

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		1,399	1,524	-125	-8.2%
All ED presentations		6,417	6,616	-199	-3.0%
Emergency presentations		6,392	6,589	-197	-3.0%
Triage category	T1: Resuscitation	14	11	3	27.3%
	T2: Emergency	571	598	-27	-4.5%
	T3: Urgent	1,457	1,410	47	3.3%
	T4: Semi-urgent	3,299	3,391	-92	-2.7%
	T5: Non-urgent	1,051	1,179	-128	-10.9%
Admissions to hospital from EDs		891	1,002	-111	-11.1%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		2,406	2,444	-38	-1.6%
	All acute episodes	2,170	2,213	-43	-1.9%
	Acute overnight	1,466	1,567	-101	-6.4%
	Same-day	704	646	58	9.0%
	Non-acute	236	231	5	2.2%
	Mental health	0	0		
Average length of stay (days)	Acute	3.4	3.5	-0.1	
	Acute overnight	4.6	4.5	0.1	
	Non-acute	14.6	15.7	-1.1	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	10,856	11,302	-446	-3.9%
	Acute	7,402	7,682	-280	-3.6%
	Non-acute	3,454	3,620	-166	-4.6%
	Mental health	0	0	0	
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		904	861	43	5.0%
Urgency category	Urgent	100	98	2	2.0%
	Semi-urgent	425	458	-33	-7.2%
	Non-urgent	310	251	59	23.5%
Patients on waiting list ready for elective surgery at the end of quarter		782	1,043	-261	-25.0%
Urgency category	Urgent	18	13	5	38.5%
	Semi-urgent	222	320	-98	-30.6%
	Non-urgent	542	710	-168	-23.7%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	17m	18m	-1m
		% started treatment on time	71.1%	72.9%	-1.8 percentage points
	T3: Urgent	Median time to treatment	18m	18m	0m
		90th percentile time to treatment	46m	51m	-5m
		% started treatment on time	79.7%	79.5%	0.2 percentage points
	T4: Semi-urgent	Median time to treatment	25m	26m	-1m
		90th percentile time to treatment	1h 30m	1h 36m	-6m
		% started treatment on time	81.8%	79.8%	2.0 percentage points
	T5: Non-urgent	Median time to treatment	29m	30m	-1m
		90th percentile time to treatment	1h 52m	2h 00m	-8m
		% started treatment on time	91.7%	90.2%	1.5 percentage points
Patients starting treatment on time %			81.5%	80.6%	0.9 percentage points
Median time to leave the ED			2h 49m	2h 57m	-8m
90th percentile time to leave the ED			6h 39m	7h 48m	-69m
Patients leaving the ED within four hours of presentation			73.5%	68.9%	4.6 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	12m	-1m
	90th percentile transfer of care time (minutes)		22m	25m	-3m
	Percent on target		94.7%	93.2%	1.5 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	15 days	15 days	0 days
		90th percentile	27 days	(*)	
	Semi-urgent	Median	55 days	51 days	4 days
		90th percentile	82 days	84 days	-2 days
	Non-urgent	Median	213 days	269 days	-56 days
		90th percentile	357 days	347 days	10 days
Elective surgery procedures performed on time	All procedures		100%	99.9%	0.1 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	99.6%	0.4 percentage points

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(n/a) No elective surgeries performed