

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	537	561	-24	-4.3%	
ED Attendances	2,752	3,668	-916	-25.0%	
Emergency presentations	2,710	3,582	-872	-24.3%	
Emergency presentation by triage category	T1: Resuscitation	8	14	-6	-42.9%
	T2: Emergency	313	352	-39	-11.1%
	T3: Urgent	977	1,242	-265	-21.3%
	T4: Semi-urgent	1,127	1,647	-520	-31.6%
	T5: Non-urgent	285	327	-42	-12.8%
Admissions to hospital from EDs	349	442	-93	-21.0%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	23m	24m	-1m	22m
	% started treatment on time	63.9%	64.2%	-0.3 percentage points	69.3%
	Median time to treatment	18m	22m	-4m	16m
	T3: Urgent 90th percentile time to treatment	49m	1h 05m	-16m	50m
	% started treatment on time	77.1%	68.4%	8.7 percentage points	77.6%
	Median time to treatment	20m	32m	-12m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 12m	1h 52m	-40m	1h 23m
	% started treatment on time	85.5%	70.4%	15.1 percentage points	83.0%
	Median time to treatment	22m	31m	-9m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 34m	1h 42m	-8m	1h 18m
	% started treatment on time	93.7%	91.7%	2.0 percentage points	95.9%
Patients starting treatment on time %	80.6%	70.7%	9.9 percentage points	81.8%	
Median time to leave the ED	1h 50m	1h 59m	-9m	1h 46m	
90th percentile time to leave the ED	5h 00m	5h 02m	-2m	5h 06m	
Patients leaving the ED within four hours of presentation	83.1%	82.2%	0.9 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	8m	8m	0m	9m
	90th percentile transfer of care time (minutes)	20m	20m	0m	22m
	Percent on target	97.4%	97.2%	0.2 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	123	149	-26	-17.4%
Urgency category	Urgent	<5	0	
	Semi-urgent	<5	<5	
	Non-urgent	123	149	-26
Patients on waiting list ready for elective surgery at the end of quarter	261	204	57	27.9%
Urgency category	Urgent	0	0	
	Semi-urgent	0	<5	
	Non-urgent	261	204	57

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	(n/a)	14 days	
		90th percentile	(*)	(n/a)	27 days	
	Semi-urgent	Median	(*)	(*)		42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	237 days	138 days	99 days	257 days
		90th percentile	258 days	147 days	111 days	437 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	83.5%	
	Urgent	(*)	(n/a)		99.8%	
	Semi-urgent	(*)	(*)		89.0%	
	Non-urgent	100%	100%	0.0 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	1,048	1,111	-63	-5.7%
	Acute	1,037	1,069	-32	-3.0%
	Acute Overnight	424	512	-88	-17.2%
	Acute Same Day	613	557	56	10.1%
	Non-acute	11	42	-31	-73.8%
	Mental health	0	0		
Average length of stay (days)	Acute	2.4	2.4	0.0	
	Acute Overnight	4.3	3.8	0.5	
	Non-acute	3.8	5.1	-1.3	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,491	2,729	-238	-8.7%
	Acute	2,449	2,516	-67	-2.7%
	Non-acute	42	213	-171	-80.3%
	Mental health	0	0	0	

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(n/a) not applicable

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