

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	8,042	8,843	-801	-9.1%	
ED Attendances	26,601	33,322	-6,721	-20.2%	
Emergency presentations	26,153	32,610	-6,457	-19.8%	
Emergency presentation by triage category	T1: Resuscitation	128	175	-47	-26.9%
	T2: Emergency	4,990	5,250	-260	-5.0%
	T3: Urgent	8,732	10,346	-1,614	-15.6%
	T4: Semi-urgent	10,809	14,819	-4,010	-27.1%
	T5: Non-urgent	1,494	2,020	-526	-26.0%
Admissions to hospital from EDs	7,903	9,129	-1,226	-13.4%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	10m	11m	-1m	8m
	T2: Emergency 90th percentile time to treatment	29m	46m	-17m	21m
	% started treatment on time	54.4%	46.2%	8.2 percentage points	68.5%
	Median time to treatment	21m	27m	-6m	15m
	T3: Urgent 90th percentile time to treatment	1h 18m	2h 11m	-53m	45m
	% started treatment on time	65.4%	53.8%	11.6 percentage points	80.7%
	Median time to treatment	20m	28m	-8m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 28m	2h 19m	-51m	1h 06m
	% started treatment on time	82.4%	69.7%	12.7 percentage points	88.3%
T5: Non-urgent	Median time to treatment	17m	26m	-9m	11m
	90th percentile time to treatment	1h 17m	2h 14m	-57m	52m
	% started treatment on time	95.6%	87.6%	8.0 percentage points	98.5%
Patients starting treatment on time %	71.9%	61.6%	10.3 percentage points	84.2%	
Median time to leave the ED	3h 10m	3h 17m	-7m	2h 27m	
90th percentile time to leave the ED	7h 45m	8h 18m	-33m	6h 42m	
Patients leaving the ED within four hours of presentation	67.2%	66.2%	1.0 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	11m
	90th percentile transfer of care time (minutes)	22m	26m	-4m	24m
	Percent on target	94.4%	92.7%	1.7 percentage points	93.2%

Notes: For Nepean Blue Mountains LHD, 0.6% of triage 5 presentations in hospital peer groups A, A1, A2, B, C1 and C2, were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		1,834	2,663	-829	-31.1%
Urgency category	Urgent	549	529	20	3.8%
	Semi-urgent	957	902	55	6.1%
	Non-urgent	296	1,143	-847	-74.1%
Patients on waiting list ready for elective surgery at the end of quarter		4,901	4,120	781	19.0%
Urgency category	Urgent	106	66	40	60.6%
	Semi-urgent	699	697	2	0.3%
	Non-urgent	4,096	3,357	739	22.0%

Elective surgery performance

			Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results
Waiting time (days)	Urgent	Median	12 days	10 days	2 days	10 days
		90th percentile	25 days	26 days	-1 days	24 days
	Semi-urgent	Median	49 days	51 days	-2 days	50 days
		90th percentile	109 days	89 days	20 days	111 days
	Non-urgent	Median	276 days	278 days	-2 days	301 days
		90th percentile	410 days	368 days	42 days	420 days
Elective surgery procedures performed on time	All procedures		85.5%	91.8%	-6.3 percentage points	84.7%
	Urgent		99.3%	99.8%	-0.5 percentage points	99.6%
	Semi-urgent		79.1%	90.8%	-11.7 percentage points	81.2%
	Non-urgent		80.4%	89%	-8.6 percentage points	68.2%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	16,896	19,330	-2,434	-12.6%
	Acute	15,834	18,082	-2,248	-12.4%
	Acute Overnight	8,811	10,747	-1,936	-18.0%
	Acute Same Day	7,023	7,335	-312	-4.3%
	Non-acute	606	689	-83	-12.0%
	Mental health	456	559	-103	-18.4%
Average length of stay (days)	Acute	3.0	3.0		
	Acute Overnight	4.6	4.4		
	Non-acute	16.5	14.6		
	Mental health	15.2	10.7		
Hospital bed days	All bed days	64,193	70,329	-6,136	-8.7%
	Acute	47,262	54,340	-7,078	-13.0%
	Non-acute	10,015	10,030	-15	-0.1%
	Mental health	6,916	5,959	957	16.1%
Babies born in Nepean Blue Mountains public hospitals		1,021	1,157	-136	-11.8%

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(n/a) not applicable

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