

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	303	240	63	26.3%	
ED Attendances	1,878	2,152	-274	-12.7%	
Emergency presentations	1,735	1,989	-254	-12.8%	
Emergency presentation by triage category	T1: Resuscitation	<5	5		
	T2: Emergency	126	106	20	18.9%
	T3: Urgent	367	347	20	5.8%
	T4: Semi-urgent	756	869	-113	-13.0%
	T5: Non-urgent	486	662	-176	-26.6%
Admissions to hospital from EDs	167	144	23	16.0%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	6m	-1m	8m
	T2: Emergency 90th percentile time to treatment	12m	18m	-6m	22m
	% started treatment on time	82.9%	77.4%	5.5 percentage points	69.3%
	Median time to treatment	15m	14m	1m	16m
	T3: Urgent 90th percentile time to treatment	41m	53m	-12m	50m
	% started treatment on time	83.7%	76.2%	7.5 percentage points	77.6%
	Median time to treatment	21m	27m	-6m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 10m	1h 36m	-26m	1h 23m
	% started treatment on time	86.6%	78.7%	7.9 percentage points	83.0%
	Median time to treatment	19m	20m	-1m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 25m	1h 56m	-31m	1h 18m
	% started treatment on time	95.3%	90.6%	4.7 percentage points	95.9%
Patients starting treatment on time %	88.1%	82.0%	6.1 percentage points	81.8%	
Median time to leave the ED	1h 22m	1h 24m	-2m	1h 46m	
90th percentile time to leave the ED	4h 26m	4h 06m	20m	5h 06m	
Patients leaving the ED within four hours of presentation	88.1%	89.5%	-1.4 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	8m	10m	-2m	9m
	90th percentile transfer of care time (minutes)	18m	20m	-2m	22m
	Percent on target	98.1%	96.8%	1.3 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
<b>Elective surgery procedures performed</b>	114	83	31	37.3%
<b>Urgency category</b>				
Urgent	12	8	4	50.0%
Semi-urgent	17	9	8	88.9%
Non-urgent	81	66	15	22.7%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	192	150	42	28.0%
<b>Urgency category</b>				
Urgent	<5	<5		
Semi-urgent	16	6	10	166.7%
Non-urgent	176	144	32	22.2%

### Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	15 days	(*)	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	28 days	(*)	42 days	
		90th percentile	(*)	(*)	94 days	
	Non-urgent	Median	342 days	210 days	132 days	257 days
		90th percentile	(*)	(*)		437 days
<b>Elective surgery procedures performed on time</b>	All procedures	86.4%	100%	-13.6 percentage points	83.5%	
	Urgent	100%	(*)		99.8%	
	Semi-urgent	94.1%	(*)		89.0%	
	Non-urgent	82.7%	100%	-17.3 percentage points	77.1%	

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	980	791	189	23.9%
	Acute	956	757	199	26.3%
	Acute Overnight	342	322	20	6.2%
	Acute Same Day	614	435	179	41.1%
	Non-acute	24	34	-10	-29.4%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	1.9	1.9	0.0	
	Acute Overnight	3.6	3.1	0.5	
	Non-acute	11.7	13.5	-1.8	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	2,117	1,894	223	11.8%
	Acute	1,836	1,435	401	27.9%
	Non-acute	281	459	-178	-38.8%
	Mental health	0	0	0	

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(n/a) not applicable

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