

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		4,793	4,657	136	2.9%
All ED presentations		16,893	17,444	-551	-3.2%
Emergency presentations		16,786	17,352	-566	-3.3%
Triage category	T1: Resuscitation	131	140	-9	-6.4%
	T2: Emergency	1,819	1,794	25	1.4%
	T3: Urgent	5,679	4,955	724	14.6%
	T4: Semi-urgent	8,202	9,268	-1,066	-11.5%
	T5: Non-urgent	955	1,195	-240	-20.1%
Admissions to hospital from EDs		4,251	4,119	132	3.2%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		8,036	8,758	-722	-8.2%
	All acute episodes	7,454	8,206	-752	-9.2%
	Acute overnight	3,916	4,199	-283	-6.7%
	Same-day	3,538	4,007	-469	-11.7%
	Non-acute	315	321	-6	-1.9%
	Mental health	267	231	36	15.6%
Average length of stay (days)	Acute	2.9	2.6	0.3	
	Acute overnight	4.6	4.2	0.4	
	Non-acute	13.0	15.9	-2.9	
	Mental health	12.0	18.1	-6.1	
Hospital bed days	All bed days	28,754	30,800	-2,046	-6.6%
	Acute	21,462	21,509	-47	-0.2%
	Non-acute	4,085	5,102	-1,017	-19.9%
	Mental health	3,207	4,189	-982	-23.4%
Babies born in Wyong Hospital		14	27	-13	-48.1%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		1,141	1,036	105	10.1%
Urgency category	Urgent	146	133	13	9.8%
	Semi-urgent	487	471	16	3.4%
	Non-urgent	460	388	72	18.6%
Patients on waiting list ready for elective surgery at the end of quarter		1,556	1,226	330	26.9%
Urgency category	Urgent	38	24	14	58.3%
	Semi-urgent	288	251	37	14.7%
	Non-urgent	1,230	951	279	29.3%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	7m	1m
		90th percentile time to treatment	39m	27m	12m
		% started treatment on time	67.3%	74.9%	-7.6 percentage points
	T3: Urgent	Median time to treatment	26m	25m	1m
		90th percentile time to treatment	1h 30m	1h 22m	8m
		% started treatment on time	58.3%	61%	-2.7 percentage points
	T4: Semi-urgent	Median time to treatment	31m	31m	0m
		90th percentile time to treatment	1h 33m	1h 34m	-1m
		% started treatment on time	79.1%	78.3%	0.8 percentage points
	T5: Non-urgent	Median time to treatment	18m	21m	-3m
		90th percentile time to treatment	1h 11m	1h 21m	-10m
		% started treatment on time	97.4%	95.8%	1.6 percentage points
Patients starting treatment on time %			71.6%	74.1%	-2.5 percentage points
Median time to leave the ED			3h 05m	2h 48m	17m
90th percentile time to leave the ED			7h 25m	7h 23m	2m
Patients leaving the ED within four hours of presentation			65.4%	69.0%	-3.6 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	12m	-1m
	90th percentile transfer of care time (minutes)		37m	49m	-12m
	Percent on target		86.3%	80.6%	5.7 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	20 days	18 days	2 days
		90th percentile	29 days	26 days	3 days
	Semi-urgent	Median	48 days	42 days	6 days
		90th percentile	75 days	69 days	6 days
	Non-urgent	Median	240 days	181 days	59 days
		90th percentile	334 days	280 days	54 days
Elective surgery procedures performed on time	All procedures		99.3%	99.8%	-0.5 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		98.3%	99.5%	-1.2 percentage points

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(n/a) No elective surgeries performed