

Emergency department activity

| | Jan-Mar 2019 | Jan-Mar 2018 | Difference | % change | |
|---|-------------------|--------------|------------|----------|--------|
| All arrivals at ED by ambulance | 2,144 | 1,753 | 391 | 22.3% | |
| All ED presentations | 8,708 | 8,046 | 662 | 8.2% | |
| All emergency presentations | 8,531 | 7,751 | 780 | 10.1% | |
| Emergency presentation by triage category | T1: Resuscitation | 16 | 34 | -18 | -52.9% |
| | T2: Emergency | 903 | 834 | 69 | 8.3% |
| | T3: Urgent | 3,027 | 2,607 | 420 | 16.1% |
| | T4: Semi-urgent | 4,296 | 3,990 | 306 | 7.7% |
| | T5: Non-urgent | 289 | 286 | 3 | 1.0% |
| Admissions to hospital from EDs | 962 | 751 | 211 | 28.1% | |

Emergency department performance

| | Jan-Mar 2019 | Jan-Mar 2018 | Difference | Peer group results | |
|---|---|--------------|------------------------|------------------------|--------|
| Time to treatment by triage category | Median time to treatment | 8m | 7m | 1m | 8m |
| | T2: Emergency 90th percentile time to treatment | 16m | 14m | 2m | 23m |
| | % started treatment on time | 78.8% | 82.6% | -3.8 percentage points | 66.1% |
| | Median time to treatment | 23m | 22m | 1m | 20m |
| | T3: Urgent 90th percentile time to treatment | 1h 39m | 1h 34m | 5m | 1h 07m |
| | % started treatment on time | 63.4% | 64.8% | -1.4 percentage points | 71.5% |
| | Median time to treatment | 25m | 25m | 0m | 24m |
| | T4: Semi-urgent 90th percentile time to treatment | 2h 19m | 2h 19m | 0m | 1h 47m |
| | % started treatment on time | 72.1% | 70.9% | 1.2 percentage points | 77.5% |
| | Median time to treatment | 19m | 27m | -8m | 24m |
| | T5: Non-urgent 90th percentile time to treatment | 2h 25m | 2h 04m | 21m | 1h 54m |
| | % started treatment on time | 89.5% | 89% | 0.5 percentage points | 91.2% |
| Patients starting treatment on time % | 70.1% | 70.7% | -0.6 percentage points | 75.3% | |
| Median time to leave the ED | 3h 24m | 3h 18m | 6m | 2h 34m | |
| 90th percentile time to leave the ED | 8h 30m | 8h 10m | 20m | 6h 23m | |
| Patients leaving the ED within four hours of presentation | 65.5% | 67.6% | -2.1 percentage points | 76.2% | |
| Transfer of care | Median transfer of care time (minutes) | 12m | 10m | 2m | 11m |
| | 90th percentile transfer of care time (minutes) | 25m | 23m | 2m | 23m |
| | Percent on target | 93.1% | 94.0% | -0.9 percentage points | 94.1% |

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jan-Mar 2019 and provided only for comparison purposes

Elective surgery activity

| | Jan-Mar 2019 | Jan-Mar 2018 | Difference | % change |
|--|--------------|--------------|------------|----------|
| Elective surgery procedures performed | 744 | 706 | 38 | 5.4% |
| Urgency category | | | | |
| Urgent | 39 | 35 | 4 | 11.4% |
| Semi-urgent | 201 | 182 | 19 | 10.4% |
| Non-urgent | 500 | 483 | 17 | 3.5% |
| Patients on waiting list ready for elective surgery at the end of quarter | 1,939 | 1,882 | 57 | 3.0% |
| Urgency category | | | | |
| Urgent | 9 | 8 | 1 | 12.5% |
| Semi-urgent | 117 | 158 | -41 | -25.9% |
| Non-urgent | 1,813 | 1,716 | 97 | 5.7% |

Elective surgery performance

| | | Jan-Mar 2019 | Jan-Mar 2018 | Difference | Peer group results | |
|--|----------------|-----------------|--------------|------------------------|--------------------|----------|
| Waiting time (days) | Urgent | Median | 16 days | 15 days | 1 days | 14 days |
| | | 90th percentile | (*) | (*) | | 27 days |
| | Semi-urgent | Median | 62 days | 61 days | 1 days | 54 days |
| | | 90th percentile | 84 days | 84 days | 0 days | 85 days |
| | Non-urgent | Median | 312 days | 311 days | 1 days | 267 days |
| | | 90th percentile | 340 days | 345 days | -5 days | 357 days |
| Elective surgery procedures performed on time | All procedures | 99.7% | 99.7% | 0.0 percentage points | 97.8% | |
| | Urgent | 100% | 100% | 0.0 percentage points | 99.9% | |
| | Semi-urgent | 99.5% | 100% | -0.5 percentage points | 98.8% | |
| | Non-urgent | 99.8% | 99.6% | 0.2 percentage points | 96.7% | |

Admitted patient activity

| | Jan-Mar 2019 | Jan-Mar 2018 | Difference | % change | |
|---|-----------------|--------------|------------|----------|-------|
| Episodes | All episodes | 3,353 | 3,137 | 216 | 6.9% |
| | Acute | 2,962 | 2,743 | 219 | 8.0% |
| | Acute Overnight | 1,143 | 931 | 212 | 22.8% |
| | Acute Same Day | 1,819 | 1,812 | 7 | 0.4% |
| | Non-acute | 99 | 96 | 3 | 3.1% |
| | Mental health | 292 | 298 | -6 | -2.0% |
| Average length of stay (days) | Acute | 2.5 | 2.6 | -0.1 | |
| | Acute Overnight | 5.0 | 5.7 | -0.7 | |
| | Non-acute | 13.8 | 8.6 | 5.2 | |
| | Mental health | 23.2 | 18.4 | 4.8 | |
| Hospital bed days | All bed days | 15,644 | 13,466 | 2,178 | 16.2% |
| | Acute | 7,501 | 7,161 | 340 | 4.7% |
| | Non-acute | 1,362 | 824 | 538 | 65.3% |
| | Mental health | 6,781 | 5,481 | 1,300 | 23.7% |
| Babies born in Shellharbour Hospital | <5 | <5 | | | |

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(n/a) not applicable

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