

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	3,489	3,815	-326	-8.5%	
ED Attendances	23,859	14,744	9,115	61.8%	
Emergency presentations	23,248	14,660	8,588	58.6%	
Emergency presentation by triage category	T1: Resuscitation	69	55	14	25.5%
	T2: Emergency	1,805	2,021	-216	-10.7%
	T3: Urgent	4,751	6,054	-1,303	-21.5%
	T4: Semi-urgent	4,509	5,749	-1,240	-21.6%
	T5: Non-urgent	12,114	781	11,333	1451.1%
Admissions to hospital from EDs	4,097	4,846	-749	-15.5%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	11m	15m	-4m	8m
	T2: Emergency 90th percentile time to treatment	23m	36m	-13m	20m
	% started treatment on time	47%	33.4%	13.6 percentage points	72.2%
	Median time to treatment	21m	30m	-9m	15m
	T3: Urgent 90th percentile time to treatment	40m	1h 19m	-39m	46m
	% started treatment on time	77.2%	51.5%	25.7 percentage points	80.6%
	Median time to treatment	22m	37m	-15m	18m
	T4: Semi-urgent 90th percentile time to treatment	57m	1h 37m	-40m	1h 06m
	% started treatment on time	91.7%	73.2%	18.5 percentage points	88.0%
	Median time to treatment	20m	35m	-15m	10m
	T5: Non-urgent 90th percentile time to treatment	48m	1h 48m	-60m	46m
	% started treatment on time	99.8%	93.1%	6.7 percentage points	99.1%
Patients starting treatment on time %	89.4%	59.3%	30.1 percentage points	85.7%	
Median time to leave the ED	1h 05m	3h 35m	-150m	2h 28m	
90th percentile time to leave the ED	5h 10m	9h 30m	-260m	6h 53m	
Patients leaving the ED within four hours of presentation	85.4%	59.6%	25.8 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	11m	13m	-2m	10m
	90th percentile transfer of care time (minutes)	22m	29m	-7m	24m
	Percent on target	95.1%	90.2%	4.9 percentage points	93.2%

Notes: For Sutherland Hospital, 94.4% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	372	628	-256	-40.8%
Urgency category				
Urgent	98	76	22	28.9%
Semi-urgent	181	194	-13	-6.7%
Non-urgent	69	321	-252	-78.5%
Patients on waiting list ready for elective surgery at the end of quarter	1,864	1,452	412	28.4%
Urgency category				
Urgent	13	14	-1	-7.1%
Semi-urgent	137	127	10	7.9%
Non-urgent	1,714	1,311	403	30.7%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	12 days	2 days	13 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	67 days	49 days	18 days	53 days
		90th percentile	119 days	81 days	38 days	116 days
	Non-urgent	Median	349 days	264 days	85 days	332 days
		90th percentile	(*)	358 days		424 days
Elective surgery procedures performed on time	All procedures	77.9%	95.6%	-17.7 percentage points	81.4%	
	Urgent	94.9%	100%	-5.1 percentage points	99.3%	
	Semi-urgent	74.6%	96.9%	-22.3 percentage points	77.9%	
	Non-urgent	62.3%	93.8%	-31.5 percentage points	62.7%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	7,720	9,152	-1,432	-15.6%
	Acute	7,187	8,501	-1,314	-15.5%
	Acute Overnight	4,024	4,820	-796	-16.5%
	Acute Same Day	3,163	3,681	-518	-14.1%
	Non-acute	392	481	-89	-18.5%
	Mental health	141	170	-29	-17.1%
Average length of stay (days)	Acute	2.6	2.9		
	Acute Overnight	3.9	4.4		
	Non-acute	10.6	10.4		
	Mental health	24.0	25.4		
Hospital bed days	All bed days	26,386	33,997	-7,611	-22.4%
	Acute	18,853	24,649	-5,796	-23.5%
	Non-acute	4,143	5,025	-882	-17.6%
	Mental health	3,390	4,323	-933	-21.6%
Babies born in Sutherland Hospital	324	317	7	2.2%	

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(n/a) not applicable

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