

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	5,137	5,358	-221	-4.1%	
ED Attendances	19,502	22,406	-2,904	-13.0%	
Emergency presentations	19,470	22,367	-2,897	-13.0%	
Emergency presentation by triage category	T1: Resuscitation	284	319	-35	-11.0%
	T2: Emergency	4,212	4,761	-549	-11.5%
	T3: Urgent	5,767	6,742	-975	-14.5%
	T4: Semi-urgent	7,020	8,512	-1,492	-17.5%
	T5: Non-urgent	2,187	2,033	154	7.6%
Admissions to hospital from EDs	8,063	9,116	-1,053	-11.6%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	9m
	T2: Emergency 90th percentile time to treatment	17m	17m	0m	26m
	% started treatment on time	75.1%	74.8%	0.3 percentage points	58.8%
	Median time to treatment	20m	22m	-2m	20m
	T3: Urgent 90th percentile time to treatment	48m	58m	-10m	1h 04m
	% started treatment on time	75.4%	70.5%	4.9 percentage points	70.9%
	Median time to treatment	23m	30m	-7m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 07m	1h 24m	-17m	1h 33m
	% started treatment on time	86.3%	79.2%	7.1 percentage points	80.1%
	Median time to treatment	23m	29m	-6m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 27m	1h 49m	-22m	1h 33m
	% started treatment on time	97.1%	93.4%	3.7 percentage points	94.7%
Patients starting treatment on time %	81.6%	76.7%	4.9 percentage points	72.8%	
Median time to leave the ED	3h 32m	3h 36m	-4m	3h 35m	
90th percentile time to leave the ED	8h 07m	8h 45m	-38m	9h 44m	
Patients leaving the ED within four hours of presentation	59.4%	59.1%	0.3 percentage points	59.2%	
Transfer of care	Median transfer of care time (minutes)	13m	14m	-1m	12m
	90th percentile transfer of care time (minutes)	34m	36m	-2m	35m
	Percent on target	87.7%	86.6%	1.1 percentage points	87.1%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	2,074	1,882	192	10.2%	
Urgency category	Urgent	523	526	-3	-0.6%
	Semi-urgent	577	682	-105	-15.4%
	Non-urgent	949	649	300	46.2%
Patients on waiting list ready for elective surgery at the end of quarter	2,307	2,663	-356	-13.4%	
Urgency category	Urgent	81	66	15	22.7%
	Semi-urgent	448	436	12	2.8%
	Non-urgent	1,778	2,161	-383	-17.7%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	9 days	9 days	0 days	10 days
		90th percentile	21 days	24 days	-3 days	26 days
	Semi-urgent	Median	37 days	42 days	-5 days	43 days
		90th percentile	87 days	86 days	1 days	105 days
	Non-urgent	Median	307 days	266 days	41 days	309 days
		90th percentile	388 days	364 days	24 days	448 days
Elective surgery procedures performed on time	All procedures	89.8%	94.7%	-4.9 percentage points	84.1%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	91.9%	93.4%	-1.5 percentage points	85.5%	
	Non-urgent	82.8%	91.7%	-8.9 percentage points	70.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	19,630	20,539	-909	-4.4%
	Acute	18,917	19,724	-807	-4.1%
	Acute Overnight	10,100	10,960	-860	-7.8%
	Acute Same Day	8,817	8,764	53	0.6%
	Non-acute	405	509	-104	-20.4%
	Mental health	308	306	2	0.7%
Average length of stay (days)	Acute	3.1	3.2	-0.1	
	Acute Overnight	4.9	4.9	0.0	
	Non-acute	8.0	8.5	-0.5	
	Mental health	8.5	10.2	-1.7	
Hospital bed days	All bed days	64,043	70,153	-6,110	-8.7%
	Acute	58,174	62,727	-4,553	-7.3%
	Non-acute	3,245	4,315	-1,070	-24.8%
	Mental health	2,624	3,111	-487	-15.7%

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(n/a) not applicable

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