

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		604	513	91	17.7%
All ED presentations		4,669	4,262	407	9.5%
Emergency presentations		4,555	4,214	341	8.1%
Triage category	T1: Resuscitation	10	8	2	25.0%
	T2: Emergency	347	244	103	42.2%
	T3: Urgent	1,261	1,095	166	15.2%
	T4: Semi-urgent	2,314	2,080	234	11.3%
	T5: Non-urgent	623	787	-164	-20.8%
Admissions to hospital from EDs		564	483	81	16.8%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		1,182	1,060	122	11.5%
All acute episodes		1,175	1,049	126	12.0%
Overnight episodes		674	568	106	18.7%
Same-day episodes		501	481	20	4.2%
Non-acute		7	11	-4	-36.4%
Average length of stay (days)	Acute	3.6	4.0	-0.4	-10.0%
	Acute overnight episodes	5.6	6.6	-1	-15.2%
	Non-acute	10.4	4.3	6.1	141.9%
Hospital bed days	All bed days	4,330	4,289	41	1.0%
	Acute	4,257	4,242	15	0.4%
	Non-acute	73	47	26	55.3%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		279	290	-11	-3.8%
Urgency category	Urgent	19	49	-30	-61.2%
	Semi-urgent	178	166	12	7.2%
	Non-urgent	81	75	6	8.0%
Patients on waiting list ready for elective surgery at the end of quarter		125	100	25	25.0%
Urgency category	Urgent	0	8	-8	-100.0%
	Semi-urgent	60	51	9	17.6%
	Non-urgent	65	41	24	58.5%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	6m	1m
		90th percentile time to treatment	26m	19m	7m
		% started treatment on time	69.2%	74.7%	-5.5 percentage points
	T3: Urgent	Median time to treatment	23m	22m	1m
		90th percentile time to treatment	1h 04m	56m	8m
		% started treatment on time	65.3%	68.4%	-3.1 percentage points
	T4: Semi-urgent	Median time to treatment	33m	37m	-4m
		90th percentile time to treatment	1h 35m	1h 48m	-13m
		% started treatment on time	75.6%	70.5%	5.1 percentage points
	T5: Non-urgent	Median time to treatment	35m	39m	-4m
		90th percentile time to treatment	1h 33m	2h 02m	-29m
		% started treatment on time	95.1%	89.4%	5.7 percentage points
Patients starting treatment on time %			74.5%	73.4%	1.1 percentage points
Median time to leave the ED			1h 30m	1h 30m	0m
90th percentile time to leave the ED			4h 59m	4h 39m	20m
Patients leaving the ED within four hours of presentation			85.4%	87.3%	-1.9 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	10m	0
	90th percentile transfer of care time (minutes)		22m	22m	0m
	Percent on target		96.5%	96.1%	0.4 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	13 days	9 days	4 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	22 days	14 days	8 days
		90th percentile	68 days	66 days	2 days
	Non-urgent	Median	64 days	41 days	23 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed