

## Emergency department activity


		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		6,627	6,089	538	8.8%
All ED presentations		18,588	17,516	1,072	6.1%
All emergency presentations		18,303	17,282	1,021	5.9%
Emergency presentation by triage category	T1: Resuscitation	204	151	53	35.1%
	T2: Emergency	2,675	2,420	255	10.5%
	T3: Urgent	7,746	6,970	776	11.1%
	T4: Semi-urgent	7,046	6,893	153	2.2%
	T5: Non-urgent	632	848	-216	-25.5%
Admissions to hospital from EDs		6,785	6,655	130	2.0%

## Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	9m	9m	0m	9m
	T2: Emergency 90th percentile time to treatment	28m	27m	1m	31m
	% started treatment on time	57%	58.3%	-1.3 percentage points	56.3%
	Median time to treatment	21m	23m	-2m	25m
	T3: Urgent 90th percentile time to treatment	1h 26m	1h 21m	5m	1h 32m
	% started treatment on time	65.1%	64.8%	0.3 percentage points	59.8%
	Median time to treatment	20m	23m	-3m	33m
	T4: Semi-urgent 90th percentile time to treatment	1h 55m	1h 47m	8m	2h 03m
	% started treatment on time	76.6%	77.2%	-0.6 percentage points	71.1%
	Median time to treatment	19m	19m	0m	31m
	T5: Non-urgent 90th percentile time to treatment	1h 52m	1h 58m	-6m	2h 06m
	% started treatment on time	91.9%	90.7%	1.2 percentage points	88.7%
Patients starting treatment on time %		69.1%	69.9%	-0.8 percentage points	64.2%
Median time to leave the ED		3h 51m	3h 37m	14m	3h 43m
90th percentile time to leave the ED		11h 36m	10h 52m	44m	10h 10m
Patients leaving the ED within four hours of presentation		53.4%	59.7%	-6.3 percentage points	57.6%
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	14m
	90th percentile transfer of care time (minutes)	42m	35m	7m	48m
	Percent on target	82.2%	86.1%	-3.9 percentage points	80.3%

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jul-Sep 2019 and provided only for comparison purposes

## Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
<b>Elective surgery procedures performed</b>		1,713	1,632	81	5.0%
<b>Urgency category</b>	Urgent	661	590	71	12.0%
	Semi-urgent	433	455	-22	-4.8%
	Non-urgent	475	430	45	10.5%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>		2,582	2,397	185	7.7%
<b>Urgency category</b>	Urgent	85	95	-10	-10.5%
	Semi-urgent	418	430	-12	-2.8%
	Non-urgent	2,079	1,872	207	11.1%

## Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
<b>Waiting time (days)</b>	Urgent	Median	9 days	12 days	-3 days	9 days
		90th percentile	27 days	28 days	-1 days	25 days
	Semi-urgent	Median	59 days	48 days	11 days	41 days
		90th percentile	93 days	89 days	4 days	83 days
	Non-urgent	Median	335 days	337 days	-2 days	193 days
		90th percentile	383 days	379 days	4 days	360 days
<b>Elective surgery procedures performed on time</b>	All procedures		90.5%	92.5%	-2.0 percentage points	96.3%
	Urgent		100%	100%	0.0 percentage points	99.9%
	Semi-urgent		89.1%	93%	-3.9 percentage points	96.3%
	Non-urgent		78.5%	81.6%	-3.1 percentage points	93.5%

## Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
<b>Episodes</b>	All episodes	14,000	13,539	461	3.4%
	Acute	13,369	12,917	452	3.5%
	Acute Overnight	8,433	8,324	109	1.3%
	Acute Same Day	4,936	4,593	343	7.5%
	Non-acute	359	378	-19	-5.0%
	Mental health	272	244	28	11.5%
<b>Average length of stay (days)</b>	Acute	3.4	3.4	0.0	
	Acute Overnight	4.8	4.8	0.0	
	Non-acute	7.3	6.6	0.7	
	Mental health	12.3	14.4	-2.1	
<b>Hospital bed days</b>	All bed days	51,357	50,279	1,078	2.1%
	Acute	45,405	44,291	1,114	2.5%
	Non-acute	2,618	2,482	136	5.5%
	Mental health	3,334	3,506	-172	-4.9%
<b>Babies born in Wollongong Hospital</b>		633	669	-36	-5.4%

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(n/a) not applicable

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