

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		1,319	1,160	159	13.7%
All ED presentations		4,975	4,847	128	2.6%
All emergency presentations		4,873	4,735	138	2.9%
Emergency presentation by triage category	T1: Resuscitation	22	26	-4	-15.4%
	T2: Emergency	460	479	-19	-4.0%
	T3: Urgent	2,126	1,855	271	14.6%
	T4: Semi-urgent	1,933	2,040	-107	-5.2%
	T5: Non-urgent	332	335	-3	-0.9%
Admissions to hospital from EDs		842	849	-7	-0.8%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	13m	10m	3m	9m
	T2: Emergency 90th percentile time to treatment	32m	26m	6m	27m
	% started treatment on time	40.8%	51.9%	-11.1 percentage points	61.1%
	Median time to treatment	27m	20m	7m	21m
	T3: Urgent 90th percentile time to treatment	1h 50m	1h 01m	49m	1h 22m
	% started treatment on time	56.7%	71.4%	-14.7 percentage points	66.3%
	Median time to treatment	30m	21m	9m	28m
	T4: Semi-urgent 90th percentile time to treatment	2h 19m	1h 27m	52m	2h 00m
	% started treatment on time	71.1%	84.3%	-13.2 percentage points	73.4%
	Median time to treatment	30m	18m	12m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 14m	1h 37m	37m	2h 03m
	% started treatment on time	88.1%	93.5%	-5.4 percentage points	89.5%
Patients starting treatment on time %		62.2%	76.3%	-14.1 percentage points	70.6%
Median time to leave the ED		3h 00m	2h 18m	42m	2h 41m
90th percentile time to leave the ED		7h 06m	5h 32m	94m	6h 47m
Patients leaving the ED within four hours of presentation		67.0%	79.4%	-12.4 percentage points	73.7%
Transfer of care	Median transfer of care time (minutes)	12m	12m	0m	11m
	90th percentile transfer of care time (minutes)	26m	23m	3m	27m
	Percent on target	92.6%	94.9%	-2.3 percentage points	91.5%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		418	411	7	1.7%
Urgency category	Urgent	60	59	1	1.7%
	Semi-urgent	128	159	-31	-19.5%
	Non-urgent	221	188	33	17.6%
Patients on waiting list ready for elective surgery at the end of quarter		975	902	73	8.1%
Urgency category	Urgent	6	6	0	0.0%
	Semi-urgent	90	93	-3	-3.2%
	Non-urgent	879	803	76	9.5%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	14 days	16 days	-2 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	46 days	41 days	5 days	49 days
		90th percentile	78 days	78 days	0 days	82 days
	Non-urgent	Median	330 days	303 days	27 days	273 days
		90th percentile	360 days	355 days	5 days	359 days
Elective surgery procedures performed on time	All procedures		98.8%	99%	-0.2 percentage points	97.8%
	Urgent		100%	100%	0.0 percentage points	99.9%
	Semi-urgent		99.2%	97.5%	1.7 percentage points	99.3%
	Non-urgent		98.2%	100%	-1.8 percentage points	96.2%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	1,979	1,871	108	5.8%
	Acute	1,944	1,851	93	5.0%
	Acute Overnight	1,175	1,200	-25	-2.1%
	Acute Same Day	769	651	118	18.1%
	Non-acute	35	(*)		
	Mental health	0	(*)		
Average length of stay (days)	Acute	2.6	2.5	0.1	
	Acute Overnight	3.6	3.4	0.2	
	Non-acute	15.2	(*)		
	Mental health	n/a	(*)		
Hospital bed days	All bed days	5,548	4,909	639	13.0%
	Acute	5,015	4,717	298	6.3%
	Non-acute	533	(*)		
	Mental health	0	(*)		
Babies born in Bowral and District Hospital		108	101	7	6.9%

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(n/a) not applicable

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