

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		1,706	1,544	162	10.5%
All ED presentations		7,911	7,136	775	10.9%
Emergency presentations		7,829	7,057	772	10.9%
Triage category	T1: Resuscitation	66	50	16	32.0%
	T2: Emergency	1,345	1,035	310	30.0%
	T3: Urgent	1,724	1,692	32	1.9%
	T4: Semi-urgent	2,830	2,688	142	5.3%
	T5: Non-urgent	1,864	1,592	272	17.1%
Admissions to hospital from EDs		1,886	1,814	72	4.0%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		5,665	5,793	-128	-2.2%
All acute episodes		5,306	5,650	-344	-6.1%
Overnight episodes		3,206	3,379	-173	-5.1%
Same-day episodes		2,100	2,271	-171	-7.5%
Non-acute		359	143	216	151.0%
Average length of stay (days)	Acute	2.9	3.3	-0.4	-12.1%
	Acute overnight episodes	4.1	4.9	-0.8	-16.3%
	Non-acute	19.6	62.2	-42.6	-68.5%
Hospital bed days	All bed days	22,190	27,613	-5,423	-19.6%
	Acute	15,167	18,713	-3,546	-18.9%
	Non-acute	7,023	8,900	-1,877	-21.1%
Babies born in Orange Health Service		256	268	-12	-4.5%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		922	895	27	3.0%
Urgency category	Urgent	139	157	-18	-11.5%
	Semi-urgent	274	251	23	9.2%
	Non-urgent	444	407	37	9.1%
Patients on waiting list ready for elective surgery at the end of quarter		1,426	1,394	32	2.3%
Urgency category	Urgent	21	18	3	16.7%
	Semi-urgent	177	158	19	12.0%
	Non-urgent	1,228	1,218	10	0.8%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	5m	5m	0m
		90th percentile time to treatment	11m	11m	0m
		% started treatment on time	88.8%	89.8%	-1.0 percentage points
	T3: Urgent	Median time to treatment	19m	16m	3m
		90th percentile time to treatment	51m	43m	8m
		% started treatment on time	78.3%	82.5%	-4.2 percentage points
	T4: Semi-urgent	Median time to treatment	26m	23m	3m
		90th percentile time to treatment	1h 25m	1h 16m	9m
		% started treatment on time	81.3%	85.1%	-3.8 percentage points
	T5: Non-urgent	Median time to treatment	22m	20m	2m
		90th percentile time to treatment	1h 44m	1h 32m	12m
		% started treatment on time	93.2%	95.2%	-2.0 percentage points
<b>Patients starting treatment on time %</b>			84.7%	87.4%	-2.7 percentage points
<b>Median time to leave the ED</b>			2h 56m	2h 34m	22m
<b>90th percentile time to leave the ED</b>			12h 37m	10h 26m	131m
<b>Patients leaving the ED within four hours of presentation</b>			71.3%	73.9%	-2.6 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	10m	0
	90th percentile transfer of care time (minutes)		25m	21m	4m
	Percent on target		93.0%	95.1%	-2.1 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	14 days	11 days	3 days
		90th percentile	26 days	27 days	-1 days
	Semi-urgent	Median	48 days	53 days	-5 days
		90th percentile	80 days	84 days	-4 days
	Non-urgent	Median	311 days	332 days	-21 days
		90th percentile	353 days	357 days	-4 days
Elective surgery procedures performed on time	All procedures		100%	99.8%	0.2 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	99.6%	0.4 percentage points
	Non-urgent		100%	99.8%	0.2 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed