

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		2,938	2,816	122	4.3%
All ED presentations		12,240	11,108	1,132	10.2%
All emergency presentations		11,863	10,790	1,073	9.9%
Emergency presentation by triage category	T1: Resuscitation	44	34	10	29.4%
	T2: Emergency	1,255	1,089	166	15.2%
	T3: Urgent	4,925	4,646	279	6.0%
	T4: Semi-urgent	4,343	4,051	292	7.2%
	T5: Non-urgent	1,296	970	326	33.6%
Admissions to hospital from EDs		3,779	4,151	-372	-9.0%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	8m
	T2: Emergency 90th percentile time to treatment	12m	15m	-3m	29m
	% started treatment on time	84.3%	80.7%	3.6 percentage points	63.8%
	Median time to treatment	17m	18m	-1m	23m
	T3: Urgent 90th percentile time to treatment	48m	49m	-1m	1h 27m
	% started treatment on time	79.9%	77.4%	2.5 percentage points	63.7%
	Median time to treatment	22m	22m	0m	32m
	T4: Semi-urgent 90th percentile time to treatment	1h 18m	1h 16m	2m	2h 03m
	% started treatment on time	83.1%	83.8%	-0.7 percentage points	72.0%
	Median time to treatment	15m	21m	-6m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 28m	1h 39m	-11m	2h 02m
	% started treatment on time	96.6%	94.4%	2.2 percentage points	89.6%
Patients starting treatment on time %		83.3%	81.6%	1.7 percentage points	69.1%
Median time to leave the ED		2h 54m	2h 55m	-1m	3h 18m
90th percentile time to leave the ED		9h 11m	8h 10m	61m	8h 47m
Patients leaving the ED within four hours of presentation		67.0%	67.5%	-0.5 percentage points	64.7%
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	13m
	90th percentile transfer of care time (minutes)	36m	24m	12m	38m
	Percent on target	87.9%	93.1%	-5.2 percentage points	85.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		1,565	1,495	70	4.7%
Urgency category	Urgent	289	290	-1	-0.3%
	Semi-urgent	483	486	-3	-0.6%
	Non-urgent	718	613	105	17.1%
Patients on waiting list ready for elective surgery at the end of quarter		2,835	2,479	356	14.4%
Urgency category	Urgent	66	46	20	43.5%
	Semi-urgent	428	337	91	27.0%
	Non-urgent	2,341	2,096	245	11.7%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	18 days	14 days	4 days	14 days
		90th percentile	28 days	27 days	1 days	27 days
	Semi-urgent	Median	49 days	43 days	6 days	51 days
		90th percentile	84 days	83 days	1 days	85 days
	Non-urgent	Median	287 days	316 days	-29 days	282 days
		90th percentile	362 days	356 days	6 days	361 days
Elective surgery procedures performed on time	All procedures		96.4%	100%	-3.6 percentage points	95.2%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		99.8%	100%	-0.2 percentage points	95.3%
	Non-urgent		92.8%	100%	-7.2 percentage points	93.3%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	9,107	9,582	-475	-5.0%
	Acute	8,698	9,173	-475	-5.2%
	Acute Overnight	4,449	4,780	-331	-6.9%
	Acute Same Day	4,249	4,393	-144	-3.3%
	Non-acute	185	170	15	8.8%
	Mental health	224	239	-15	-6.3%
Average length of stay (days)	Acute	2.5	2.4	0.1	
	Acute Overnight	4.0	3.6	0.4	
	Non-acute	8.9	11.0	-2.1	
	Mental health	19.4	16.8	2.6	
Hospital bed days	All bed days	27,824	27,699	125	0.5%
	Acute	21,836	21,810	26	0.1%
	Non-acute	1,640	1,875	-235	-12.5%
	Mental health	4,348	4,014	334	8.3%
Babies born in Wagga Wagga Rural Referral Hospital		299	288	11	3.8%

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(n/a) not applicable

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