

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	376	373	3	0.8%	
All ED presentations	1,858	1,721	137	8.0%	
All emergency presentations	1,733	1,676	57	3.4%	
Emergency presentation by triage category	T1: Resuscitation	7	11	-4	-36.4%
	T2: Emergency	155	230	-75	-32.6%
	T3: Urgent	450	437	13	3.0%
	T4: Semi-urgent	829	749	80	10.7%
	T5: Non-urgent	292	249	43	17.3%
Admissions to hospital from EDs	290	372	-82	-22.0%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	8m
	T2: Emergency 90th percentile time to treatment	25m	28m	-3m	23m
	% started treatment on time	66.5%	62.7%	3.8 percentage points	68.2%
	Median time to treatment	11m	11m	0m	18m
	T3: Urgent 90th percentile time to treatment	34m	45m	-11m	55m
	% started treatment on time	88.7%	82.8%	5.9 percentage points	74.1%
	Median time to treatment	11m	12m	-1m	24m
	T4: Semi-urgent 90th percentile time to treatment	40m	54m	-14m	1h 31m
	% started treatment on time	95.9%	92.2%	3.7 percentage points	79.9%
T5: Non-urgent	Median time to treatment	13m	12m	1m	23m
	90th percentile time to treatment	54m	53m	1m	1h 38m
	% started treatment on time	96.7%	96.7%	0.0 percentage points	93.5%
Patients starting treatment on time %	91.4%	86.0%	5.4 percentage points	78.7%	
Median time to leave the ED	1h 38m	1h 46m	-8m	1h 44m	
90th percentile time to leave the ED	4h 34m	4h 40m	-6m	4h 54m	
Patients leaving the ED within four hours of presentation	87.1%	86.2%	0.9 percentage points	85.3%	
Transfer of care	Median transfer of care time (minutes)	10m	13m**	-3m	10m
	90th percentile transfer of care time (minutes)	27m	39m**	-12m	24m
	Percent on target	91.5%	82.9%**	8.6 percentage points	94.1%

Caution - Transfer of care could not be calculated for more than 50% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jan-Mar 2019 and provided only for comparison purposes

Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed	128	122	6	4.9%
Urgency category				
Urgent	23	17	6	35.3%
Semi-urgent	40	44	-4	-9.1%
Non-urgent	63	61	2	3.3%
Patients on waiting list ready for elective surgery at the end of quarter	215	200	15	7.5%
Urgency category				
Urgent	7	5	2	40.0%
Semi-urgent	36	28	8	28.6%
Non-urgent	172	167	5	3.0%

Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	20 days	19 days	1 days	13 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	57 days	54 days	3 days	43 days
		90th percentile	(*)	(*)		81 days
	Non-urgent	Median	257 days	302 days	-45 days	151 days
		90th percentile	(*)	(*)		327 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	99.5%	
	Urgent	100%	100%	0.0 percentage points	100.0%	
	Semi-urgent	100%	100%	0.0 percentage points	99.0%	
	Non-urgent	100%	100%	0.0 percentage points	99.6%	

Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Episodes	All episodes	771	831	-60	-7.2%
	Acute	735	805	-70	-8.7%
	Acute Overnight	410	448	-38	-8.5%
	Acute Same Day	325	357	-32	-9.0%
	Non-acute	36	26	10	38.5%
	Mental health	0	0		
Average length of stay (days)	Acute	2.7	2.2	0.5	
	Acute Overnight	4.0	3.1	0.9	
	Non-acute	10.0	7.0	3.0	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,342	1,949	393	20.2%
	Acute	1,983	1,767	216	12.2%
	Non-acute	359	182	177	97.3%
	Mental health	0	0	0	
Babies born in Cowra Health Service	39	25	14	56.0%	

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(n/a) not applicable

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