

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	736	846	-110	-13.0%	
ED Attendances	8,079	9,497	-1,418	-14.9%	
Emergency presentations	8,008	9,441	-1,433	-15.2%	
Emergency presentation by triage category	T1: Resuscitation	79	56	23	41.1%
	T2: Emergency	436	493	-57	-11.6%
	T3: Urgent	1,919	2,079	-160	-7.7%
	T4: Semi-urgent	5,425	6,689	-1,264	-18.9%
	T5: Non-urgent	149	124	25	20.2%
Admissions to hospital from EDs	1,256	1,509	-253	-16.8%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results		
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m	9m
		90th percentile time to treatment	21m	20m	1m	24m
		% started treatment on time	65.1%	62%	3.1 percentage points	58.8%
	T3: Urgent	Median time to treatment	22m	23m	-1m	20m
		90th percentile time to treatment	54m	59m	-5m	57m
		% started treatment on time	69.2%	66.7%	2.5 percentage points	71.8%
	T4: Semi-urgent	Median time to treatment	35m	45m	-10m	29m
		90th percentile time to treatment	1h 51m	2h 13m	-22m	1h 45m
		% started treatment on time	70.5%	61.2%	9.3 percentage points	75.9%
	T5: Non-urgent	Median time to treatment	31m	35m	-4m	33m
		90th percentile time to treatment	2h 01m	1h 47m	14m	2h 09m
		% started treatment on time	89.4%	93.9%	-4.5 percentage points	88.6%
Patients starting treatment on time %	70.2%	62.9%	7.3 percentage points	73.6%		
Median time to leave the ED	2h 31m	2h 48m	-17m	2h 47m		
90th percentile time to leave the ED	5h 36m	6h 44m	-68m	5h 44m		
Patients leaving the ED within four hours of presentation	76.0%	70.7%	5.3 percentage points	75.9%		
Transfer of care	Median transfer of care time (minutes)	9m	11m	-2m	10m	
	90th percentile transfer of care time (minutes)	18m	23m	-5m	20m	
	Percent on target	98.6%	93.9%	4.7 percentage points	98.0%	

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
 (n/a) not applicable

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Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	999	845	154	18.2%	
Urgency category	Urgent	280	227	53	23.3%
	Semi-urgent	321	319	2	0.6%
	Non-urgent	367	292	75	25.7%
Patients on waiting list ready for elective surgery at the end of quarter	927	967	-40	-4.1%	
Urgency category	Urgent	22	22	0	0.0%
	Semi-urgent	211	182	29	15.9%
	Non-urgent	694	763	-69	-9.0%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	5 days	6 days	-1 days	6 days
		90th percentile	21 days	21 days	0 days	20 days
	Semi-urgent	Median	35 days	28 days	7 days	42 days
		90th percentile	107 days	64 days	43 days	106 days
	Non-urgent	Median	251 days	172 days	79 days	254 days
		90th percentile	391 days	362 days	29 days	405 days
Elective surgery procedures performed on time	All procedures	88.3%	97.9%	-9.6 percentage points	88.2%	
	Urgent	99.6%	100%	-0.4 percentage points	99.9%	
	Semi-urgent	86%	100%	-14.0 percentage points	86.6%	
	Non-urgent	81.7%	93.8%	-12.1 percentage points	80.4%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	4,403	4,681	-278	-5.9%
	Acute	4,319	4,616	-297	-6.4%
	Acute Overnight	2,120	2,398	-278	-11.6%
	Acute Same Day	2,199	2,218	-19	-0.9%
	Non-acute	23	25	-2	-8.0%
	Mental health	61	40	21	52.5%
Average length of stay (days)	Acute	2.5	2.7	-0.2	
	Acute Overnight	4.0	4.3	-0.3	
	Non-acute	2.2	7.9	-5.7	
	Mental health	11.5	11.5	0.0	
Hospital bed days	All bed days	11,498	13,283	-1,785	-13.4%
	Acute	10,748	12,627	-1,879	-14.9%
	Non-acute	50	197	-147	-74.6%
	Mental health	700	459	241	52.5%

Babies born in Sydney Children's Hospital

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(n/a) not applicable

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