

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		1,013	1,038	-25	-2.4%
All ED presentations		4,285	4,342	-57	-1.3%
Emergency presentations		4,097	4,123	-26	-0.6%
Triage category	T1: Resuscitation	11	18	-7	-38.9%
	T2: Emergency	428	479	-51	-10.6%
	T3: Urgent	1,397	1,450	-53	-3.7%
	T4: Semi-urgent	1,618	1,679	-61	-3.6%
	T5: Non-urgent	643	497	146	29.4%
Admissions to hospital from EDs		1,115	1,035	80	7.7%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		3,139	2,919	220	7.5%
	All acute episodes	2,888	2,660	228	8.6%
	Acute overnight	1,477	1,391	86	6.2%
	Same-day	1,411	1,269	142	11.2%
	Non-acute	147	161	-14	-8.7%
	Mental health	104	98	6	6.1%
Average length of stay (days)	Acute	2.4	2.6	-0.2	
	Acute overnight	3.8	4.1	-0.3	
	Non-acute	8.3	5.8	2.5	
	Mental health	12.1	9.2	2.9	
Hospital bed days	All bed days	9,471	8,754	717	8.2%
	Acute	6,994	6,914	80	1.2%
	Non-acute	1,220	938	282	30.1%
	Mental health	1,257	902	355	39.4%
Babies born in South East Regional Hospital		53	56	-3	-5.4%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		466	397	69	17.4%
Urgency category	Urgent	80	95	-15	-15.8%
	Semi-urgent	134	106	28	26.4%
	Non-urgent	246	191	55	28.8%
Patients on waiting list ready for elective surgery at the end of quarter		1,033	742	291	39.2%
Urgency category	Urgent	13	14	-1	-7.1%
	Semi-urgent	108	71	37	52.1%
	Non-urgent	912	657	255	38.8%

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	9m	-1m
		90th percentile time to treatment	24m	25m	-1m
		% started treatment on time	64.5%	61.2%	3.3 percentage points
	T3: Urgent	Median time to treatment	20m	20m	0m
		90th percentile time to treatment	57m	1h 06m	-9m
		% started treatment on time	71.2%	69.6%	1.6 percentage points
	T4: Semi-urgent	Median time to treatment	26m	32m	-6m
		90th percentile time to treatment	1h 48m	2h 04m	-16m
		% started treatment on time	78.3%	70.9%	7.4 percentage points
	T5: Non-urgent	Median time to treatment	26m	35m	-9m
		90th percentile time to treatment	1h 52m	2h 25m	-33m
		% started treatment on time	92%	85.6%	6.4 percentage points
Patients starting treatment on time %			76.2%	70.8%	5.4 percentage points
Median time to leave the ED			2h 33m	2h 42m	-9m
90th percentile time to leave the ED			6h 03m	6h 29m	-26m
Patients leaving the ED within four hours of presentation			74.1%	72.5%	1.6 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	11m	1m
	90th percentile transfer of care time (minutes)		29m	21m	8m
	Percent on target		90.6%	96.4%	-5.8 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	19 days	17 days	2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	72 days	62 days	10 days
		90th percentile	90 days	88 days	2 days
	Non-urgent	Median	241 days	225 days	16 days
		90th percentile	408 days	375 days	33 days
Elective surgery procedures performed on time	All procedures		87.6%	92.6%	-5.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		92.5%	99.1%	-6.6 percentage points
	Non-urgent		80.9%	85.3%	-4.4 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed