

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		2,554	2,474	80	3.2%
All ED presentations		10,037	9,234	803	8.7%
Emergency presentations		9,907	9,105	802	8.8%
Triage category	T1: Resuscitation	66	69	-3	-4.3%
	T2: Emergency	1,111	967	144	14.9%
	T3: Urgent	3,593	3,389	204	6.0%
	T4: Semi-urgent	4,319	3,900	419	10.7%
	T5: Non-urgent	818	780	38	4.9%
Admissions to hospital from EDs		1,782	1,878	-96	-5.1%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		5,127	5,766	-639	-11.1%
All acute episodes		4,964	5,605	-641	-11.4%
Overnight episodes		2,702	2,820	-118	-4.2%
Same-day episodes		2,262	2,785	-523	-18.8%
Non-acute		163	161	2	1.2%
Average length of stay (days)	Acute	2.9	2.6	0.3	11.5%
	Acute overnight episodes	4.4	4.1	0.3	7.3%
	Non-acute	14.7	15.5	-0.8	-5.2%
Hospital bed days	All bed days	16,557	16,910	-353	-2.1%
	Acute	14,153	14,420	-267	-1.9%
	Non-acute	2,404	2,490	-86	-3.5%
Babies born in Shoalhaven District Memorial Hospital		215	181	34	18.8%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		856	951	-95	-10.0%
Urgency category	Urgent	179	171	8	4.7%
	Semi-urgent	266	293	-27	-9.2%
	Non-urgent	350	422	-72	-17.1%
Patients on waiting list ready for elective surgery at the end of quarter		1,723	1,571	152	9.7%
Urgency category	Urgent	30	23	7	30.4%
	Semi-urgent	205	188	17	9.0%
	Non-urgent	1,488	1,360	128	9.4%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	12m	12m	0m
		90th percentile time to treatment	38m	41m	-3m
		% started treatment on time	42.9%	42.8%	0.1 percentage points
	T3: Urgent	Median time to treatment	31m	30m	1m
		90th percentile time to treatment	2h 06m	1h 50m	16m
		% started treatment on time	49.2%	51.2%	-2.0 percentage points
	T4: Semi-urgent	Median time to treatment	39m	34m	5m
		90th percentile time to treatment	2h 16m	1h 56m	20m
		% started treatment on time	66.9%	71.7%	-4.8 percentage points
	T5: Non-urgent	Median time to treatment	31m	24m	7m
		90th percentile time to treatment	2h 11m	1h 40m	31m
		% started treatment on time	87.6%	93.7%	-6.1 percentage points
Patients starting treatment on time %			59.0%	62.5%	-3.5 percentage points
Median time to leave the ED			3h 10m	3h 03m	7m
90th percentile time to leave the ED			10h 22m	9h 12m	70m
Patients leaving the ED within four hours of presentation			63.5%	64.7%	-1.2 percentage points
Transfer of care	Median transfer of care time (minutes)		17m	17m	0
	90th percentile transfer of care time (minutes)		55m	58m	-3m
	Percent on target		75.3%	72.3%	3.0 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	13 days	11 days	2 days
		90th percentile	24 days	26 days	-2 days
	Semi-urgent	Median	61 days	56 days	5 days
		90th percentile	88 days	88 days	0 days
	Non-urgent	Median	333 days	330 days	3 days
		90th percentile	365 days	372 days	-7 days
Elective surgery procedures performed on time	All procedures		93.5%	88.6%	4.9 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		93.2%	91.5%	1.7 percentage points
	Non-urgent		90.3%	82%	8.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed