

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		1,028	918	110	12.0%
All ED presentations		4,343	4,188	155	3.7%
Emergency presentations		4,124	3,933	191	4.9%
Triage category	T1: Resuscitation	18	10	8	80.0%
	T2: Emergency	480	340	140	41.2%
	T3: Urgent	1,450	1,153	297	25.8%
	T4: Semi-urgent	1,679	1,746	-67	-3.8%
	T5: Non-urgent	497	684	-187	-27.3%
Admissions to hospital from EDs		1,037	1,300	-263	-20.2%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		2,909	3,049	-140	-4.6%
All acute episodes		2,657	2,845	-188	-6.6%
Overnight episodes		1,390	1,412	-22	-1.6%
Same-day episodes		1,267	1,433	-166	-11.6%
Non-acute		252	204	48	23.5%
Average length of stay (days)	Acute	2.6	2.4	0.2	8.3%
	Acute overnight episodes	4.1	3.7	0.4	10.8%
	Non-acute	7.3	4.3	3	69.8%
Hospital bed days	All bed days	8,748	7,589	1,159	15.3%
	Acute	6,917	6,707	210	3.1%
	Non-acute	1,831	882	949	107.6%
Babies born in South East Regional Hospital		56	73	-17	-23.3%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		397	440	-43	-9.8%
Urgency category	Urgent	95	78	17	21.8%
	Semi-urgent	106	112	-6	-5.4%
	Non-urgent	191	244	-53	-21.7%
Patients on waiting list ready for elective surgery at the end of quarter		742	802	-60	-7.5%
Urgency category	Urgent	14	21	-7	-33.3%
	Semi-urgent	71	84	-13	-15.5%
	Non-urgent	657	697	-40	-5.7%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	8m	1m
		90th percentile time to treatment	25m	25m	0m
		% started treatment on time	61.1%	71.2%	-10.1 percentage points
	T3: Urgent	Median time to treatment	20m	27m	-7m
		90th percentile time to treatment	1h 06m	1h 33m	-27m
		% started treatment on time	69.6%	55.5%	14.1 percentage points
	T4: Semi-urgent	Median time to treatment	32m	48m	-16m
		90th percentile time to treatment	2h 04m	2h 50m	-46m
		% started treatment on time	70.9%	57.2%	13.7 percentage points
	T5: Non-urgent	Median time to treatment	35m	54m	-19m
		90th percentile time to treatment	2h 25m	2h 48m	-23m
		% started treatment on time	85.6%	79.1%	6.5 percentage points
Patients starting treatment on time %			70.8%	61.3%	9.5 percentage points
Median time to leave the ED			2h 41m	2h 52m	-11m
90th percentile time to leave the ED			6h 29m	6h 37m	-8m
Patients leaving the ED within four hours of presentation			72.5%	69.1%	3.4 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	14m	-3
	90th percentile transfer of care time (minutes)		21m	30m	-9m
	Percent on target		96.3%	89.3%	7.0 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	17 days	18 days	-1 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	62 days	62 days	0 days
		90th percentile	88 days	83 days	5 days
	Non-urgent	Median	225 days	247 days	-22 days
		90th percentile	375 days	360 days	15 days
Elective surgery procedures performed on time	All procedures		92.6%	94.9%	-2.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.1%	97.3%	1.8 percentage points
	Non-urgent		85.3%	92.2%	-6.9 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed