

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	231	218	13	6.0%	
All ED presentations	2,502	2,360	142	6.0%	
All emergency presentations	1,936	1,789	147	8.2%	
Emergency presentation by triage category	T1: Resuscitation	5	<5		
	T2: Emergency	72	101	-29	-28.7%
	T3: Urgent	484	559	-75	-13.4%
	T4: Semi-urgent	851	790	61	7.7%
	T5: Non-urgent	524	339	185	54.6%
Admissions to hospital from EDs	240	225	15	6.7%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	6m	-1m	8m
	T2: Emergency 90th percentile time to treatment	(*)	(*)		23m
	% started treatment on time	79.2%	72.7%	6.5 percentage points	68.2%
	Median time to treatment	10m	8m	2m	18m
	T3: Urgent 90th percentile time to treatment	28m	22m	6m	55m
	% started treatment on time	91.7%	96.4%	-4.7 percentage points	74.1%
	Median time to treatment	10m	8m	2m	24m
	T4: Semi-urgent 90th percentile time to treatment	33m	23m	10m	1h 31m
	% started treatment on time	97.2%	98.4%	-1.2 percentage points	79.9%
	Median time to treatment	7m	9m	-2m	23m
	T5: Non-urgent 90th percentile time to treatment	36m	25m	11m	1h 38m
	% started treatment on time	99.6%	100%	-0.4 percentage points	93.5%
Patients starting treatment on time %	95.8%	96.6%	-0.8 percentage points	78.7%	
Median time to leave the ED	1h 02m	0h 59m	3m	1h 44m	
90th percentile time to leave the ED	4h 12m	3h 51m	21m	4h 54m	
Patients leaving the ED within four hours of presentation	89.3%	91.1%	-1.8 percentage points	85.3%	
Transfer of care	Median transfer of care time (minutes)	7m**	8m**	-1m	10m**
	90th percentile transfer of care time (minutes)	17m**	**		24m**
	Percent on target	95.1%**	96.3%**	-1.2 percentage points	94.1%**

Caution - Transfer of care could not be calculated for more than 50% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jan-Mar 2019 and provided only for comparison purposes

Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed	52	50	2	4.0%
Urgency category				
Urgent	13	13	0	0.0%
Semi-urgent	31	30	1	3.3%
Non-urgent	5	5	0	0.0%
Patients on waiting list ready for elective surgery at the end of quarter	26	44	-18	-40.9%
Urgency category				
Urgent	<5	<5		
Semi-urgent	21	27	-6	-22.2%
Non-urgent	5	17	-12	-70.6%

Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	15 days	12 days	3 days	13 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	35 days	35 days	0 days	43 days
		90th percentile	(*)	(*)		81 days
	Non-urgent	Median	(*)	(*)		151 days
		90th percentile	(*)	(*)		327 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	99.5%	
	Urgent	100%	100%	0.0 percentage points	100.0%	
	Semi-urgent	100%	100%	0.0 percentage points	99.0%	
	Non-urgent	(*)	(*)		99.6%	

Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Episodes	All episodes	778	717	61	8.5%
	Acute	695	651	44	6.8%
	Acute Overnight	343	309	34	11.0%
	Acute Same Day	352	342	10	2.9%
	Non-acute	83	66	17	25.8%
	Mental health	0	0		
Average length of stay (days)	Acute	2.0	2.1	-0.1	
	Acute Overnight	2.9	3.3	-0.4	
	Non-acute	8.6	9.0	-0.4	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,070	1,967	103	5.2%
	Acute	1,356	1,370	-14	-1.0%
	Non-acute	714	597	117	19.6%
	Mental health	0	0	0	
Babies born in Deniliquin Hospital and Health Services	19	26	-7	-26.9%	

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(n/a) not applicable

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