

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		5,700	5,426	274	5.0%
All ED presentations		21,178	19,062	2,116	11.1%
Emergency presentations		21,041	18,958	2,083	11.0%
Triage category	T1: Resuscitation	179	175	4	2.3%
	T2: Emergency	2,328	2,565	-237	-9.2%
	T3: Urgent	9,251	8,632	619	7.2%
	T4: Semi-urgent	8,105	6,640	1,465	22.1%
	T5: Non-urgent	1,178	946	232	24.5%
Admissions to hospital from EDs		6,709	6,910	-201	-2.9%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		16,365	16,985	-620	-3.7%
All acute episodes		15,130	16,013	-883	-5.5%
	Overnight episodes	8,891	9,360	-469	-5.0%
	Same-day episodes	6,239	6,653	-414	-6.2%
Non-acute		1,235	972	263	27.1%
Average length of stay (days)	Acute	3.2	3.2	0.0	0.0%
	Acute overnight episodes	4.7	4.8	-0.1	-2.1%
	Non-acute	7.6	7.2	0.4	5.6%
Hospital bed days	All bed days	57,303	58,390	-1,087	-1.9%
	Acute	47,918	51,383	-3,465	-6.7%
	Non-acute	9,385	7,007	2,378	33.9%
Babies born in St George Hospital		595	664	-69	-10.4%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		1,168	1,269	-101	-8.0%
Urgency category	Urgent	341	452	-111	-24.6%
	Semi-urgent	460	446	14	3.1%
	Non-urgent	311	296	15	5.1%
Patients on waiting list ready for elective surgery at the end of quarter		1,246	1,291	-45	-3.5%
Urgency category	Urgent	41	63	-22	-34.9%
	Semi-urgent	405	408	-3	-0.7%
	Non-urgent	800	820	-20	-2.4%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	11m	10m	1m
		90th percentile time to treatment	32m	27m	5m
		% started treatment on time	48.1%	55.2%	-7.1 percentage points
	T3: Urgent	Median time to treatment	30m	27m	3m
		90th percentile time to treatment	1h 27m	1h 10m	17m
		% started treatment on time	51.5%	60.6%	-9.1 percentage points
	T4: Semi-urgent	Median time to treatment	43m	35m	8m
		90th percentile time to treatment	1h 46m	1h 25m	21m
		% started treatment on time	68.2%	79.2%	-11.0 percentage points
	T5: Non-urgent	Median time to treatment	43m	37m	6m
		90th percentile time to treatment	2h 00m	1h 40m	20m
		% started treatment on time	90.1%	95.6%	-5.5 percentage points
Patients starting treatment on time %			59.4%	68.0%	-8.6 percentage points
Median time to leave the ED			3h 38m	3h 37m	1m
90th percentile time to leave the ED			9h 34m	8h 26m	68m
Patients leaving the ED within four hours of presentation			59.3%	60.6%	-1.3 percentage points
Transfer of care	Median transfer of care time (minutes)		13m	11m	2
	90th percentile transfer of care time (minutes)		37m	23m	14m
	Percent on target		84.9%	93.9%	-9.0 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	13 days	13 days	0 days
		90th percentile	26 days	27 days	-1 days
	Semi-urgent	Median	50 days	45 days	5 days
		90th percentile	88 days	86 days	2 days
	Non-urgent	Median	187 days	214 days	-27 days
		90th percentile	364 days	375 days	-11 days
Elective surgery procedures performed on time	All procedures		94%	92.7%	1.3 percentage points
	Urgent		99.7%	96.7%	3.0 percentage points
	Semi-urgent		92%	92.8%	-0.8 percentage points
	Non-urgent		90.7%	86.5%	4.2 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed