 4		Triage 5	
	Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile
B peer group: Major								
Auburn Hospital	9	24	27	90	45	166	32	135
Blacktown Hospital	14	44	38	143	45	140	37	138
Campbelltown Hospital	7	25	16	117	26	168	34	146
Canterbury Hospital	8	21	22	78	29	111	24	119
Coffs Harbour Base Hospital	6	10	17	75	32	147	32	140
Dubbo Base Hospital	8	18	21	59	22	86	22	109
Fairfield Hospital	12	36	25	111	33	187	26	164
Hornsby and Ku-Ring-Gai Hospital	5	11	15	57	18	89	12	98
Lismore Base Hospital	8	20	28	108	51	161	50	155
Maitland Hospital	8	46	29	131	55	177	62	176
Manly District Hospital	7	11	14	38	14	71	13	87
Manning Base Hospital	8	27	24	120	45	171	43	159
Mona Vale and District Hospital	7	11	18	56	17	104	21	130
Orange Health Service	5	11	19	51	26	85	22	104
Port Macquarie Base Hospital	9	22	21	63	28	93	26	122
Shoalhaven District Memorial Hospital	12	38	31	126	39	136	31	131
Sutherland Hospital	14	34	33	82	40	104	38	115
Tamworth Base Hospital	8	32	25	110	49	166	62	176
The Tweed Hospital	6	16	19	53	24	89	22	102
Wagga Wagga Rural Referral Hospital	6	15	19	65	27	102	20	100
Wyong Hospital	7	27	25	82	31	94	21	81
Total B peer group	8	27	23	87	32	129	30	130
C1 peer group: District group 1								
Armidale and New England Hospital	10	36	28	93	39	154	22	106
Bathurst Base Hospital	6	9	24	77	29	124	21	104
Belmont Hospital	8	18	18	51	26	98	30	119
Bowral and District Hospital	10	26	21	74	25	124	20	130
Broken Hill Base Hospital	7	20	14	40	19	69	21	100
Goulburn Base Hospital	9	21	22	81	32	116	26	114
Grafton Base Hospital	9	30	22	65	37	109	39	128
Griffith Base Hospital	6	19	16	62	24	113	26	121
Hawkesbury District Health Services (public hospital services only)	14	35	18	49	18	70	16	63
Mount Druitt Hospital	9	26	29	115	43	129	40	121
Murwillumbah District Hospital	7	15	14	37	18	73	18	69
Ryde Hospital	7	14	14	37	16	73	18	81
Shellharbour Hospital	8	17	25	114	26	150	26	164
South East Regional Hospital	9	25	20	66	32	124	35	145
Total C1 peer group	8	22	21	74	26	113	26	115

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	Triage 2		Triage 3		Triage 4		Triage 5	
	Median	90th percentile	Median	90th percentile	Median	90th percentile	Median	90th percentile
C2 peer group: District group 2								
Ballina District Hospital	9	28	21	60	25	104	23	96
Bateman's Bay District Hospital	9	32	24	87	24	93	26	93
Blue Mountains District Anzac Memorial Hospital	8	28	20	96	33	146	38	171
Byron Central Hospital	7	23	14	46	18	82	19	93
Casino and District Memorial Hospital	8	25	21	66	32	112	29	123
Cessnock District Hospital	7	26	23	64	33	95	35	93
Cooma Health Service	8	22	18	54	27	92	22	94
Cowra District Hospital	5	24	7	26	7	30	7	36
Deniliquin Health Service	4	*	10	39	11	39	14	45
Forbes District Hospital	4	*	11	39	20	96	19	106
Gunnedah District Hospital	5	25	18	76	35	134	27	125
Inverell District Hospital	3	15	10	45	23	81	16	60
Kempsey Hospital	13	32	25	75	34	122	29	105
Kurri Kurri District Hospital	5	*	12	37	14	49	12	*
Lithgow Health Service	6	13	12	45	14	67	11	70
Macksville District Hospital	9	22	21	63	27	133	32	130
Maclean District Hospital	10	31	16	66	26	103	23	129
Milton and Ulladulla Hospital	6	20	23	74	32	88	32	94
Moree District Hospital	4	21	9	40	11	59	7	37
Moruya District Hospital	8	30	16	68	24	98	23	99
Mudgee District Hospital	10	31	28	82	36	124	40	146
Muswellbrook District Hospital	6	25	22	85	34	98	37	101
Narrabri District Hospital	5	9	15	38	24	61	20	65
Queanbeyan Health Service	9	29	23	68	29	111	30	113
Singleton District Hospital	8	31	26	81	38	110	27	84
Young Health Service	6	27	8	30	8	35	6	46
Total C2 peer group	8	27	19	64	26	101	23	103
Other								
Total Other	5	23	10	41	12	60	11	60

(*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from Peer totals.

(^^) Due to the implementation of a new electronic information system in this emergency department during the April to June 2016 quarter, the data for this hospital are not considered reliable enough to display.

Source: NSW Health, Health Information Exchange. Data extracted on 17 October 2017.

Appendix Table 4b: NSW Emergency department performance measures by peer group

Emergency department measures by NSW hospitals and hospital peer groups, July to September 2017.

	Attendances	Transfer of care			Time spent in the ED			
		Median (minutes)	95th percentile (minutes)	Transferred within 30 minutes (%)	Presentations used to calculate	Median (minutes)	95th percentile (minutes)	Spent four hours or less in the ED (%)
New South Wales	720,564	13	36	85.6%	720,344	3h 0m	8h 2m	68.4%
A1 peer group: Principal referral								
Bankstown / Lidcombe Hospital	14,572	18	41	79.5%	14,572	3h 41m	9h 40m	59.0%
Concord Hospital	10,451	13	23	96.2%	10,451	3h 23m	7h 1m	70.8%
Gosford Hospital	17,749	11	74	73.0%	17,735	3h 23m	7h 2m	63.2%
John Hunter Hospital	20,698	12	29	90.4%	20,698	3h 52m	8h 49m	54.3%
Liverpool Hospital	22,555	17	64	68.5%	22,553	3h 58m	10h 13m	51.2%
Nepean Hospital	18,747	14	45	81.1%	18,745	3h 49m	11h 3m	55.4%
Prince of Wales Hospital	14,498	12	51	80.4%	14,491	3h 28m	8h 5m	61.8%
Royal North Shore Hospital	22,438	14	44	82.1%	22,432	3h 31m	9h 18m	60.3%
Royal Prince Alfred Hospital	19,682	17	35	85.0%	19,680	3h 48m	11h 12m	60.8%
St George Hospital	21,178	13	37	84.9%	21,173	3h 38m	9h 34m	59.3%
St Vincent's Hospital, Darlinghurst	11,834	14	38	84.1%	11,833	3h 19m	11h 26m	64.0%
Westmead Hospital	19,292	13	27	91.9%	19,288	3h 58m	13h 23m	50.9%
Wollongong Hospital	17,561	14	43	80.4%	17,561	3h 46m	12h 27m	56.2%
Total A1 peer group	231,255	14	43	82.1%	231,212	3h 42m	9h 48m	58.2%
A2 peer group: Paediatric specialist								
Sydney Children's Hospital	10,047	9	19	95.9%	10,045	2h 38m	6h 26m	74.5%
The Children's Hospital at Westmead	16,348	6	15	99.1%	16,348	3h 14m	7h 52m	62.2%
Total A2 peer group	26,395	7	17	97.9%	26,393	2h 59m	7h 22m	66.9%
A3 peer group: Ungrouped acute - tertiary referral								
Calvary Mater Newcastle	9,654	7	44	80.3%	9,654	2h 56m	8h 42m	66.1%
Sydney/Sydney Eye Hospital	8,124	8	*	92.9%	8,124	2h 20m	4h 43m	85.0%
Total A3 peer group	17,778	7	44	80.6%	17,778	2h 35m	6h 40m	74.7%

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		Median (minutes)	95th percentile (minutes)	Transferred within 30 minutes (%)	Presentations used to calculate	Median (minutes)	95th percentile (minutes)	Spent four hours or less in the ED (%)
B peer group: Major								
Auburn Hospital	7,766	14	29	90.6%	7,763	3h 16m	7h 41m	71.9%
Blacktown Hospital	12,900	17	45	81.2%	12,894	3h 48m	16h 28m	55.7%
Campbelltown Hospital	18,828	14	34	86.8%	18,828	4h 22m	11h 17m	47.1%
Canterbury Hospital	12,458	12	23	95.1%	12,453	3h 10m	6h 15m	73.0%
Coffs Harbour Base Hospital	10,518	12	30	89.4%	10,515	3h 5m	8h 1m	68.9%
Dubbo Base Hospital	9,026	13	32	87.8%	9,003	2h 38m	8h 15m	72.6%
Fairfield Hospital	9,767	17	58	74.3%	9,767	3h 48m	8h 25m	55.4%
Hornsby and Ku-Ring-Gai Hospital	10,645	12	25	92.7%	10,645	3h 8m	6h 55m	70.9%
Lismore Base Hospital	9,039	16	55	75.4%	9,038	3h 18m	11h 0m	59.5%
Maitland Hospital	12,610	9	22	96.0%	12,609	3h 31m	9h 4m	60.8%
Manly District Hospital	6,369	12	21	96.5%	6,362	2h 59m	5h 55m	81.6%
Manning Base Hospital	8,196	5	26	88.5%	8,196	3h 7m	6h 21m	73.2%
Mona Vale and District Hospital	8,916	10	19	98.2%	8,904	2h 51m	5h 22m	82.1%
Orange Health Service	7,911	10	25	93.0%	7,887	2h 56m	12h 37m	71.3%
Port Macquarie Base Hospital	8,839	13	40	82.6%	8,838	2h 53m	9h 35m	69.5%
Shoalhaven District Memorial Hospital	10,037	17	55	75.3%	10,036	3h 10m	10h 22m	63.5%
Sutherland Hospital	13,552	14	35	86.2%	13,546	3h 47m	9h 1m	58.8%
Tamworth Base Hospital	12,366	10	29	89.0%	12,365	3h 14m	6h 45m	66.3%
The Tweed Hospital	13,317	9	28	90.3%	13,317	2h 26m	6h 18m	77.9%
Wagga Wagga Rural Referral Hospital	10,636	10	23	92.9%	10,634	2h 59m	8h 51m	64.5%
Wyong Hospital	17,446	12	48	81.0%	17,438	2h 47m	7h 23m	69.0%
Total B peer group	231,142	12	34	87.0%	231,038	3h 15m	8h 30m	66.0%
C1 peer group: District group 1								
Armidale and New England Hospital	4,201	3**	42**	84%**	4,201	2h 27m	5h 55m	74.9%
Bathurst Base Hospital	6,955	11	38	85.3%	6,939	2h 42m	7h 35m	74.3%
Belmont Hospital	6,616	12	25	93.2%	6,616	2h 57m	7h 48m	68.9%
Bowral and District Hospital	5,124	12	24	93.5%	5,124	2h 26m	5h 43m	77.6%
Broken Hill Base Hospital	5,747	8	17	97.7%	5,742	1h 6m	3h 56m	90.6%
Goulburn Base Hospital	4,658	12	27	91.3%	4,658	2h 28m	5h 26m	79.1%
Grafton Base Hospital	6,806	14	31	88.2%	6,805	2h 15m	6h 46m	75.3%
Griffith Base Hospital	5,409	11	22	95.3%	5,404	2h 21m	6h 10m	76.2%
Hawkesbury District Health Services (public hospital services only)	6,452	14	34	87.2%	6,452	3h 22m	7h 43m	64.4%
Mount Druitt Hospital	9,352	16	35	85.6%	9,349	3h 21m	10h 43m	66.8%
Murwillumbah District Hospital	4,829	11**	20**	95.8%**	4,825	1h 37m	4h 18m	88.3%
Ryde Hospital	7,454	10	22	94.9%	7,451	2h 39m	5h 53m	79.7%
Shellharbour Hospital	7,965	12	36	86.0%	7,962	3h 32m	9h 40m	61.6%
South East Regional Hospital	4,343	11	21	96.3%	4,339	2h 41m	6h 29m	72.5%
Total C1 peer group	85,911	12	28	90.8%	85,867	2h 38m	6h 56m	74.1%

Appendix Table 4b: NSW Emergency department performance measures by peer group
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	Attendances	Transfer of care			Time spent in the ED			
		Median (minutes)	95th percentile (minutes)	Transferred within 30 minutes (%)	Presentations used to calculate	Median (minutes)	95th percentile (minutes)	Spent four hours or less in the ED (%)
C2 peer group: District group 2								
Ballina District Hospital	4,383	13**	31**	87.7%**	4,383	2h 24m	6h 59m	73.4%
Bateman's Bay District Hospital	4,039	9	22	95.7%	4,037	1h 4m	5h 4m	85.1%
Blue Mountains District Anzac Memorial Hospital	4,491	12	25	92.7%	4,491	3h 6m	6h 16m	76.9%
Byron Central Hospital	4,572	9	21	93.0%	4,569	2h 5m	6h 3m	78.9%
Casino and District Memorial Hospital	3,566	16	34	85.5%	3,564	1h 35m	4h 52m	85.3%
Cessnock District Hospital	4,669	10	22	96.5%	4,669	1h 30m	4h 59m	85.4%
Cooma Health Service	3,039	7	17	97.2%	3,039	1h 49m	4h 47m	85.8%
Cowra District Hospital	1,689	13	28	90.1%	1,688	1h 45m	4h 32m	87.0%
Deniliquin Health Service	2,266	8**	17**	94.1%**	2,266	1h 9m	4h 18m	88.6%
Forbes District Hospital	2,031	9	23	93.1%	2,030	1h 28m	4h 41m	86.4%
Gunnedah District Hospital	2,457	9**	28**	89%**	2,457	1h 33m	4h 33m	87.2%
Inverell District Hospital	2,352	5**	18**	94.6%**	2,352	1h 32m	4h 12m	88.4%
Kempsey Hospital	7,567	13	28	90.6%	7,567	2h 9m	5h 12m	82.2%
Kurri Kurri District Hospital	973	4	*	89.2%	973	0h 53m	3h 25m	92.7%
Lithgow Health Service	3,271	10	21	93.8%	3,271	1h 45m	5h 6m	83.9%
Macksville District Hospital	3,888	11	29	90.2%	3,887	1h 51m	4h 38m	86.1%
Macleay District Hospital	3,069	14	37	86.5%	3,069	1h 56m	5h 22m	80.6%
Milton and Ulladulla Hospital	3,319	14	31	88.3%	3,319	1h 36m	5h 35m	82.3%
Moree District Hospital	2,585	2	13	93.0%	2,585	1h 15m	4h 36m	87.8%
Moruya District Hospital	2,628	11	28	88.2%	2,624	2h 15m	5h 51m	77.0%
Mudgee District Hospital	3,315	7	20	93.3%	3,314	1h 53m	4h 37m	85.9%
Muswellbrook District Hospital	2,606	7	18	99.0%	2,606	1h 42m	4h 54m	87.6%
Narrabri District Hospital	1,697	4	17	95.8%	1,697	1h 29m	4h 13m	89.1%
Queanbeyan Health Service	5,261	10	18	98.1%	5,257	2h 14m	5h 7m	83.7%
Singleton District Hospital	3,050	7	148	78.7%	3,050	1h 34m	4h 33m	87.2%
Young Health Service	2,270	#	#	#	2,270	1h 5m	3h 0m	95.1%
Total C2 peer group	85,053	10	25	92.0%	85,034	1h 48m	5h 7m	83.9%
Other								
Total Other	43,030	9	28	88.8%	43,022	1h 5m	3h 45m	91.6%

(*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from Peer totals.

(**) Use caution when interpreting these results - more than 30% of total records where transfer of care cannot be calculated.

(#) ED Transfer of care time is not currently available for this hospital.

Source: NSW Health, Health Information Exchange. Data extracted on 17 October 2017.

Appendix Table 4c: NSW Emergency department performance measures by peer group

Percentage of patients whose treatment started within clinically recommended timeframes by NSW hospitals and hospital peer groups, July to September 2017.

	Triage 2	Triage 3	Triage 4	Triage 5
New South Wales	63.4	64.3	72.9	90.6
A1 peer group: Principal referral				
Bankstown / Lidcombe Hospital	42.9	47.3	64.9	85.1
Concord Hospital	58.1	62.6	81.7	95.9
Gosford Hospital	78.1	59.7	63.9	89.1
John Hunter Hospital	80.2	63	65.6	80.6
Liverpool Hospital	62.8	70.3	84.3	97
Nepean Hospital	40.6	37.6	59.3	84.3
Prince of Wales Hospital	52.5	67.1	81.0	90.8
Royal North Shore Hospital	76.4	73.6	79.3	94.1
Royal Prince Alfred Hospital	41	51.7	67.9	89.2
St George Hospital	48.1	51.5	68.2	90.1
St Vincent's Hospital, Darlinghurst	83	71.7	79.4	91
Westmead Hospital	47.7	50.8	61.8	86.2
Wollongong Hospital	57.1	64.7	75.2	88.3
Total A1 peer group	57.7	59.6	70.7	88.4
A2 peer group: Paediatric specialist				
Sydney Children's Hospital	50.3	67	60.1	86.4
The Children's Hospital at Westmead	71.7	63.2	53.5	82.6
Total A2 peer group	63.5	64.3	56.4	85.5
A3 peer group: Ungrouped acute - tertiary referral				
Calvary Mater Newcastle	84	78.8	80.5	89.7
Sydney/Sydney Eye Hospital	72.1	72.8	82.9	93.6
Total A3 peer group	82.7	76.8	81.7	92.4

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B peer group: Major				
Auburn Hospital	60.6	56.8	60.3	87.2
Blacktown Hospital	39.6	41.1	62.2	86.5
Campbelltown Hospital	71.5	72.1	71.9	85.2
Canterbury Hospital	66.4	66.1	73.2	90.4
Coffs Harbour Base Hospital	92	73.6	68.5	85.3
Dubbo Base Hospital	69	70	82.1	92.3
Fairfield Hospital	43.7	58.1	61.6	82.7
Hornsby and Ku-Ring-Gai Hospital	89	77	82.3	93.2
Lismore Base Hospital	71	54.6	57.5	79.9
Maitland Hospital	69.5	54.3	54.7	77.6
Manly District Hospital	89.7	85.7	87.0	96.1
Manning Base Hospital	78.1	60.4	59.5	84.5
Mona Vale and District Hospital	89.8	77.5	79.9	88.5
Orange Health Service	88.8	78.3	81.3	93.2
Port Macquarie Base Hospital	63.3	67.1	77.9	89.9
Shoalhaven District Memorial Hospital	42.9	49.2	66.9	87.6
Sutherland Hospital	36.6	45.7	71.9	91.3
Tamworth Base Hospital	70.9	61.3	59.4	77.7
The Tweed Hospital	80.1	71.6	79.9	94.3
Wagga Wagga Rural Referral Hospital	80	70.6	75.7	92.8
Wyong Hospital	74.9	61	78.3	95.8
Total B peer group	67.2	63.6	71.1	88
C1 peer group: District group 1				
Armidale and New England Hospital	54.5	52.3	62.0	91.4
Bathurst Base Hospital	94.9	64.5	75.3	93.7
Belmont Hospital	72.9	79	79.7	90.2
Bowral and District Hospital	55.7	66.8	73.7	88.6
Broken Hill Base Hospital	69.1	80.3	87.4	93.2
Goulburn Base Hospital	66.7	66.6	72.3	91.7
Grafton Base Hospital	57.6	67.8	69.4	88.6
Griffith Base Hospital	77.2	73.5	73.0	89.7
Hawkesbury District Health Services (public hospital services only)	34.3	77	88.5	97.6
Mount Druitt Hospital	57.8	51.6	67.5	89.9
Murwillumbah District Hospital	76.8	84.9	85.7	98.3
Ryde Hospital	81.1	85.2	86.8	95.2
Shellharbour Hospital	75.6	59.3	68.8	85.3
South East Regional Hospital	61.1	69.6	70.9	85.6
Total C1 peer group	66.9	68.7	75.8	91.1

Appendix Table 4c: NSW Emergency department performance measures by peer group

Percentage of patients whose treatment started within clinically recommended timeframes by NSW hospitals and hospital peer groups, July to September 2017.

C2 peer group: District group 2				
Ballina District Hospital	56.8	68.3	77.0	91.2
Bateman's Bay District Hospital	59.2	60.2	79.7	92.4
Blue Mountains District Anzac Memorial Hospital	70.6	68.9	68.2	81.7
Byron Central Hospital	68	79.3	82.3	95.1
Casino and District Memorial Hospital	65.5	68.7	70.4	89.8
Cessnock District Hospital	69.2	65.3	75.6	95.1
Cooma Health Service	64.7	72.7	78.2	93.2
Cowra District Hospital	77.4	92	96.0	98.8
Deniliquin Health Service	69.8	81.9	95.8	99.2
Forbes District Hospital	84.1	83	80.1	92.1
Gunnedah District Hospital	73.7	66.8	67.6	89.5
Inverell District Hospital	87.9	83.6	82.1	100
Kempsey Hospital	39.4	59.6	68.5	92.3
Kurri Kurri District Hospital	91	87.7	92.9	100
Lithgow Health Service	84.8	83	88.1	94.7
Macksville District Hospital	62.4	69.3	73.8	88.3
Macleay District Hospital	53.1	69.6	74.5	88
Milton and Ulladulla Hospital	72.6	63.2	76.8	94.9
Moree District Hospital	79.6	84.7	90.8	100
Moruya District Hospital	63.6	70.5	78.9	94.5
Mudgee District Hospital	51.7	55.7	71.3	85.3
Muswellbrook District Hospital	79.2	70.3	76.8	95.5
Narrabri District Hospital	97.6	85.6	89.7	98.8
Queanbeyan Health Service	59.8	64.3	73.7	91.7
Singleton District Hospital	62.6	56	71.1	96.4
Young Health Service	65.5	90.8	97.2	95.6
Total C2 peer group	64.8	70.3	77.3	92.8
Other				
Total Other	76.6	85	90.2	97.1

(*) Values suppressed due to small numbers and to protect privacy. Suppressed data have been excluded from Peer totals.

(^^) Due to the implementation of a new electronic information system in this emergency department during the April to June 2016 quarter, the data for this hospital are not considered reliable enough to display.

Source: NSW Health, Health Information Exchange. Data extracted on 17 October 2017.