

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		2,063	1,761	302	17.1%
All ED presentations		8,916	8,422	494	5.9%
Emergency presentations		8,872	8,382	490	5.8%
Triage category	T1: Resuscitation	56	45	11	24.4%
	T2: Emergency	1,270	1,123	147	13.1%
	T3: Urgent	3,299	3,202	97	3.0%
	T4: Semi-urgent	3,484	3,286	198	6.0%
	T5: Non-urgent	763	726	37	5.1%
Admissions to hospital from EDs		2,783	2,558	225	8.8%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		5,425	5,212	213	4.1%
All acute episodes		5,225	4,987	238	4.8%
Overnight episodes		2,765	2,539	226	8.9%
Same-day episodes		2,460	2,448	12	0.5%
Non-acute		200	225	-25	-11.1%
Average length of stay (days)	Acute	2.1	2.1	0.0	0.0%
	Acute overnight episodes	3.0	3.2	-0.2	-6.3%
	Non-acute	21.8	19.2	2.6	13.5%
Hospital bed days	All bed days	15,168	14,970	198	1.3%
	Acute	10,800	10,655	145	1.4%
	Non-acute	4,368	4,315	53	1.2%
Babies born in Mona Vale and District Hospital		187	188	-1	-0.5%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		359	352	7	2.0%
Urgency category	Urgent	44	62	-18	-29.0%
	Semi-urgent	119	109	10	9.2%
	Non-urgent	188	176	12	6.8%
Patients on waiting list ready for elective surgery at the end of quarter		366	374	-8	-2.1%
Urgency category	Urgent	<5	7		
	Semi-urgent	36	38	-2	-5.3%
	Non-urgent	330	329	1	0.3%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	11m	11m	0m
		% started treatment on time	89.8%	87.3%	2.5 percentage points
	T3: Urgent	Median time to treatment	18m	16m	2m
		90th percentile time to treatment	56m	46m	10m
		% started treatment on time	77.5%	79.7%	-2.2 percentage points
	T4: Semi-urgent	Median time to treatment	17m	15m	2m
		90th percentile time to treatment	1h 44m	1h 20m	24m
		% started treatment on time	79.9%	84.4%	-4.5 percentage points
	T5: Non-urgent	Median time to treatment	21m	13m	8m
		90th percentile time to treatment	2h 10m	1h 33m	37m
		% started treatment on time	88.5%	94.2%	-5.7 percentage points
Patients starting treatment on time %			81.1%	83.8%	-2.7 percentage points
Median time to leave the ED			2h 51m	2h 32m	19m
90th percentile time to leave the ED			5h 22m	4h 54m	28m
Patients leaving the ED within four hours of presentation			82.1%	84.5%	-2.4 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	10m	0
	90th percentile transfer of care time (minutes)		19m	19m	0m
	Percent on target		98.2%	96.5%	1.7 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	6 days	7 days	-1 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	21 days	22 days	-1 days
		90th percentile	75 days	69 days	6 days
	Non-urgent	Median	107 days	96 days	11 days
		90th percentile	315 days	315 days	0 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed