

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		1,699	1,804	-105	-5.8%
All ED presentations		7,415	7,911	-496	-6.3%
Emergency presentations		7,335	7,827	-492	-6.3%
Triage category	T1: Resuscitation	92	67	25	37.3%
	T2: Emergency	1,110	1,345	-235	-17.5%
	T3: Urgent	1,787	1,724	63	3.7%
	T4: Semi-urgent	2,817	2,830	-13	-0.5%
	T5: Non-urgent	1,529	1,861	-332	-17.8%
Admissions to hospital from EDs		1,720	1,867	-147	-7.9%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		5,647	5,678	-31	-0.5%
	All acute episodes	5,272	5,307	-35	-0.7%
	Acute overnight	3,131	3,208	-77	-2.4%
	Same-day	2,141	2,099	42	2.0%
	Non-acute	122	139	-17	-12.2%
	Mental health	253	232	21	9.1%
Average length of stay (days)	Acute	3.0	2.9	0.1	
	Acute overnight	4.3	4.1	0.2	
	Non-acute	14.5	12.8	1.7	
	Mental health	32.6	21.9	10.7	
Hospital bed days	All bed days	25,575	22,071	3,504	15.9%
	Acute	15,558	15,216	342	2.2%
	Non-acute	1,775	1,782	-7	-0.4%
	Mental health	8,242	5,073	3,169	62.5%
Babies born in Orange Health Service		264	256	8	3.1%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		996	922	74	8.0%
Urgency category	Urgent	165	139	26	18.7%
	Semi-urgent	314	274	40	14.6%
	Non-urgent	431	444	-13	-2.9%
Patients on waiting list ready for elective surgery at the end of quarter		1,445	1,426	19	1.3%
Urgency category	Urgent	13	21	-8	-38.1%
	Semi-urgent	158	177	-19	-10.7%
	Non-urgent	1,274	1,228	46	3.7%

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	5m	1m
		90th percentile time to treatment	10m	11m	-1m
		% started treatment on time	91%	88.8%	2.2 percentage points
	T3: Urgent	Median time to treatment	18m	19m	-1m
		90th percentile time to treatment	47m	51m	-4m
		% started treatment on time	79%	78.2%	0.8 percentage points
	T4: Semi-urgent	Median time to treatment	22m	26m	-4m
		90th percentile time to treatment	1h 20m	1h 25m	-5m
		% started treatment on time	83.5%	81.3%	2.2 percentage points
	T5: Non-urgent	Median time to treatment	17m	22m	-5m
		90th percentile time to treatment	1h 34m	1h 45m	-11m
		% started treatment on time	95.2%	93.2%	2.0 percentage points
<b>Patients starting treatment on time %</b>			85.9%	84.6%	1.3 percentage points
<b>Median time to leave the ED</b>			2h 44m	2h 56m	-12m
<b>90th percentile time to leave the ED</b>			10h 22m	12h 40m	-138m
<b>Patients leaving the ED within four hours of presentation</b>			74.9%	71.3%	3.6 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	10m	1m
	90th percentile transfer of care time (minutes)		22m	25m	-3m
	Percent on target		96.2%	92.8%	3.4 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	13 days	14 days	-1 days
		90th percentile	26 days	26 days	0 days
	Semi-urgent	Median	39 days	48 days	-9 days
		90th percentile	84 days	80 days	4 days
	Non-urgent	Median	305 days	311 days	-6 days
		90th percentile	356 days	353 days	3 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

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(n/a) No elective surgeries performed