

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		430	400	30	7.5%
All ED presentations		2,606	2,378	228	9.6%
Emergency presentations		2,485	2,245	240	10.7%
Triage category	T1: Resuscitation	6	5	1	20.0%
	T2: Emergency	183	100	83	83.0%
	T3: Urgent	645	542	103	19.0%
	T4: Semi-urgent	1,175	1,242	-67	-5.4%
	T5: Non-urgent	476	356	120	33.7%
Admissions to hospital from EDs		404	300	104	34.7%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		1,049	997	52	5.2%
All acute episodes		1,046	992	54	5.4%
Overnight episodes		467	492	-25	-5.1%
Same-day episodes		579	500	79	15.8%
Non-acute		<5	5		
Average length of stay (days)	Acute	2.3	2.3	0.0	0.0%
	Acute overnight episodes	4.0	3.5	0.5	14.3%
	Non-acute	*	234.2		
All bed days		2,453	3,416	-963	-28.2%
Hospital bed days	Acute	2,435	2,245	190	8.5%
	Non-acute	18	1,171	-1,153	-98.5%
Babies born in Muswellbrook District Hospital		39	65	-26	-40.0%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		137	93	44	47.3%
Urgency category	Urgent	44	31	13	41.9%
	Semi-urgent	69	36	33	91.7%
	Non-urgent	20	26	-6	-23.1%
Patients on waiting list ready for elective surgery at the end of quarter		32	48	-16	-33.3%
Urgency category	Urgent	5	6	-1	-16.7%
	Semi-urgent	13	22	-9	-40.9%
	Non-urgent	14	20	-6	-30.0%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	4m	2m
		90th percentile time to treatment	25m	(*)	
		% started treatment on time	79.2%	87.8%	-8.6 percentage points
	T3: Urgent	Median time to treatment	22m	19m	3m
		90th percentile time to treatment	1h 25m	1h 09m	16m
		% started treatment on time	70.3%	76.5%	-6.2 percentage points
	T4: Semi-urgent	Median time to treatment	34m	32m	2m
		90th percentile time to treatment	1h 38m	1h 32m	6m
		% started treatment on time	76.8%	80.5%	-3.7 percentage points
	T5: Non-urgent	Median time to treatment	37m	28m	9m
		90th percentile time to treatment	1h 41m	1h 32m	9m
		% started treatment on time	95.5%	95.5%	0.0 percentage points
Patients starting treatment on time %			78.6%	82.1%	-3.5 percentage points
Median time to leave the ED			1h 42m	1h 35m	7m
90th percentile time to leave the ED			4h 54m	4h 00m	54m
Patients leaving the ED within four hours of presentation			87.6%	90.2%	-2.6 percentage points
Transfer of care	Median transfer of care time (minutes)		7m	8m	-1
	90th percentile transfer of care time (minutes)		18m	20m	-2m
	Percent on target		99.0%	97.1%	1.9 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	13 days	8 days	5 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	25 days	36 days	-11 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	28 days	49 days	-21 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed