

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		2,718	2,560	158	6.2%
All ED presentations		9,778	10,037	-259	-2.6%
Emergency presentations		9,675	9,907	-232	-2.3%
Triage category	T1: Resuscitation	64	66	-2	-3.0%
	T2: Emergency	1,145	1,111	34	3.1%
	T3: Urgent	3,418	3,593	-175	-4.9%
	T4: Semi-urgent	4,193	4,319	-126	-2.9%
	T5: Non-urgent	855	818	37	4.5%
Admissions to hospital from EDs		1,792	1,772	20	1.1%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		5,005	5,127	-122	-2.4%
	All acute episodes	4,812	4,964	-152	-3.1%
	Acute overnight	2,653	2,703	-50	-1.8%
	Same-day	2,159	2,261	-102	-4.5%
	Non-acute	128	110	18	16.4%
	Mental health	65	53	12	22.6%
Average length of stay (days)	Acute	2.8	2.9	-0.1	
	Acute overnight	4.2	4.4	-0.2	
	Non-acute	13.4	13.5	-0.1	
	Mental health	18.8	17.4	1.4	
Hospital bed days	All bed days	16,358	16,557	-199	-1.2%
	Acute	13,415	14,153	-738	-5.2%
	Non-acute	1,718	1,480	238	16.1%
	Mental health	1,225	924	301	32.6%
Babies born in Shoalhaven District Memorial Hospital		220	215	5	2.3%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		972	856	116	13.6%
Urgency category	Urgent	194	179	15	8.4%
	Semi-urgent	300	266	34	12.8%
	Non-urgent	428	350	78	22.3%
Patients on waiting list ready for elective surgery at the end of quarter		1,541	1,723	-182	-10.6%
Urgency category	Urgent	22	30	-8	-26.7%
	Semi-urgent	193	205	-12	-5.9%
	Non-urgent	1,326	1,488	-162	-10.9%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	11m	12m	-1m
		90th percentile time to treatment	35m	38m	-3m
		% started treatment on time	47.4%	42.6%	4.8 percentage points
	T3: Urgent	Median time to treatment	29m	31m	-2m
		90th percentile time to treatment	1h 46m	2h 06m	-20m
		% started treatment on time	54.4%	49.2%	5.2 percentage points
	T4: Semi-urgent	Median time to treatment	34m	39m	-5m
		90th percentile time to treatment	2h 09m	2h 16m	-7m
		% started treatment on time	69.9%	66.8%	3.1 percentage points
	T5: Non-urgent	Median time to treatment	29m	31m	-2m
		90th percentile time to treatment	1h 58m	2h 10m	-12m
		% started treatment on time	90.5%	87.9%	2.6 percentage points
Patients starting treatment on time %			63.1%	59.0%	4.1 percentage points
Median time to leave the ED			3h 10m	3h 10m	0m
90th percentile time to leave the ED			9h 28m	10h 22m	-54m
Patients leaving the ED within four hours of presentation			63.9%	63.5%	0.4 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	17m	-6m
	90th percentile transfer of care time (minutes)		29m	55m	-26m
	Percent on target		90.4%	75.1%	15.3 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	15 days	13 days	2 days
		90th percentile	27 days	24 days	3 days
	Semi-urgent	Median	63 days	61 days	2 days
		90th percentile	89 days	88 days	1 days
	Non-urgent	Median	286 days	333 days	-47 days
		90th percentile	412 days	365 days	47 days
Elective surgery procedures performed on time	All procedures		89%	93.5%	-4.5 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		91%	93.2%	-2.2 percentage points
	Non-urgent		82.7%	90.3%	-7.6 percentage points

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(n/a) No elective surgeries performed