

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		1,056	956	100	10.5%
All ED presentations		5,065	4,831	234	4.8%
All emergency presentations		4,707	4,673	34	0.7%
Emergency presentation by triage category	T1: Resuscitation	18	16	2	12.5%
	T2: Emergency	470	598	-128	-21.4%
	T3: Urgent	1,717	1,911	-194	-10.2%
	T4: Semi-urgent	2,035	1,827	208	11.4%
	T5: Non-urgent	467	321	146	45.5%
Admissions to hospital from EDs		993	974	19	2.0%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	7m	10m	-3m	9m
	T2: Emergency 90th percentile time to treatment	17m	27m	-10m	27m
	% started treatment on time	77.2%	54.4%	22.8 percentage points	61.1%
	Median time to treatment	22m	23m	-1m	21m
	T3: Urgent 90th percentile time to treatment	1h 19m	1h 41m	-22m	1h 22m
	% started treatment on time	67.2%	61.1%	6.1 percentage points	66.3%
	Median time to treatment	31m	31m	0m	28m
	T4: Semi-urgent 90th percentile time to treatment	2h 03m	2h 23m	-20m	2h 00m
	% started treatment on time	73.7%	68.4%	5.3 percentage points	73.4%
	Median time to treatment	31m	22m	9m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 03m	2h 17m	-14m	2h 03m
	% started treatment on time	89.3%	88.8%	0.5 percentage points	89.5%
Patients starting treatment on time %		73.0%	64.6%	8.4 percentage points	70.6%
Median time to leave the ED		2h 38m	2h 36m	2m	2h 41m
90th percentile time to leave the ED		6h 00m	5h 34m	26m	6h 47m
Patients leaving the ED within four hours of presentation		76.1%	76.1%	0.0 percentage points	73.7%
Transfer of care	Median transfer of care time (minutes)	10m	12m	-2m	11m
	90th percentile transfer of care time (minutes)	25m	35m	-10m	27m
	Percent on target	92.5%	86.2%	6.3 percentage points	91.5%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018		Difference	% change
Elective surgery procedures performed		454	444		10	2.3%
Urgency category	Urgent	66	86		-20	-23.3%
	Semi-urgent	151	136		15	11.0%
	Non-urgent	236	220		16	7.3%
Patients on waiting list ready for elective surgery at the end of quarter		672	762		-90	-11.8%
Urgency category	Urgent	<5	16			
	Semi-urgent	82	86		-4	-4.7%
	Non-urgent	590	660		-70	-10.6%

Elective surgery performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	16 days	16 days	0 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	32 days	48 days	-16 days	49 days
		90th percentile	72 days	84 days	-12 days	82 days
	Non-urgent	Median	326 days	237 days	89 days	273 days
		90th percentile	406 days	348 days	58 days	359 days
Elective surgery procedures performed on time	All procedures		84.1%	99.1%	-15.0 percentage points	97.8%
	Urgent		98.5%	100%	-1.5 percentage points	99.9%
	Semi-urgent		99.3%	98.5%	0.8 percentage points	99.3%
	Non-urgent		70.3%	99.1%	-28.8 percentage points	96.2%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	2,692	2,892	-200	-6.9%
	Acute	2,302	2,539	-237	-9.3%
	Acute Overnight	1,211	1,315	-104	-7.9%
	Acute Same Day	1,091	1,224	-133	-10.9%
	Non-acute	142	139	3	2.2%
	Mental health	248	214	34	15.9%
Average length of stay (days)	Acute	2.5	2.5	0.0	
	Acute Overnight	3.9	4.0	-0.1	
	Non-acute	8.2	9.6	-1.4	
	Mental health	8.4	9.3	-0.9	
Hospital bed days	All bed days	9,101	9,784	-683	-7.0%
	Acute	5,844	6,453	-609	-9.4%
	Non-acute	1,167	1,336	-169	-12.6%
	Mental health	2,090	1,995	95	4.8%
Babies born in Goulburn Base Hospital and Health Service		71	80	-9	-11.3%

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(n/a) not applicable

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