Healthcare Quarterly, Jul-Sep 2019

Wollongong Hospital

Principal referral (A1)



Emergency department a	activity				
		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		6,627	6,089	538	8.8%
All ED presentations		18,588	17,516	1,072	6.1%
All emergency presentations		18,303	17,282	1,021	5.9%
	T1: Resuscitation	204	151	53	35.1%
	T2: Emergency	2,675	2,420	255	10.5%
Emergency presentation by triage category	T3: Urgent	7,746	6,970	776	11.1%
	T4: Semi-urgent	7,046	6,893	153	2.2%
	T5: Non-urgent	632	848	-216	-25.5%
Admissions to hospital from EDs		6,785	6,655	130	2.0%

T2: Emergency	Emergency department performance							
T2: Emergency 90th percentile time to treatment 28m 27m 1m				Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results	
% started treatment on time 57% 58.3% -1.3 percentage points 560			Median time to treatment	9m	9m	0m	9m	
Median time to treatment 21m 23m -2m		T2: Emergency	90th percentile time to treatment	28m	27m	1m	31m	
Time to treatment by triage category Median time to treatment 1h 26m 1h 21m 5m 1h 26m 1h 21m 5m 55 5m 1h 21m 5m 1h 26m 1h 21m 5m 1h 21m 1h			% started treatment on time	57%	58.3%	-1.3 percentage points	56.3%	
Time to treatment by triage category Median time to treatment 10. Significant Median time to treatment Median time to treatment 10. Semi-urgent Median time to treatment 10. Started treatment on time 10. Started treatment on time 10. Started treatment on time 10. Started treatment 10. St			Median time to treatment	21m	23m	-2m	25m	
Time to treatment by triage category Median time to treatment T4: Semi-urgent Median time to treatment Median time to treatment Median time to treatment T5: Non-urgent Median time to treatment Median time to treatment T5: Non-urgent Median time to treatment Median time to treatment T6.6% T7.2% T6.6% T6.6% T6.6% T7.2% T6.6% T6.6% T6.6% T7.2% T6.6% T6.6% T6.6% T7.2% T6.6% T6.6% T6.6% T6.6% T6.6% T7.2% T6.6% T7.2% T6.6% T		T3: Urgent	90th percentile time to treatment	1h 26m	1h 21m	5m	1h 32m	
T4: Semi-urgent 90th percentile time to treatment 76.6% 77.2% -0.6 percentage points 71 Median time to treatment 19m 19m 0m	Time to treatment		% started treatment on time	65.1%	64.8%	0.3 percentage points	59.8%	
% started treatment on time 76.6% 77.2% -0.6 percentage points 71	by triage category		Median time to treatment	20m	23m	-3m	33m	
Median time to treatment 19m 19m 0m T5: Non-urgent 90th percentile time to treatment 1h 52m 1h 58m -6m 2h % started treatment on time 91.9% 90.7% 1.2 percentage points 88 Patients starting treatment on time % 69.1% 69.9% -0.8 percentage points 64		T4: Semi-urgent	90th percentile time to treatment	1h 55m	1h 47m	8m	2h 03m	
T5: Non-urgent 90th percentile time to treatment 1h 52m 1h 58m -6m 2h % started treatment on time 91.9% 90.7% 1.2 percentage points 88 Patients starting treatment on time % 69.1% 69.9% -0.8 percentage points 64			% started treatment on time	76.6%	77.2%	-0.6 percentage points	71.1%	
% started treatment on time 91.9% 90.7% 1.2 percentage points 88 Patients starting treatment on time % 69.1% 69.9% -0.8 percentage points 64			Median time to treatment	19m	19m	0m	31m	
Patients starting treatment on time % 69.1% 69.9% -0.8 percentage points 64		T5: Non-urgent	90th percentile time to treatment	1h 52m	1h 58m	-6m	2h 06m	
Tutterite starting a starting as a starting a starting as a starting a starting a starting a starting a starting as a starting a			% started treatment on time	91.9%	90.7%	1.2 percentage points	88.7%	
Median time to leave the ED3h 51m3h 37m14m3h	Patients starting treatment on time %		69.1%	69.9%	-0.8 percentage points	64.2%		
	Median time to leave the ED			3h 51m	3h 37m	14m	3h 43m	
90th percentile time to leave the ED 11h 36m 10h 52m 44m 10h	90th percentile time to leave the ED			11h 36m	10h 52m	44m	10h 10m	
Patients leaving the ED within four hours of presentation 53.4% 59.7% -6.3 percentage points 57	Patients leaving the ED within four hours of presentation		53.4%	59.7%	-6.3 percentage points	57.6%		
Median transfer of care time (minutes) 13m 12m 1m		Median transfer of care time (minutes) 90th percentile transfer of care time (minutes)		13m	12m	1m	14m	
Transfer of care 90th percentile transfer of care time (minutes) 42m 35m 7m	Transfer of care			42m	35m	7m	48m	
Percent on target 82.2% 86.1% -3.9 percentage points 80.2%		Percent on target		82.2%	86.1%	-3.9 percentage points	80.3%	

^(*) Suppressed due to small numbers and to protect patient privacy

Healthcare Quarterly, Jul-Sep 2019

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Principal referral (A1)



Elective surgery a	ctivity				
		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		1,713	1,632	81	5.0%
	Urgent	661	590	71	12.0%
Urgency category	Semi-urgent	433	455	-22	-4.8%
	Non-urgent	475	430	45	10.5%
Patients on waiting list end of quarter	t ready for elective surgery at the	2,582	2,397	185	7.7%
	Urgent	85	95	-10	-10.5%
Urgency category	Semi-urgent	418	430	-12	-2.8%
	Non-urgent	2,079	1,872	207	11.1%

Elective surgery per	rformance					
			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	9 days	12 days	-3 days	9 days
		90th percentile	27 days	28 days	-1 days	25 days
	Semi-urgent	Median	59 days	48 days	11 days	41 days
		90th percentile	93 days	89 days	4 days	83 days
	Non ungent	Median	335 days	337 days	-2 days	193 days
	Non-urgent	90th percentile	383 days	379 days	4 days	360 days
Elective surgery procedures performed on time	All procedures		90.5%	92.5%	-2.0 percentage points	96.3%
	Urgent		100%	100%	0.0 percentage points	99.9%
	Semi-urgent		89.1%	93%	-3.9 percentage points	96.3%
	Non-urgent		78.5%	81.6%	-3.1 percentage points	93.5%

tivity				
	Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All episodes	14,000	13,539	461	3.4%
Acute	13,369	12,917	452	3.5%
Acute Overnight	8,433	8,324	109	1.3%
Acute Same Day	4,936	4,593	343	7.5%
Non-acute	359	378	-19	-5.0%
Mental health	272	244	28	11.5%
Acute	3.4	3.4	0.0	
Acute Overnight	4.8	4.8	0.0	
Non-acute	7.3	6.6	0.7	
Mental health	12.3	14.4	-2.1	
All bed days	51,357	50,279	1,078	2.1%
Acute	45,405	44,291	1,114	2.5%
Non-acute	2,618	2,482	136	5.5%
Mental health	3,334	3,506	-172	-4.9%
Babies born in Wollongong Hospital		669	-36	-5.4%
	Acute Acute Overnight Acute Same Day Non-acute Mental health Acute Acute Overnight Non-acute Mental health All bed days Acute Non-acute Mental health	Jul-Sep 2019 All episodes 14,000 Acute 13,369 Acute Overnight 8,433 Acute Same Day 4,936 Non-acute 359 Mental health 272 Acute 3.4 Acute Overnight 4.8 Non-acute 7.3 Mental health 12.3 All bed days 51,357 Acute 45,405 Non-acute 2,618 Mental health 3,334	Jul-Sep 2019 Jul-Sep 2018 All episodes 14,000 13,539 Acute 13,369 12,917 Acute Overnight 8,433 8,324 Acute Same Day 4,936 4,593 Non-acute 359 378 Mental health 272 244 Acute 3.4 3.4 Acute Overnight 4.8 4.8 Non-acute 7.3 6.6 Mental health 12.3 14.4 All bed days 51,357 50,279 Acute 45,405 44,291 Non-acute 2,618 2,482 Mental health 3,334 3,506	Jul-Sep 2019 Jul-Sep 2018 Difference All episodes 14,000 13,539 461 Acute 13,369 12,917 452 Acute Overnight 8,433 8,324 109 Acute Same Day 4,936 4,593 343 Non-acute 359 378 -19 Mental health 272 244 28 Acute 3.4 3.4 0.0 Acute Overnight 4.8 4.8 0.0 Non-acute 7.3 6.6 0.7 Mental health 12.3 14.4 -2.1 All bed days 51,357 50,279 1,078 Acute 45,405 44,291 1,114 Non-acute 2,618 2,482 136 Mental health 3,334 3,506 -172

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